

**ChaplainWatch Inc™**

**2017-2018**

**AGM**

**Report**

ABN: 60 338 945 269

PO Box 191 Fortitude Valley Q 4006

5/31 Duncan St Fortitude Valley Q 4006

0418 667 250

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[www.chaplainwatch.org.au](http://www.chaplainwatch.org.au)

**We care**

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## 1. CONTACT US



### Web sites

*ChaplainWatch currently uses three web sites:*

- [www.chaplainwatch.org.au](http://www.chaplainwatch.org.au)
- [www.VAKS.org.au](http://www.VAKS.org.au)
- [www.trust.org.au](http://www.trust.org.au)

*We also own the following websites:*

- [www.chaplainwatch.com](http://www.chaplainwatch.com)
- [www.chaplainwatch.org.au](http://www.chaplainwatch.org.au)
- [www.VAKS.org.au](http://www.VAKS.org.au)
- [www.chaplains.org.au](http://www.chaplains.org.au)
- [www.chaplain.org.au](http://www.chaplain.org.au)

These sites are owned and held by ChaplainWatch ostensibly, so we are not gazumped.

### Email

[info@chaplainwatch.org.au](mailto:info@chaplainwatch.org.au)

### Phone

Main (daytime): 0418 667 250  
NightWatch Hot Line: 047 555 8000

### ChaplainWatch Inc Postal Address

PO Box 191 FORTITUDE VALLEY QLD 4006

### ChaplainWatch Office Address

shop 5-7, 31 Duncan Street (China Town Mall) FORTITUDE VALLEY QLD 4006

### NightSafe Rest and Recovery Address

shop 5, 31 Duncan Street (China Town Mall) FORTITUDE VALLEY QLD 4006



# ***FOREWORD***





## WE ARE

*The theme for this AGM is WE ARE!*

*"We Are Marshall" (2006) is an inspiring movie, and it has one of the best film speeches. It is a true story. The Marshall University football team who die in a plane crash (1970). Their New coach, played by Matthew McConaughey, delivered a graveyard side eulogy. Watch it and listen to the graveside speech. Inspiring.*

*In the monologue the coach says this:*

*...Today, I want to talk about our opponent. They're bigger, faster, stronger, more experienced and on paper, they're just better. And they know it, too.*

*But I wanna tell you something that they don't know.*

*They don't know your heart.*

*I do. I've seen it.*

*You have shown it to me.*

*You have shown yourselves just exactly who you are in here.*

*(Pounds chest).*

## FOCUS THIS YEAR

*The theme for this year is WE ARE!*

*I chose it because it exemplifies you. Let me plagiarise the coach's speech.*

*ChaplainWatch, they don't know your heart, but I do.*

*I've seen it.*

*You have shown it to me.*

*You have shown yourselves just exactly who you are in here.*

*(I too pound my chest).*

*We Are is all the more able because of you. What you bring to the table is nothing short of exceptional.*

*Your wit and wisdom*

*Your humour and good nature*

*Your talent and giftings*

*Your passion and purpose*

*Your loyalty and stickability*

*But most of all your spirit.*

*(I again pound my chest)*

*Together We Are.*

---

To all who have been a part of ChaplainWatch over these 18 years and especially this last year – well done, you are good and faithful!

Let's celebrate together.

*"The master was full of praise. Well done, my good and faithful servant. You have been faithful in handling this small amount, so now I will give you many more responsibilities.*

*Let's celebrate together!" Matt 25:21 NIV*

---

Lance Mergard  
ChaplainWatch Senior Chaplain

***MANAGEMENT  
COMMITTEE  
REPORTS***



## 2. PRESIDENT'S REPORT

Ross Howe



This is the 10th Chairman's Report I have had the privilege to present to the ChaplainWatch AGM. The past year has once again been very successful within each of the

four disciplines: ChaplainWatch: NightWatch, LifeWatch and StreetWatch:

Through our partnership with the Department of Communities, Disability Services and Seniors, as part of the Safe Night Precinct funding, NightWatch continues to provide best practice care, support and crisis intervention to the public who come to the Valley, City and Caxton Street night entertainment districts.

The opening of the newly refurbished NightSafe Rest and Recovery facility in August 2017 further enhanced our service and unconditional care our Chaplains, Nurses and Volunteers provide to people in need – "when good times go bad".

The StreetWatch project took a positive step forward this year with a partnership between ChaplainWatch and My Community Directory to support the expansion of VAKS online directory service. This partnership will enable VAKS to reach out to more community groups and uses with the flexibility to expand the service nationally.

Through the greater awareness and reputation of the work of our Chaplains, the business community is now looking to engage and embrace our unique service. We are now working within the Hospitality industry to provide Chaplaincy support to staff and

guests alike with the potential for involvement with other industries within the Brisbane area.

The strength of ChaplainWatch comes from its deep-rooted foundations of God-led principles and values which is complemented with clear processes, systems and standards. The leadership from Lance and Jesse over the last twelve months has been outstanding. The continual improvement of structure and management as well as the organisational governance through the successful completion of the HSQF accreditation and ongoing WHS training and staff development.

I offer my heartfelt thanks to all who contributed in so many ways to making the past year a success. To our Management Committee, for their support, advice and guidance; to our sub-committees for giving us their time and expertise; to all the staff of ChaplainWatch for their hard work and determination; to our loyal dedicated volunteers who are such a valuable part of our team; to our supporters, partners and fundraisers from all over Brisbane who again have shown how much they care with their support at our Night 4 ChaplainWatch event.

Many new doors are starting to open particularly within LifeWatch and StreetWatch, as we continue to follow Gods lead. *Matthew 25: 21 – 22. "Well done, good and faithful servant, you were faithful over a few things, I will make you ruler over many things. Enter into the joy of your Lord".*

With each of these opportunities in the future, the Management Committee is committed to continuing the preparation of ChaplainWatch with sound governance and wisdom.

Thank you to you all.

Ross Howe, Chairman

### 3. SECRETARY'S REPORT

Peter van Eps

*What we believe we are - C.S. Lewis*

There is much truth in this simple quote. We truly are what we believe we are. Which is why, as both individuals and the organisation known as ChaplainWatch (CW), we must be always be aware and mindful of who we are and what we stand for. We are Chaplains ... for the community.

We are people ... for people.

Such self-definition gives confidence and direction and, in turn, purposeful performance and progress, which is what we have seen since the last AGM.



I would firstly like to thank, on behalf of the Management Committee, our Chaplains, volunteers and support crew for their ongoing and tireless commitment demonstrated each and every week doing what CW does best – serving God through service and outreach to the community, bringing peace and safety to our entertainment districts and beyond. You have all done a great job for another year.



**We are performance –**

- © all staff are positioned at, or above, their respective classified award rates;
- © upskilling of staff and volunteers continues, with training in –
  - © first aid and CPR
  - © mental health first aid
  - © Chaplaincy essentials
  - © managing actual and potential aggression
  - © our financial position remains sound
- © our relationships with emergency services (e.g. Police, Ambulance) and night-time economy stakeholders (e.g. venue owners, Taxi Council and operators) remains strong as ever and has been fostered to be complimentary and collaborative with new plans and projects underway;
- © NightSafe continues to provide a safe haven of respite and recovery, often operating at above capacity and saving the cost and resources of the QPS, Ambos and Qld Health via taking pressure off the local hospitals
- © we now have a workplace health and safety officer, thanks to Dan, who has developed and implemented CW's WHS policies and procedures
- © great day-to-day leadership and inspiration from Pastor Lance and COO Jesse
- © a successful retreat, enjoyed by all and with an excellent and generous sharing of knowledge, information, hospitality and good times

*We are progress –*

- © funding secured for the next year;
- © the annual 'Night 4 ChaplainWatch' was a success (particular thanks to Karen, Trent and Jenny for their respective efforts to make it so), along with several other fundraising events throughout the year
- © registration with the national regulator, the Australian Charities and Not-for-profits Commission (ACNC)
- © StreetWatch/ VAKS have moved forward with –
  - redevelopment of the VAKS website
  - negotiation of a MOU with 'My Community Directory', an Australia-wide online health and community information platform
  - a new logo (to be revealed)
  - trademark registration (approved, pending final acceptance)
- © a new NightSafe space that has better exposure, functionality and capacity is being found (to be revealed)
- © hotel chaplaincy is being developed, in particular with a pilot-program developed with the Stamford Hotel
- © greater collaboration with venue operators is being developed to create new opportunities and funding streams

This is by no means an exhaustive list and I am sure there are many performance and progress outcomes, big and small, happening all the time that may or may not go unnoticed, but all contribute and are valued.

One of the benefits of great performance and progress is opportunity, which has and will no doubt continue to present itself to CW in wonderful and sometimes unexpected ways, leading to a rich tapestry of experience and possibilities 'till next year's AGM.



My thanks to my fellow committee members for another year of great ideas, wisdom and direction. It has been a privilege to serve for another year.

I commend this Secretary's report to the ChaplainWatch Inc 2018 AGM.

Peter van Eps

Secretary

***Financial  
Reports  
1 July 2017-  
30 June 2018***





## 4. TREASURER'S REPORT

Kalum De Silva



ChaplainWatch Inc. is completing another year of operations and Lance and team need to be congratulated for their ongoing commitment and hard work.

This report covers the financial details of the operations for the year ending the 30th of June 2018.

The Management Committee of ChaplainWatch Inc. have the financial books audited externally,

- © to comply with the ChaplainWatch Inc. rules;
- © as a part of the agreement with the State Government for funding;
- © to comply as a Level 3 Incorporated Association in Queensland and;
- © as a charity registered with the Australian Charities and Not-for-Profit Commission.

Michael G Flint, CPA of Smart Audit Pty Ltd Trading as SMART AUDIT AUSTRALIA, was re-appointed as auditor at the last AGM. The Auditor's Report for 2017-2018 is attached herewith. Some key areas have been highlighted below.

The income for the year dropped by approximately \$85,000 over the previous year.

The main reason was the one-off grant received in the 2016/17 financial year provided for establishment and fit-out costs amounting to \$72,600. Expenses grew by \$140,000 for the same period to cover the increased level of operations. Consequently, there was an operating deficit of \$28,389 in the 2017-2018 financial year. However, the Net Asset position only decreased by \$28,390 during the financial year.

ChaplainWatch Inc. is well set for another year of providing its services to the public.

I wish Lance and his team all the success. I must also thank Jenny Mergard for her tireless work with the bookkeeping.

It is my privilege to present this Treasurer's Report containing the following Profit and Loss Statement, Balance Sheet, and Statement of Cash Flow for the 2017-2018 financial year for adoption.

Kalum De Silva

Treasurer

## 5. CHAPLAINWATCH INC™ FINANCIAL REPORT 1 JULY 2017-30 JUNE 2018

### INCOME & EXPENDITURE STATEMENT

	2018	2017
<b>Income</b>		
Dept of Communities	799,764	799,764
Dept of Communities - Est cost	-	39,600
Dept of Communities - Fitout	-	33,000
Dept of Communities HSQF Audit income	6,905	-
Donations	35,363	60,206
Fundraising event income	6,170	-
Interest Income	1,382	1,960
<b>Total Income</b>	<b>849,584</b>	<b>934,530</b>
<b>Gross Surplus</b>	<b>849,584</b>	<b>934,530</b>
<b>Expenditure</b>		
Advertising & Promotion	555	-
Audit	3,073	4,853
Audit - HSQF	5,141	-
Bank fees	1,861	1,823
Computer maintenance	5,129	3,371
Contractors [61355]	59,800	79,505
Depreciation	26,438	17,844
Dues and subscriptions	2,589	2,043
Electricity	1,388	1,674
Equipment and Uniforms	14,235	10,683
FitOut expenses	6,227	-
Fundraising event expenses	5,152	-
Health and Medical	530	-
Insurance	5,017	5,238
Legal	215	-
Loss on disposal	1,788	139
Maintenance	317	52
NightSafe supplies	10,106	9,921
Petrol, parking, cabs	10,208	9,520
Postage & Shipping	326	45
Printing & Stationery	9,349	3,922
Rent	63,285	53,822
Seminars & conferences	15,623	12,946
Staff Amenities	5,399	2,553
Staff training & PD	8,725	8,671
Storage	2,955	2,774
Superannuation	51,382	42,159
Telephone	3,240	3,389
Vehicles & Maintenance	4,586	7,180
Wages & Salaries	540,868	443,852
Website	3,022	6,226
Workers' Compensation	3,280	3,196
<b>Total Expenditure</b>	<b>877,974</b>	<b>737,400</b>
<b>Current Year Surplus/ (Deficit) Before Income Tax Adjustments</b>	<b>(28,389)</b>	<b>197,131</b>
<b>Current Year Surplus/(Deficit) Before Income Tax</b>	<b>(28,389)</b>	<b>197,131</b>
<b>Net Current Year Surplus After Income Tax</b>	<b>(28,389)</b>	<b>197,131</b>

## ASSETS AND LIABILITIES STATEMENT

	NOTES	30 JUN 2018	30 JUN 2017
<b>Assets</b>			
<b>Current Assets</b>			
<b>Cash and Cash Equivalents</b>			
ChaplainWatch Inc		57,404	35,620
Grand Wealth Working A/c		23	10
G-Wealth Guarantee Term Dep		13,076	13,076
WBC Maxi Account		172,708	231,799
<b>Total Cash and Cash Equivalents</b>		<b>243,211</b>	<b>280,505</b>
<b>Total Current Assets</b>		<b>243,211</b>	<b>280,505</b>
<b>Non-Current Assets</b>			
<b>Plant and Equipment and Vehicles</b>			
Furniture & Equipment at Cost		155,734	94,650
Furniture & Equip Accum Dep		(41,870)	(29,837)
Motor Vehicles at Cost		55,325	55,325
Motor Vehicles Accum Dep		(30,706)	(20,230)
<b>Total Plant and Equipment and Vehicles</b>		<b>138,483</b>	<b>99,908</b>
<b>Total Non-Current Assets</b>		<b>138,483</b>	<b>99,908</b>
<b>Total Assets</b>		<b>381,694</b>	<b>380,413</b>
<b>Liabilities</b>			
<b>Current Liabilities</b>			
Trade and Other Payables		34,802	20,367
GST Payable		15,213	14,066
Employee Entitlements		14,088	-
<b>Total Current Liabilities</b>		<b>64,103</b>	<b>34,433</b>
<b>Total Liabilities</b>		<b>64,103</b>	<b>34,433</b>
<b>Net Assets</b>		<b>317,591</b>	<b>345,981</b>
<b>Member's Funds</b>			
<b>Capital Reserve</b>			
Current Year Earnings		(28,389)	197,131
Retained Earnings		345,981	148,850
<b>Total Capital Reserve</b>		<b>317,591</b>	<b>345,981</b>
<b>Total Member's Funds</b>		<b>317,591</b>	<b>345,981</b>

## STATEMENT OF CASH FLOW – DIRECT METHOD

2018

### Operating Activities

Receipts From Grants	887,336
Receipts From Customers	6,170
Cash Receipts From Other Operating Activities	36,745
Cash Payments From Other Operating Activities	(900,424)
<b>Net Cash Flows from Operating Activities</b>	<b>29,827</b>

### Investing Activities

Proceeds From Sales of Property, Plant and Equipment	32,834
Payment for Property, Plant and Equipment	(71,409)
<b>Net Cash Flows from Investing Activities</b>	<b>(38,575)</b>

### Other Activities

Other Activities	(28,546)
<b>Net Cash Flows from Other Activities</b>	<b>(28,546)</b>

### Net Cash Flows

(37,294)

### Cash and Cash Equivalents

Cash and cash equivalents at beginning of period	280,505
Cash and cash equivalents at end of period	243,211
<b>Net change in cash for period</b>	<b>(37,294)</b>

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Thank you to our Treasurer Kalum De Silva for another year of diligent oversight and sage guidance of our accounts and fiscal management.

The skills you bring to the treasurership places ChaplainWatch Inc in a very secure position.

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Thank you to Jenny Mergard for your tireless diligence in the day to day accounts administration, accounts payable, payroll management, and official financial reporting.

While mostly unseen you have guided us through another big year.

A special note of appreciation and well done to you personally for the installation, set-up and on-going handling of the new accounting management software, Xero™. It brings ChaplainWatch Inc into the latest best-practice accounts management system.

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## 6. AUDITOR'S REPORT-CHAPLAINWATCH INC ASSOCIATION'S FINANCIAL REPORT

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# Not-For-Profit - Association Report

ChaplainWatch Inc  
ABN 60338945269  
For the year ended 30 June 2018



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7	Statement of Cash Flows - Direct Method
8	Notes to the Financial Statements
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## Declaration of the Management Committee

### ChaplainWatch Inc For the year ended 30 June 2018

The management committee have determined that the Association is a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

The management committee of the association declare that:

1. The financial statements and notes, present fairly the company's financial position as at 30 June 2018 and its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements; and
2. In the management committees' opinion there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Management committee.

Ross Howe (President) *Ross Howe* 31-08-2018

Kalum de Silva (Treasurer) *Kalum de Silva* 30-08-2018

## Income and Expenditure Statement

### ChaplainWatch Inc For the year ended 30 June 2018

	2018	2017
<b>Income</b>		
Dept of Communities	799,764	799,764
Dept of Communities - Est cost	-	39,600
Dept of Communities - Fitout	-	33,000
Dept of Communities HSQF Audit income	6,905	-
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Interest Income	1,382	1,960
<b>Total Income</b>	<b>849,584</b>	<b>934,530</b>
<b>Gross Surplus</b>		
	<b>849,584</b>	<b>934,530</b>
<b>Expenditure</b>		
Advertising & Promotion	555	-
Audit	3,073	4,853
Audit - HSQF	5,141	-
Bank fees	1,861	1,823
Computer maintenance	5,129	3,371
Contractors [61355]	59,800	79,505
Depreciation	26,438	17,844
Dues and subscriptions	2,589	2,043
Electricity	1,388	1,674
Equipment and Uniforms	14,235	10,683
FitOut expenses	6,227	-
Fundraising event expenses	5,152	-
Health and Medical	530	-
Insurance	5,017	5,238
Legal	215	-
Loss on disposal	1,788	139
Maintenance	317	52
NightSafe supplies	10,106	9,921
Petrol, parking, cabs	10,208	9,520
Postage & Shipping	326	45
Printing & Stationery	9,349	3,922
Rent	63,285	53,822
Seminars & conferences	15,623	12,946
Staff Amenities	5,399	2,553
Staff training & PD	8,725	8,671
Storage	2,955	2,774
Superannuation	51,382	42,159
Telephone	3,240	3,389
VAKS Website	6,168	-

The accompanying notes form part of these financial statements.

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Income and Expenditure Statement

	2018	2017
Vehicles & Maintenance	4,586	7,180
Wages & Salaries	540,868	443,852
Website	3,022	6,226
Workers' Compensation	3,280	3,196
<b>Total Expenditure</b>	<b>877,974</b>	<b>737,400</b>
<b>Current Year Surplus/ (Deficit) Before Income Tax Adjustments</b>	<b>(28,389)</b>	<b>197,131</b>
<b>Current Year Surplus/(Deficit) Before Income Tax</b>	<b>(28,389)</b>	<b>197,131</b>
<b>Net Current Year Surplus After Income Tax</b>	<b>(28,389)</b>	<b>197,131</b>

The accompanying notes form part of these financial statements.

Not-For-Profit - Association Report | ChaplainWatch Inc

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## Assets and Liabilities Statement

### ChaplainWatch Inc As at 30 June 2018

	NOTES	30 JUN 2018	30 JUN 2017
<b>Assets</b>			
<b>Current Assets</b>			
<b>Cash and Cash Equivalents</b>			
ChaplainWatch Inc		57,404	35,620
Grand Wealth Working A/c		23	10
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WBC Maxi Account		172,708	231,799
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<b>Total Current Assets</b>		<b>243,211</b>	<b>280,505</b>
<b>Non-Current Assets</b>			
<b>Plant and Equipment and Vehicles</b>			
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Furniture & Equip Accum Dep		(41,870)	(29,837)
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<b>Total Assets</b>		<b>381,694</b>	<b>380,413</b>
<b>Liabilities</b>			
<b>Current Liabilities</b>			
Trade and Other Payables		34,802	20,367
GST Payable		15,213	14,066
Employee Entitlements		14,088	-
<b>Total Current Liabilities</b>		<b>64,103</b>	<b>34,433</b>
<b>Total Liabilities</b>		<b>64,103</b>	<b>34,433</b>
<b>Net Assets</b>		<b>317,591</b>	<b>345,981</b>
<b>Member's Funds</b>			
<b>Capital Reserve</b>			
Current Year Earnings		(28,389)	197,131
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<b>Total Member's Funds</b>		<b>317,591</b>	<b>345,981</b>

The accompanying notes form part of these financial statements.

## Statement of Cash Flows - Direct Method

### ChaplainWatch Inc For the year ended 30 June 2018

	2018
<b>Operating Activities</b>	
Receipts From Grants	887,336
Receipts From Customers	6,170
Cash Receipts From Other Operating Activities	36,745
Cash Payments From Other Operating Activities	(900,424)
<b>Net Cash Flows from Operating Activities</b>	<b>29,827</b>
<b>Investing Activities</b>	
Proceeds From Sales of Property, Plant and Equipment	32,834
Payment for Property, Plant and Equipment	(71,409)
<b>Net Cash Flows from Investing Activities</b>	<b>(38,575)</b>
<b>Other Activities</b>	
Other Activities	(28,546)
<b>Net Cash Flows from Other Activities</b>	<b>(28,546)</b>
<b>Net Cash Flows</b>	<b>(37,294)</b>
<b>Cash and Cash Equivalents</b>	
Cash and cash equivalents at beginning of period	280,505
Cash and cash equivalents at end of period	243,211
<b>Net change in cash for period</b>	<b>(37,294)</b>

## Notes to the Financial Statements

### ChaplainWatch Inc For the year ended 30 June 2018

#### 1. Summary of Significant Accounting Policies

The financial statements are special purpose financial statements prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act 1981 [QLD]. The committee has determined that the association is a reporting entity.

The financial statements have been prepared on an accrual basis and are based on historic costs and do not take into account changing money values or, except where stated specifically, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless stated otherwise, have been adopted in the preparation of these financial statements.

#### Property, Plant and Equipment (PPE)

Property, Plant and Equipment are carried at cost less, where applicable, any accumulated depreciation.

The depreciable amount of all PPE is depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

#### Employee Provisions

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee provisions have been measured at the amounts expected to be paid when the liability is settled.

#### Cash and Cash Equivalents

Cash and Cash Equivalents includes cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

#### Revenue and Other Income

Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognising revenue.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established.

Grant and donation income is recognised when the entity obtains control over the funds, which is generally at the time of receipt.

If conditions are attached to the grant that must be satisfied before the association is eligible to receive the contribution, recognition of the grant as revenue will be deferred until those conditions are satisfied.

All revenue is stated net of the amount of goods and services tax.

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These notes form part of the accompanying financial statements.

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Notes to the Financial Statements

#### **Goods and Services Tax (GST)**

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the assets and liabilities statement.

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These notes form part of the accompanying financial statements.

Not-For-Profit - Association Report | ChaplainWatch Inc

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## Auditor's Report

### ChaplainWatch Inc For the year ended 30 June 2018

#### Independent Auditors Report to the members of the Association

We have audited the accompanying financial report, being a special purpose financial report, of ChaplainWatch Inc (the association), which comprises the committee's report, the assets and liabilities statement as at 30 June 2018, the income and expenditure statement for the year then ended, cash flow statement, notes comprising a summary of significant accounting policies and other explanatory information, and the certification by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

#### Committee's Responsibility for the Financial Report

The committee of Chaplain Watch Inc is responsible for the preparation and fair presentation of the financial report, and has determined that the basis of preparation described in Note 1 is appropriate to meet the requirements of the Associations Incorporation Act 1981 (QLD) and is appropriate to meet the needs of the members. The committee's responsibility also includes such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

#### Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation and fair presentation of the financial report, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Opinion

In our opinion, the financial report presents fairly, in all material respects, the financial position of ChaplainWatch Inc as at 30 June 2018 and (of) its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements, and the requirements of the Associations Incorporation Act 1981 (QLD).

#### Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to Note 1 to the financial statements, which describes the basis of accounting. The financial report has been prepared to assist ChaplainWatch Inc to meet the requirements of the Associations Incorporation Act 1981 (QLD). As a result, the financial report may not be suitable for another purpose.



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Auditor's Report



Auditor's signature: *Michael G Flint*

Auditor's Name: Michael G Flint

Auditor's address: 25 /20 Enterprise Drive, Bundoora VIC 3083

Dated: 04-09-2018

## 7. CHAPLAINWATCH INC—STATE GOVERNMENT GRANT—FINANCIAL REPORT

### PROFIT & LOSS

#### Statement of Grant Profit & Loss ChaplainWatch Inc For the year ended 30 June 2018

	SN 580929	SN 582185	SN 582186
	FV	CBD	IW
Job No:	DCS0023	DCS003	DCS001
			DCS002
<b>Income</b>			
Dept of Communities	\$799,764.00	439,870	255,924
<b>Total Income</b>	<b>\$799,764.00</b>	<b>439,870</b>	<b>255,924</b>
<b>Wages</b>			
Contractors	\$59,800.00	32,890	19,136
Superannuation	\$51,382.46	28,260	16,442
Wages & Salaries	\$540,867.52	297,477	173,078
	<b>\$652,049.98</b>	<b>358,627</b>	<b>208,656</b>
<b>Expense</b>			
Audit	\$3,072.73	1,690	983
Bank fees	\$1,191.61	655	381
Computer maintenance	\$5,129.38	2,821	1,641
Dues and subscriptions	\$2,589.23	1,424	829
Equipment and Uniforms	\$12,395.60	6,818	3,967
Health & Medical	\$530.00	292	170
Insurance	\$5,016.88	2,759	1,605
Legal	\$215.00	118	69
Maintenance	\$317.00	174	101
NightSafe supplies	\$10,105.65	5,558	3,234
Petrol, parking, cabs	\$10,207.98	5,614	3,267
Seminars & conferences	\$14,705.74	8,088	4,706
Staff Amenities	\$5,399.21	2,970	1,728
Staff training & PD	\$8,471.11	4,659	2,711
Postage & Shipping	\$325.51	179	104
Printing & Stationery	\$6,376.03	3,507	2,040
Rent	\$63,285.03	34,807	20,251
Storage	\$2,954.51	1,625	945
Telephone	\$3,239.87	1,782	1,037
Electricity	\$1,387.72	763	444
Website	\$2,961.83	1,629	948
Workers' Compensation	\$3,279.54	1,804	1,049
Vehicles & Maintenance	\$4,586.03	2,522	1,468
<b>Total Expense</b>	<b>\$167,743.19</b>	<b>92,259</b>	<b>53,678</b>
<b>Net Profit/(Loss)</b>	<b>(\$20,029.17)</b>	<b>(\$11,016.04)</b>	<b>(\$6,409.33)</b>
			<b>(\$2,603.79)</b>



## Not-For-Profit - Association Report

ChaplainWatch Inc  
ABN 60338945269  
For the year ended 30 June 2018



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3	Declaration of the Management Committee
5	Statement of Grant Profit & Loss
6	Notes to the Financial Statements
7	Auditor's Report

## Declaration of the Management Committee

### ChaplainWatch Inc For the year ended 30 June 2018

This representation letter is provided in connection with

Your audit of ChaplainWatch Inc's statement of grant income and expenditure for the year ended June 30th 2018 for the purpose of expressing an opinion as to whether the statement of grant income and expenditure is presented fairly, in all material respects, in accordance with the grant agreement with Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: 580929, 582185 & 582186) for the year ended June 30th 2018; and

We confirm that to the best of our knowledge and belief, having made such enquiries as we considered necessary for the purpose of appropriately informing ourselves:

#### **Statement of grant income and expenditure**

- We have fulfilled our responsibilities, as set out in the terms of the audit engagement dated 18th July 2017, for the preparation of the statement of grant income and expenditure in accordance with the cash basis of accounting and the terms of the grant agreement with Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: 580929, 582185 & 582186) for the year ended June 30th 2018; in particular, the statement of grant income and expenditure presents fairly in accordance therewith.
- All events subsequent to the date of the statement of grant income and expenditure which require adjustment or disclosure so as to present fairly the statement of grant income and expenditure, have been adjusted or disclosed. (ASA 560) in compliance with grant agreement.
- We have fulfilled our responsibilities, as set out in the terms of the grant agreement with Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: 580929, 582185 & 582186).

#### **Information provided**

We have provided you with:

- Access to all information of which we are aware that is relevant to the preparation of the statement of grant income and expenditure; and the entity's compliance with the grant agreement with Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: 580929, 582185 & 582186) such as records, documentation and other matters;
- Additional information that you have requested from us for the purpose of the engagement; and
- Unrestricted access to persons within the entity from whom you determined it necessary to obtain audit and other assurance evidence.

All transactions relating to the grant, referred to above, have been recorded in the accounting records and are reflected in the statement of grant income and expenditure.

We have disclosed to you the results of our assessment of the risk that the statement of grant income and expenditure may be materially misstated, or that the entity has not complied with the grant agreement, as a result of fraud. (ASA 240)

We have disclosed to you all information in relation to fraud or suspected fraud that we are aware of and that affects the entity and involves:

- Management;
- Employees who have significant roles in internal control; or
- Others where the fraud could have a material effect on the statement of grant income and expenditure or compliance with the terms of the grant, referred to above. (ASA 240)

We have disclosed to you all information in relation to allegations of fraud, or suspected fraud, affecting the entity's statement of grant income and expenditure and compliance with the terms of the grant referred to above, communicated by employees, former employees, analysts, regulators or others. (ASA 240)



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Declaration of the Management Committee

We have disclosed to you all known instances of non-compliance or suspected non-compliance with laws and regulations whose effects should be considered when preparing the statement of grant income and expenditure and complying with the terms of the grant, referred to above. (ASA 250)

We have disclosed to you the identity of the entity's related parties and all the related party relationships and transactions of which we are aware. (ASA 550)

We have provided you with all requested information, explanations and assistance for the purposes of the audit and other assurance work.

We have provided you with all information required by the grant agreement with Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: 580929, 582185 & 582186).

Ross Howe (President) Ross Howe 31-08-2018

Kalum de Silva (Treasurer) Kalum de Silva 30-08-2018

## Notes to the Financial Statements

### ChaplainWatch Inc For the year ended 30 June 2018

#### 1. Summary of Significant Accounting Policies

The financial statements are special purpose financial statements prepared in order to satisfy the financial reporting requirements of the Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: 580929, 582185 & 582186). The committee has determined that the association is a reporting entity.

The financial statements have been prepared on an accrual basis and are based on historic costs and do not take into account changing money values or, except where stated specifically, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless stated otherwise, have been adopted in the preparation of these financial statements.

#### Employee Provisions

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee provisions have been measured at the amounts expected to be paid when the liability is settled.

#### Revenue and Other Income

Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognising revenue.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established.

Grant and donation income is recognised when the entity obtains control over the funds, which is generally at the time of receipt.

If conditions are attached to the grant that must be satisfied before the association is eligible to receive the contribution, recognition of the grant as revenue will be deferred until those conditions are satisfied.

All revenue is stated net of the amount of goods and services tax.

#### Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the assets and liabilities statement.

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These notes form part of the accompanying financial statements.



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**Statement of Grant Profit & Loss  
ChaplainWatch Inc  
For the year ended 30 June 2018**

		SN 580929	SN 582185	SN 582186
		FV	CBD	IW
Job No:	DCS0023	DCS003	DCS001	DCS002
<b>Income</b>				
Dept of Communities	\$799,764.00	439,870	255,924	103,969
<b>Total Income</b>	<b>\$799,764.00</b>	<b>439,870</b>	<b>255,924</b>	<b>103,969</b>
<b>Wages</b>				
Contractors	\$59,800.00	32,890	19,136	7,774
Superannuation	\$51,382.46	28,260	16,442	6,680
Wages & Salaries	\$540,867.52	297,477	173,078	70,313
	<b>\$652,049.98</b>	<b>358,627</b>	<b>208,656</b>	<b>84,766</b>
<b>Expense</b>				
Audit	\$3,072.73	1,690	983	399
Bank fees	\$1,191.61	655	381	155
Computer maintenance	\$5,129.38	2,821	1,641	667
Dues and subscriptions	\$2,589.23	1,424	829	337
Equipment and Uniforms	\$12,395.60	6,818	3,967	1,611
Health & Medical	\$530.00	292	170	69
Insurance	\$5,016.88	2,759	1,605	652
Legal	\$215.00	118	69	28
Maintenance	\$317.00	174	101	41
NightSafe supplies	\$10,105.65	5,558	3,234	1,314
Petrol, parking, cabs	\$10,207.98	5,614	3,267	1,327
Seminars & conferences	\$14,705.74	8,088	4,706	1,912
Staff Amenities	\$5,399.21	2,970	1,728	702
Staff training & PD	\$8,471.11	4,659	2,711	1,101
Postage & Shipping	\$325.51	179	104	42
Printing & Stationery	\$6,376.03	3,507	2,040	829
Rent	\$63,285.03	34,807	20,251	8,227
Storage	\$2,954.51	1,625	945	384
Telephone	\$3,239.87	1,782	1,037	421
Electricity	\$1,387.72	763	444	180
Website	\$2,961.83	1,629	948	385
Workers' Compensation	\$3,279.54	1,804	1,049	426
Vehicles & Maintenance	\$4,586.03	2,522	1,468	596
<b>Total Expense</b>	<b>\$167,743.19</b>	<b>92,259</b>	<b>53,678</b>	<b>21,807</b>
<b>Net Profit/(Loss)</b>	<b>(\$20,029.17)</b>	<b>(\$11,016.04)</b>	<b>(\$6,409.33)</b>	<b>(\$2,603.79)</b>

## Auditor's Report

### ChaplainWatch Inc For the year ended 30 June 2018

#### Independent Auditors Report to the members of the Association

[Reporting in accordance with ASA 805, ASAE3000, ASAE 3100 and ASRE 2405]

We have audited the accompanying grant annual statements, of ChaplainWatch Inc (the association), which comprises the income and expenditure statement for the year then ended, and notes comprising a summary of significant accounting policies and other explanatory information, and the certification by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

ChaplainWath Inc's compliance with the terms of the grant agreement between ChaplainWatch Inc and the Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: 580929, 582185 & 582186) for the year ended June 30th 2018 (the Grant Agreement).

We have reviewed ChaplainWatch Inc's Grant statement of profit and loss required under the Grant Agreement.

#### Committee's Responsibility for the Financial Report

The committee of Chaplain Watch Inc is responsible for

- The preparation and fair presentation of the financial report, and has determined that the basis of preparation described in Note 1 is appropriate to meet the requirements of the grant agreement;
- Compliance with the terms of the Grant Agreement;
- The preparation of the Performance Measurement Data required under the Grant Agreement; and
- Such internal control as the committee determines is necessary to; enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error, and enable compliance with the terms of the Grant Agreement.

#### Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation and fair presentation of the financial report, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Opinion

In our opinion, the financial report presents fairly, in all material respects, the financial position of ChaplainWatch Inc as at 30 June 2018 and (of) its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements, and the requirements of the Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: 580929, 582185 & 582186).



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Auditor's Report



#### Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to Note 1 to the financial statements, which describes the basis of accounting. The financial report has been prepared to assist ChaplainWatch Inc to meet the requirements of the Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: 580929, 582185 & 582186). As a result, the financial report may not be suitable for another purpose.

Auditor's signature: *Michael G Flint*

Auditor's Name: Michael G Flint

Auditor's address: 25 /20 Enterprise Drive, Bundoora VIC 3083

Dated: 04-09-2018

***FUNDING  
GRANTS &  
SUPPORT***



## 8. FUNDING | GRANTS | SUPPORT

### WITH THANKS AND GRATITUDE

*As we express our gratitude, we must never forget that the highest appreciation is not to utter words, but to live by them. John F. Kennedy*



#### The Queensland State Government

We offer our gratitude and appreciation to the State Government for entrusting funds for us to do our best, so the outcome will bolster our community and bring safety to our streets.

The tender awarded by the State Government to ChaplainWatch Inc™ was for the two years, [July 2016 - June 2018]. Its purpose is to run Assertive Outreach—Fortitude Valley/ Brisbane CBD/Inner West precincts and a Rest and Recovery to cover the Fortitude Valley/Brisbane CBD/Inner West precincts. The reliance afforded to ChaplainWatch by the State Government to operate these projects, NightWatch and NightSafe, was accepted and has been fulfilled with professionalism and purpose.



#### *Hon. Yvette D'Ath*

*Member for Redcliffe (ALP), Attorney- General and Minister for Attorney-General and Minister for Justice*

Minister, we offer our thanks to you and your staff for your support particularly through the Office of Liquor and Gaming Regulation. Important to us is your Government's belief that we can make a difference in the Safe Night Precincts of Brisbane.



#### *Hon. Coralee O'Rourke MP*

*Member for Mundingburra (ALP), Minister for Communities and Minister for Disability Services and Seniors*

Minister, thank you to you and your department for the provision and oversight of the funding. We also express our thankfulness of your staff who have ably supported to us and who are truly deserving of our heartfelt appreciation.



#### *Hon Grace Grace*

*Member for McConnel (ALP), Minister for Education and Minister for Industrial Relations*

Minister, your ongoing support and more importantly your personal encouragement means everything to us.

*Thank you.*

ChaplainWatch Inc looks forward to the future, as together we work to be a part of the answer rather than the problem, especially within the entertainment safe night culture.



## WE ALSO ACKNOWLEDGE WITH APPRECIATION

### The Office of Liquor and Gaming Regulation

Mr David Ford is the Commissioner for Liquor and Gaming, Mr Mike Sarquis, Executive Director and your staff, for the guidance and collegial relationship with us this year. Thank you.

### The Queensland Police Service

The Commissioner of the Queensland Police Service Ian Stewart, the officers of the Valley Police and CBD Police for their professional service and their support and collegial relationship with ChaplainWatch and the NightWatch Chaplains especially.

### The Queensland Ambulance Service

The Commissioner, Russell Bowles and your paramedics, especially those who attend the unique issues of the entertainment precincts so diligently and professionally. We also thank each QAS officer and paramedic who have been especially supportive of the NightWatch team as we work to support them in their vital lifesaving roles.

### Queensland Health

We also acknowledge, the Department of Emergency Medicine's (DEM) doctors and nurses of the Royal Brisbane and Women's Hospital and the Princess Alexandra Hospital and Mater Hospital for their professionalism, and also their accepting of the role that NightWatch plays overnight in the entertainment precincts and their acceptance of us as being a part of the nighttime health care community collective.

## 9. CHAPLAINWATCH HEROES

To all, our heroes, thank you so much.



While the State Government provides admirable funding for the NightWatch and NightSafe projects, our other ChaplainWatch projects rely on the contributions and support by our heroes, for the operational costs of ChaplainWatch's StreetWatch and LifeWatch projects. Your financial support are allocated specifically for ChaplainWatch's other projects—StreetWatch and LifeWatch.

## DIRECT DEBIT SUPPORTERS



Thank you to the many who choose to support ChaplainWatch through regular direct debit from your nominated account. Your regular giving is significant for ChaplainWatch, as you help us to maintain the many supplies we provide for free to people in need and the projects not funded by the State Government

As a supporter of ChaplainWatch you have chosen to be a part of the team. You make a difference. We love you and celebrate your kindness.

*Thank you so very much.*

## 10. MAJOR SUPPORTERS



We are very appreciative of the corporate generosity of Secure Parking for providing parking in the China Town car park. It is generous. *Thank you.*



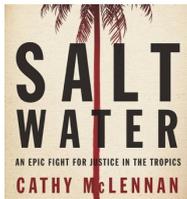
To the Greig-Asbury Foundation, your generosity gives us the provocation for the perspiration. Your concern for others and support you invest in us, enables us to share together an equal interest to those in need. May God bless you for helping us.



Black and With Cabs have supported us over the years and continue to do so for which we express our deep appreciation. On the streets we work closely with the cab rank supervisors to bring about good outcomes to the thousands of patrons.



Smartline Personal Mortgage Advisers remain a faithful supporter. This year is no exception. As group of independent Mortgage Advisers they club together, under the leadership of Ray Strong, to support us admirably. Thank you.



Cathy McLennan is a Queensland Magistrate and author of "Salt Water", which tells the story of a lawyer's fight for justice amongst the beauty and violence of the tropics. Cathy generously donated out of the royalties from the book's sales. Your honour, a sincere thank you.



The Royal George Hotel and its owner Les Pullos have been great backers of the NightWatch Chaplains and NightSafe Rest and Recovery from our inception. Their generous support this year was sincerely valued.



The Rotary Club of Fortitude Valley have been outstandingly generous to ChaplainWatch over the years. We have developed a close and collegial bond. Rotary's official mottoes, Service Above Self and One Profits Most Who Serves Best, has more than amply been made real again this year. *Thank you.*



Hope Centre does a lot to support community whether it be down the road or around globe. We are one of their many beneficiaries. Their financial support but more importantly their spiritual support means abundantly more to us than they will ever know. Thank you, church.



Car Wash Car Heaven Brookside look after our cars free of charge. They clean them superbly inside and out. But where they truly excel is when a car had been soiled by a patron who we needed to transport, they bring it back good as new. Such a necessary provision. Thanks boys.



## 11. INCOME AND FUNDRAISING



ChaplainWatch's income stream works this way.

ChaplainWatch Inc™ does not have any separate income raising capacities other than by grants and fundraising.

### GRANTS

**\$ Grant Funding**



#### NightWatch/NightSafe

Please note the above State Government grants can only be spent on the NightWatch/NightSafe projects. The other ChaplainWatch Inc projects cannot be a beneficiary.

NightWatch/NightSafe has received funding by the State Government grants since 2010. Each contract round is different in productivity requirements and income received. In recent times we tendered for and won contracts for three Safe Night Precincts—Valley; Brisbane CBD; and Inner West (aka Caxton St). In the first round we received a two-year contract—July 2016 to June 2018. This round, however, is for only one year—July 2018-June 2019.

Cautionary Advice: The Department advises that in October/November 2018 there



will be an extensive review of funding to all services the Department funds, NightWatch/NightSafe is one.. We remain confident we have done all to fulfil the contract, but such reviews can throw up unexpected scenarios.

#### StreetWatch | LifeWatch | ChaplainWatch Projects

For our other ChaplainWatch Inc Projects we receive no funding.

While we do apply for grants, our strike rate is about 25-35% which is a normal expectation. Of the ones we do get, they are always designated to a specific venture and they are usually small in dollar terms. These are very much appreciated and expended wisely.

### FUNDRAISING

#### N4CW Event

N4CW remains our flagship fundraising event on our calendar.

It is an important aspect of our appeal programme. It has two common objectives: generating income and raising awareness of a the ChaplainWatch work. Also N4CW is a good source to signup new supporters.

#### Email Campaigns

We also run three email campaigns each year — Easter; EOFY; Christmas. These help raise our profile and they pull in small donations. All worthwhile campaigns as every bit helps.

## 12. WE NEED YOUR HELP



What ChaplainWatch Inc needs is to have a reserve of undesignated money, so we can apply it to ventures we cannot get grants for.

To be honest we are finding it harder to acquire new donors, harder to hang on to the donors we already have, and tough to maintain a satisfactory level of public support through appeals in a crowded and competitive world of non-profits voices all shouting out at the same time.

### CHAPLAINWATCH INC MEMBERSHIP

While your ChaplainWatch Inc membership is most assuredly valued and respected, you are not required to pay an annual membership fee as is the practice of others.

#### Become a supporter?

I am appealing to you to be a spirited, impassioned ChaplainWatch Inc member.

Many of our members already regularly support ChaplainWatch through monthly or annual direct debit. Well done you!



If you don't regularly support ChaplainWatch Inc can I ask you to consider doing so?

#### Become a promoter?

My second appeal to you is to request your backing to get your friends, acquaintances, workmates, neighbours, relatives to be a ChaplainWatch supporter.

Simply go to our new web site, [www.chaplainwatch.org.au/donate](http://www.chaplainwatch.org.au/donate) and have them sign up.

#### Support N4CW 2018 (October 17)



- ☺ Buy a ticket and come to a great event.
- ☺ Come ready to generously support this fundraising event.
- ☺ Invite others who will also come ready to liberally support the N4Cw fundraiser.

#### Fundraising is all about

- ☺ the 'right' person,
- ☺ asking the 'right' prospect,
- ☺ for the 'right' gift
- ☺ for the 'right' programme
- ☺ at the 'right' time
- ☺ in the 'right' way<sup>1</sup>



<sup>1</sup> Hank Rosso, *Achieving Excellence in Fundraising* (255)

***CHAPLAINWATCH  
REPORT  
2017-2018***



## 13. YOUR CHAPLAINWATCH TEAM

We have an amazing group of people who are a part of this ministry.

### ChaplainWatch Inc Management Committee

- © Ross Howe                      Chair
- © Peter Van Eps,                Secretary
- © Kalum De Silva,              Treasurer
- © Trent Mead,                 Committee Member
- © Rod Peters,                 Committee Member
- © Mark Vincent,               Committee Member
- © Karen Howe                 Minutes secretary (non-voting)
- © Lance Mergard              Ex officio member (non-voting)

### ChaplainWatch Staff

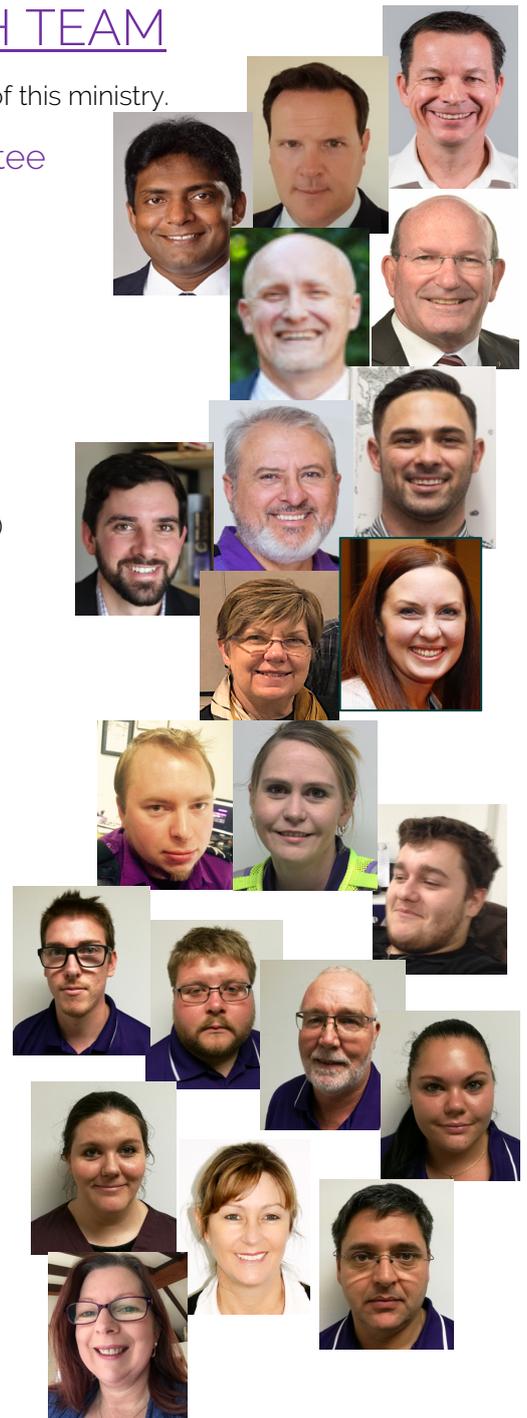
- © Lance Mergard              - Senior Chaplain
- © Jesse Webb                 - Chief Operations Officer
- © Angie Brown                - NightWatch Coordinator
- © Chris Owens                - NightWatch Team Leader
- © Daniel Malcolm             - NightWatch Team Member
- © James Owens               - NightWatch Team Member
- © Clinton Stephen           - NightWatch Team Member
- © Sarah Bennet               - NightWatch Team Member
- © Stephen Bell               - NightWatch Team Member
- © Leanne Malone             - NightSafe Nurse
- © CW Pastors                 - Dion and Arlene Viljoen

### ChaplainWatch Contractors

- © E.A. Counsellor            - Karolyn Owens
- © Bookkeeping               - Jenny Mergard
- © Web & IT                    - Karen Howe
- © Sarah Bennett              - Cleaner

### NightWatch/NightSafe Staff

- © Part time staff and Volunteers



For the effort you have done to help us succeed, I am deeply grateful. ChaplainWatch not only benefits from you personally, but you continue to set important benchmarks as we watch out for them when good times go bad.

Thank you for all you do to make us a terrific place to work.

Thank you for your dedication and hard work which makes it a terrific place to work.



## 14. 2017-2018 CHAPLAINWATCH REPORT

### WE ARE



The theme for this AGM is **WE ARE!** It is also the theme for this year. It's WE ARE with a full stop. It's a proclamation not a question nor the start of an explanation.

ChaplainWatch, it exemplifies you. It's a statement of reality because reveals just exactly who we are **within**.

WE ARE is all the more incredible because of you. What you bring to the table is nothing short of exceptional.

I sincerely thank you for all you have done, are doing and will do, because it is who you are that makes WE ARE.

### CHAPLAINWATCH 2017-2018

It is in our WE-ARE-DNA to respond in innovative ways to the challenges of our time. This means going where the need is and working in alliances to maximise our impact.

While this AGM Report is dedicated to the transformations we help create in the lives of the people, it also is about the transformation we have fashioned in this ministry over the past year.

ChaplainWatch is maturing to be a well-rounded, professional and responsible community service renowned for doing what our core values endorse.

<i>we are</i>	<i>Divinely Led</i>
<i>our approach</i>	<i>Intentional Intervention</i>
<i>we promote</i>	<i>Owning Response-Ability</i>
<i>because</i>	<i>People Matter</i>

Our drive is to provide our staff and volunteers with interesting and challenging work combined with a friendly and diverse culture. To this end we have done some solid work on fashioning ChaplainWatch into a ministry that can face the future with confidence.

### MINISTRY

At last year's ChaplainWatch Retreat (August 2017) we reenvisioned the way ChaplainWatch should do business. While leadership is the accepted business model, last year we reengaged with our roots and confirmed we are above all a Chaplaincy. And a Chaplaincy does business as a ministry first and foremost and accordingly leads with that spirit.

So now when we advance our ChaplainWatch values that 'people matter'. It comes from our attitude not an adage and focuses our faith on values rather than valuables.

## NEW CHAPLAINWATCH CENTRE

The major development for ChaplainWatch this year has been the relocation and major fitout of the ChaplainWatch Centre. It was practically designed to house the ChaplainWatch offices, training facilities, kitchen and stores as well as NightSafe with all of its requirements. A tour will quickly reveal the innovations designed into it. The pièce de résistance is the Murphy beds which gives us beds by night and training space by day.

One issue we are now facing is that NightSafe Rest and Recovery centre is being used to its max. In fact we have night where we are having up to 200% throughput. It is causing a major rethink as to how to manage this fact.

## PROJECTS

ChaplainWatch has four projects that are the framework for our ministry expression:

- 🕒 NightWatch including NightSafe
- 🕒 StreetWatch including VAKS
- 🕒 LifeWatch including TRUST
- 🕒 ChaplainWatch

### NightWatch Project

This is our flagship project.

We operate NightWatch patrols, foot and mobile, every Thursday to Sunday nights, 10.30pm to 4.30am.

### NightSafe Rest and Recovery

Welded on is NightSafe Rest and Recovery. This service, overseen by our NightSafe nurse, Leanne Malone, helps those who are too intoxicated to help themselves.



Together, these we are primarily what we are known for and where we are the most visible. It is also where much of our energy and resources are directed.

We commit over 30 volunteers, 10 parttime and fulltime staff to NightWatch and NightSafe. Their focus is our focus, to watch out when your good times go bad.



**I take this opportunity to commend everyone for your magnificent commitment and the dynamic efficiency that you each brings to this ministry.**

Refer to— [Error! Reference source not found.](#) [Page Error! Bookmark not defined.](#) for the 2017-2018 NightWatch/NightSafe report and statistics.



### LifeWatch Project

Our LifeWatch Project is designed to be a frontline crisis and trauma intervention service.

We will be able to quickly respond to people in need, at risk or in crisis. This is done either as a call-out or by intentionally intervening where needed.

We have earned a humbling acceptance within our city which enables us to engage, face to face, in the many real-life problems that confront anyone, anywhere, anytime.

LifeWatch is now in a position to offer our unique and specialised service to hotels, backpacker hostels, businesses, corporations, special events, official agencies, etc.

### TRUST

We call it TRUST—Trauma Response Urban Support Team.

Sensitively designed to bring a positive response to terrible scenarios, LifeWatch dispenses possibilities that generate personal wellbeing and interpersonal peace and safety.

Responding with adept skills, down-to-earth common sense, and robust faith, we choose to be there when it matters through:

- © on-call, rapid response
- © trauma intervention and crisis management
- © welfare assessment and referral
- © individual safety and security concerns
- © inter-relational disputes and dilemmas
- © emotional, psychological or spiritual pain

### Current Position with TRUST as at June 2018

We remain in liaison with the Queensland Police Force now waiting for the QPS legal Department to respond with their recommendations and release.

Until that wonderful release we continue to develop and refine the project to be worthy of the vision.

## StreetWatch Project

[www.vaks.org.au](http://www.vaks.org.au)

This year we committed to updating the VAKS web site. In liaison with My Community Directory the web site was redesigned to be a dynamic user-friendly one-stop online national directory to finding a Van or a Kitchen for anyone needing a feed nearby.



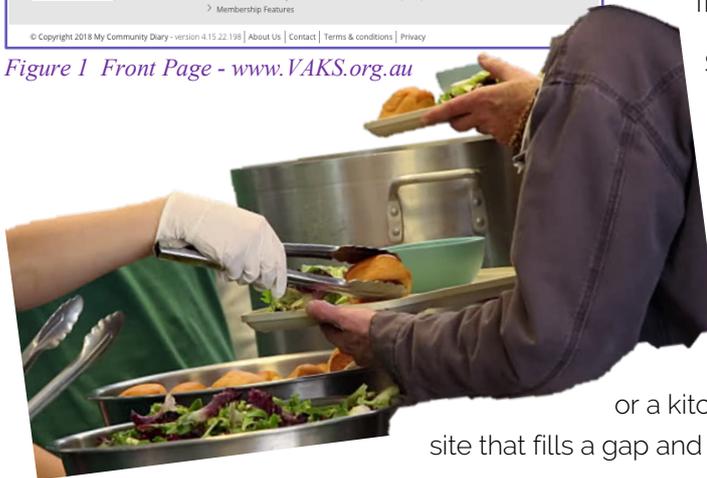
Figure 1 Front Page - [www.VAKS.org.au](http://www.VAKS.org.au)

Now able to cover Australia, from Darwin to Hobart, from Perth to Cairns, this makes VAKS an amazing resource.

The StreetWatch Project was raised up in response to the specific needs of 'street people'.

As is our philosophy, any Project we initiate should fill the gaps in the community's endeavours.

We realised that while there were many vans and kitchens offering food and drink to people looking for a feed nearby, there was no one-stop spot to know where to find them.



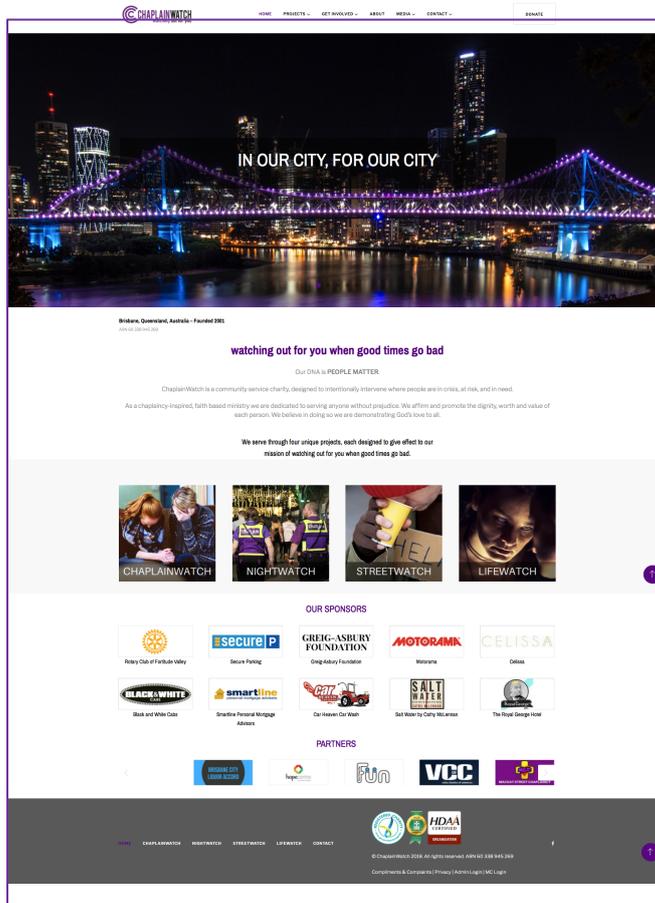
So we developed VAKS-Vans And KitchenS. While it is not the most familiar of our projects, there are many who do know about it and more importantly rely on it.

While we don't run a van or a kitchen, we have creative a web site that fills a gap and meets real needs.

I commend the comprehensive work done by Karen Howe in the website's redesign. Also I extend my praise to her for the on-going oversight and promotion of VAKS.



## CHAPLAINWATCH NEW WEB SITE & NEW URL



We now have a new web site and a new url—it was .com but now .org.au, This makes us compliant with Australian standards for NFP's.

It took a lot of planning, web architecture and designing, content preparation and testing. We will continue to refine it as time goes by, but the site is something to be proud of.

**Big thanks to Michelle Beecroft (Shell Graphix), Karen Howe, Jesse Webb for work on the design, development, and content crafting.**

## SERVER



While updating our web sites we chose to install an inhouse IT server. It is designed to manage and control our computer network. It provides data and code integrity by allowing for a more centralized approach. Performance will be improved for heavy usage. Most of all, it provides greater security by centralizing the management of data access and authentication process.

All of the advantages and benefits will result in a lower total cost.

## NEW ACCOUNT SOFTWARE

Xero is a global provider of accounting software, giving time-saving tools to help manage the accounts, payrolls and assets of ChaplainWatch Inc.



It also is proficient for the account management of the State Government grant. It has helped improve the workflow efficiency and provides easier access to information.

The decision to implement this programme and migrate data to it was driven by Jenny and it proved both easy and successful.

## N4CW 2017



We held an excellent N4CW fundraising event in the Chinatown Mall in October 2017. Partitioning off a section of the Mall, we were able to host over 100 people. With wonderful donations from Black and White cabs presented by Len Martin and Ray Strong presenting their donation from Smartline Mortgage Brokers made the night superb. After costs, we raised OVER \$8,000. This is a good result and well done to all who threw their all into making it worthwhile.

## NYE

Last year's biggest NightWatch event was New Year Eve. We had planned well for this event, finding another shop front to be used as NightSafe Rest and Recovery #2.



We also had most of our volunteers put their hand up to do duty also. It was a supreme effort by all and as such we beat all previous records of incidents attended and persons cared for.

Then, as stated, there are other transformation that we have fashioned in to this ministry over the past year.

# 15. CHIEF OPERATIONS OFFICE REPORT

## JESSE WEBB

### ChaplainWatch

As for everyone who comes to me and hears my words and puts them into practice, I will show you what they are like. They are like a man building a house, who dug down deep and laid the foundation on rock. When a flood came, the torrent struck that house but could not shake it, because it was well built. But the one who hears my words and does not put them into practice is like a man who built a house on the ground without a foundation. The moment the torrent struck that house, it collapsed, and its destruction was complete. (Luke 6:47-49)



From an operational perspective, 2017-2018 has truly been a year of digging deep, and seeking the rock and foundations that we have as a ministry. The theme of this annual report, 'We are' reflects the certainty we can have when our foundations are strong:

*They will be like a tree planted by the water that sends out its roots by the stream. It does not fear when heat comes; its leaves are always green. It has no worries in a year of drought and never fails to bear fruit." (Jeremiah 17:8)*

We entered the year in a place where we had sown in good soil, with NightWatch having found its bearings with the new funding arrangements, there was nurturing and root development still to occur. VAKS was looking to create firmer foundations, and TRUST was yet a seedling. Further, we were holding the seed of new ministry in our hand, with the reconception of the ChaplainWatch project and the great potential for discovering new chaplaincy ministry and calling as an organization. Truly a start with promise and potential.

We have seen amazing root-growing and fruit-bearing for each project this year.

## ChaplainWatch



With our new focus on ministry and seeing ChaplainWatch expressed in its truest form as a chaplaincy ministry, we have had our eyes open for opportunities and leading in this direction. We have begun to dip our feet in this area in a number of ways:

- © Supporting several chaplains with the ongoing development of new models of chaplaincy

- © Lance, Angie and I undertook training with Disaster Recovery Chaplaincy Network in NSW and can now respond to disaster in Northern NSW. We are actively looking for ways to

support the development of the same in Queensland

- © We have seen opportunities to begin to offer chaplaincy in a range of other areas where doors have been opened as a result of the work of our NightWatch Chaplains: Hotel Chaplaincy, backpacker chaplaincy, daytime street chaplaincy and others. While much of this remains latent presently, it is a glimpse of the opportunities that can be achieved as people arise with the vision to pursue.

## NightWatch

Ongoing systems development has been undertaken to ensure that NightWatch is sustainable regardless of any future funding decisions or staffing changes. We have made efforts to ensure that this vital ministry reaches the next level of organizational maturity through systems development that means the organization does not rely on the knowledge of one or two, but that our methods are effectively proceduralised. This project will come to full fruition within the coming months when we release the procedural suite onto 5P with online training allowing every person involved with



NightWatch to be independently and supportively enabled to be equipped to the highest standards.

We continue to develop our teams with the most up-to-date training packages. This year we were an early adopter of Mental Health First Aid for the Suicidal person (Mental Health First Aid Australia). This best-practice, research and industry backed package was provided to half of our team this year, and we look forward to further offerings next year.

Our first two-year period of funding under as a Safe Night Out Precinct Support Service, expired on July 31 2018. We are pleased to announce that we have been offered further funding for another 12 months under the same service agreement arrangements. We are grateful for this support from the Queensland Government.

We have been informed that all Communities-funded services will undergo a departmental review. We await details about this review, along with the release of findings of the Deakin University review into the effectiveness of Safe Night Out Support Services.

### Street Watch - VAKS

The new partnership with My Community Directory has seen VAKS dig deeper to a foundation which has truly enabled significant opportunity to progress.

The VAKS website has been overhauled and is now more functional than ever before. We look forward to taking VAKS further onto the national stage over the next year.



### LifeWatch - TRUST



After spending a long time in germination with the Queensland Police, we have recently received word that the police are ready to work with us to see the TRUST concept realized.

We look forward to getting our partnership and system working so that we can be to respond to those who are hurting in our communities.

## 16. SENIOR TEAM LEADER REPORT

### ANGIE BROWN



One of the reasons I am a chaplain is because for many years I've known that God has called me to do ministry on the streets. I started doing ministry in shopping centres asking God where He wanted to position me. I loved doing school chaplaincy but at times I felt like it was limiting in various ways and that the social problem was far bigger extending to whole families not just the children. I felt like as I did chaplaincy with the young people unless I helped the whole family it was really just a band-aid approach. I wanted to do street ministry knowing that I would reach people of all ages there, that regardless if they were young or old God would lead me to the right people through this passion. I felt called to the ministry many years ago when God spoke to me from Isaiah 61 which says:

*"The Spirit of the Sovereign Lord is on me, because the Lord has anointed me to proclaim good news to the poor. He has sent me to bind up the brokenhearted, to proclaim freedom for the captives and release from darkness for the prisoners, to proclaim the year of the Lord's favour and the day of vengeance of our God, to comfort all who mourn, and provide for those who grieve in Zion, to bestow on them a crown of beauty instead of ashes, the oil of joy instead of mourning, and a garment of praise instead of a spirit of despair."*

This has been my desire, this is what drives and motivates me, God restored my life and I long to see Him do that for others.

For the period 2017/2018 my role has been Senior Team Leader. This role has been one that has brought many challenges but many accomplishments also. I've watched a team grow through incorporating monthly staff meetings asking everyone to read a book together called "The Unofficial Chaplain".

This has been a tool I've used to invest into the employed staff to help us further understand the role we play. These meetings have been an opportunity for the team to grow together and reflect upon better practices as we learn from the combined knowledge of one another during this time.

Over the last couple of months we have had a number of volunteers studying Chaplaincy / Youth Work/ Community Services/ and Paramedical Science who have been able to complete their prac through ChaplainWatch. I've had the privilege of signing off their competencies and watching them grow over time. It has been exciting seeing one of our volunteers graduate after completing her prac and go onto investigate an opportunity for Chaplaincy to the girls working in strip clubs. I'm excited to see where some of our other volunteers will end up after their studies are completed also.

**2017**  
**2018**

Earlier on this year ChaplainWatch released me to go and head up street chaplaincy for the Commonwealth Games. This came out of a desperate phone call whereby the Beyond Gold organisers needed assistance to get this ministry off the ground.

They had had street chaplains at the previous games and wanted to see it continue on to each city after the benefits of street chaplaincy was evident at the Glasgow games. It was an honour for ChaplainWatch to be called on in this manner knowing that they had heard we were leading the way in many

areas of street chaplaincy. I pulled together about 50 mostly accredited chaplains in a matter of weeks that served in a more pastoral/ problem solving capacity without the first aid element as we have here.

We responded to over 1400 people during the twelve days primarily focusing on a service that functioned throughout the daytime across Broadbeach, Southport, and Surfers Paradise.

It was a success with volunteers going onto to ask more about how they could sign up to be a chaplain long term.



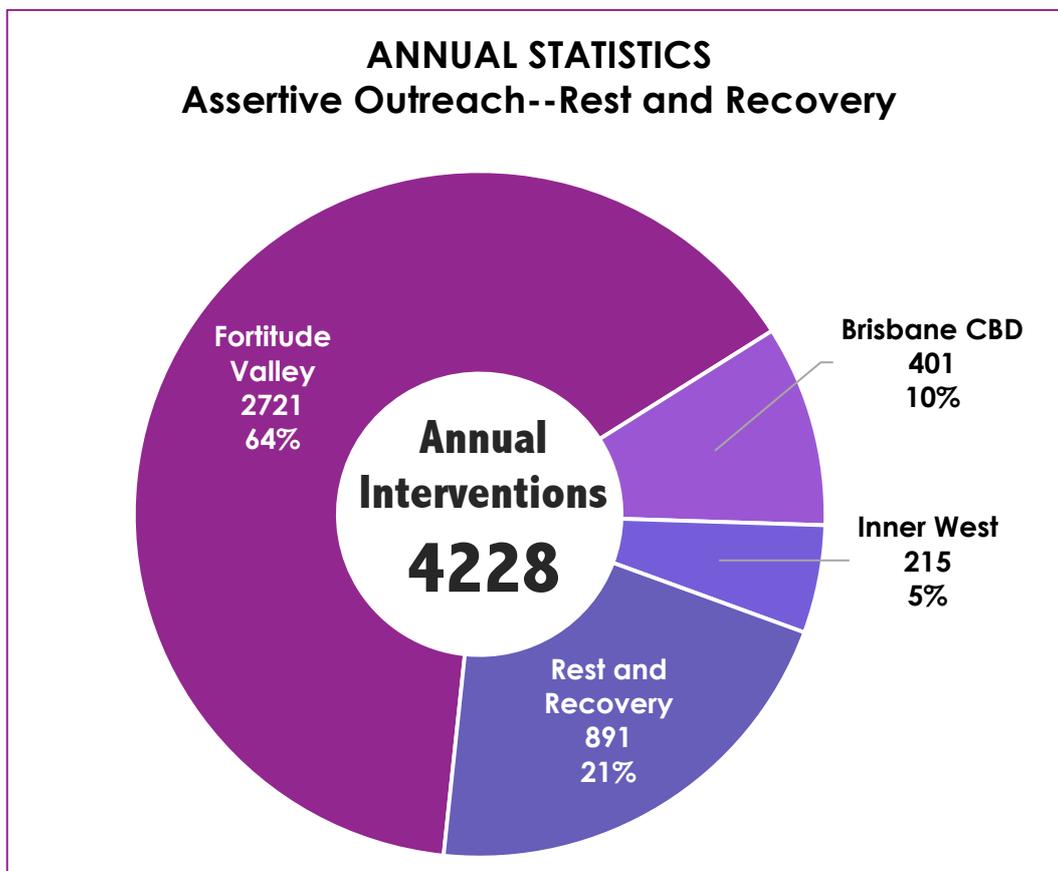


## 17. SAFE NIGHT PRECINCT REPORTS

With the annual incident interventions of 3337, it is obvious that our patrols continue to be widely needed across the 3 precincts – Fortitude Valley, Brisbane CBD and Inner West (Caxton Street).

Start at 10.30pm and working to 4.30am we put out mobile patrols 4 days each week, Thursday / Friday / Saturday / Sunday and add foot patrols on Friday and Saturday.

Fortitude Valley 2721	Brisbane CBD 401	Inner West 215	Rest and Recovery 891
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### **Average Weekly Interventions—82**

*Average Weekly Assertive Outreach Interventions—64*

*Average Weekly Rest and Recovery Interventions—18*

Our full time and permanent-parttime staff along with more than 30 volunteers work outstandingly to bring about an observable and oft remarked excellent in performance outcomes.

**WE ARE** is them and they do us proud.

Thank you all.

## VALLEY SAFE NIGHT PRECINCT REPORT

### CHRIS OWENS



Over the past year the Fortitude Valley precinct has gone through growth and change with newer smaller venues opening. Some of the larger venues have had renovations and/or rebranded themselves to fit in with the current night time economy.

With the ever-changing night life of the fortitude valley, NightWatch Teams are responding to on average 45 to 60 incidents per week. Helping patrons and punters of the valley who are at

risk, in crisis or in need of assistance. Sometimes the assistance that is required is finding a way home safely and sometimes it is lifesaving first aid. One such case was when a NightWatch team arrived to find a male unconscious on the ground. The male had taken GHB (aka acid). The Male was unresponsive to all forms of stimulation. The male was rolled on to his side into the recovery position and the NightWatch team maintained his air way until the ambulance arrived.

Throughout the year we saw the usual rise and fall in line with the holidays and university exams as well as all the other usual holidays and pivotal events. Overall however we have seen an increase with the largest increases in transports as well as assisting other emergency services. We continue to have great relationships with stakeholder and service users alike. We have worked hard to forge relationships with the new venues and strengthen our relationships with existing ones.

I take the opportunity to thank those that have worked so hard while I have been away. They have not just succeeded in maintaining the NightWatch Chaplaincy but grown it and stewarded it into a new and exciting season. A special thanks of course to Angie to has done a phenomenal job as Senior Team Leader while I was away.



## BRISBANE CBD SAFE NIGHT PRECINCT REPORT



The CBD has been going well. This precinct tends to be a lot quieter than the Valley however our presence is still required, and we are noticed by many.

We are seeing new venues opening up over the year and our CBD team has done a great job building relationships and introducing our service to them. We've been fortunate enough to have a fairly consistent team working in the CBD which has allowed them to build relationships and to learn and understand this precinct's particular needs.

Throughout the year the largest type of incidents was problem solving which tended to peak around 1:00. The second most attended incident type was First Aid



Intoxication which tended to peak between 23:00 and 2:00. Overall, the CBD precinct as a whole appears to be utilising this service well and we saw this take place especially over the busiest season of the year.

We had a notable incident in early December whereby our City patrol was called by Police to debrief bystanders who had witnessed an attempted suicide. Our team did not attend to the person who attempted as Ambulance was already on scene upon our arrival. However being there when it matters is one of our values and at this time we made a difference. The bystanders were debriefed, and we offered ongoing support.

## INNER WEST SAFE NIGHT PRECINCT REPORT



This annual reporting period shows nearly double the number of interventions compared to the last year. The intervention type categories that provided the increase are as follows by number: (1) Problem Solving, (2) Divisions, (3) Care and Support, and (4) Transport. What can be noted with interest is that incidents of intoxication (alcohol/alcohol+drugs/drugs) have remained the similar to last year.

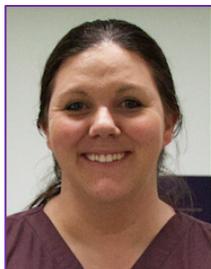
The increase can be aligned mainly around games nights – NRL/ARL/Soccer/Tests etc. and special nights such as concerts that happen at the Suncorp Stadium. On the non-'games night' we find Friday night to be quieter than then Saturday nights with venues closing earlier than normal on the Fridays.

The importance of presence and intentional intervention remains the substantive key to our first-rate performance outcome.

I would like to thank Saz for her support over the last year as my team member.

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## NIGHTSAFE PROJECT REPORT



NightSafe has continued to assist a large number of people on weekends. Since New Years Eve there have been multiple weekends where the amount of service users have exceeded the capacity of NightSafe resources.

NightSafe has 8 beds available and when all of these are occupied, a call is sent out to all teams that NightSafe is at capacity. When this is the case, teams know that they must make other arrangements instead of bringing service users to NightSafe specifically for rest and recovery. Other categories, for instance first aid or problem solving, may still be brought to NightSafe if necessary as there are chairs available in the waiting area. This does not allow for walk-ins, however, which may be a service user on their own or with friends, or QPS or QAS dropping service users off. If NightSafe is at capacity and

another service user arrives requiring a bed, current service users are assessed to see if any are appropriate to be moved onto a chair or exited from NightSafe.

When service users come to NightSafe for rest and recovery, as part of my monitoring, I watch for when they are in a light or deep sleep. I have found that when a service user is in a light sleep (signs of this include moving around on the bed, changes in breathing and repositioning) they are easier to rouse. Often, service users are greatly improved after a short nap and are able to leave NightSafe with friends or family. This is helpful with intake and discharge from NightSafe, as on busy shifts it means that, depending on each individual service user's condition, I am able to see more service users come through NightSafe.

NightSafe is staffed by one nurse and with the help of another staff member or volunteer .

While a large number of people have said that they had no idea NightSafe existed, we have seen many service users return, bringing others to NightSafe or coming to ask for assistance from chaplains. A small number of these people have been repeating service users and have told their friends or 'good Samaritans' to take them to NightSafe for help.



Occasionally, QPS officers visit NightSafe just to say hello/check in or to show out-of-area officers (both Australian and international) what NightSafe is and what we do. Every such visitor has told me that they have never seen anything like NightSafe and have expressed appreciation, excitement, curiosity and admiration in regard to what the ChaplainWatch team does.

NightSafe continues to be 'a safe place for you' and I know that the statistics reflect the large amount of people we are assisting every weekend when their good time goes bad.

Leanne Malone

NightSafe Nurse

**Leanne Malone, our NightSafe nurse, NightSafe Rest and Recovery, is a shining star in our humble crown.**

***ANNUAL  
STATISTICS  
NightWatch  
& NightSafe***

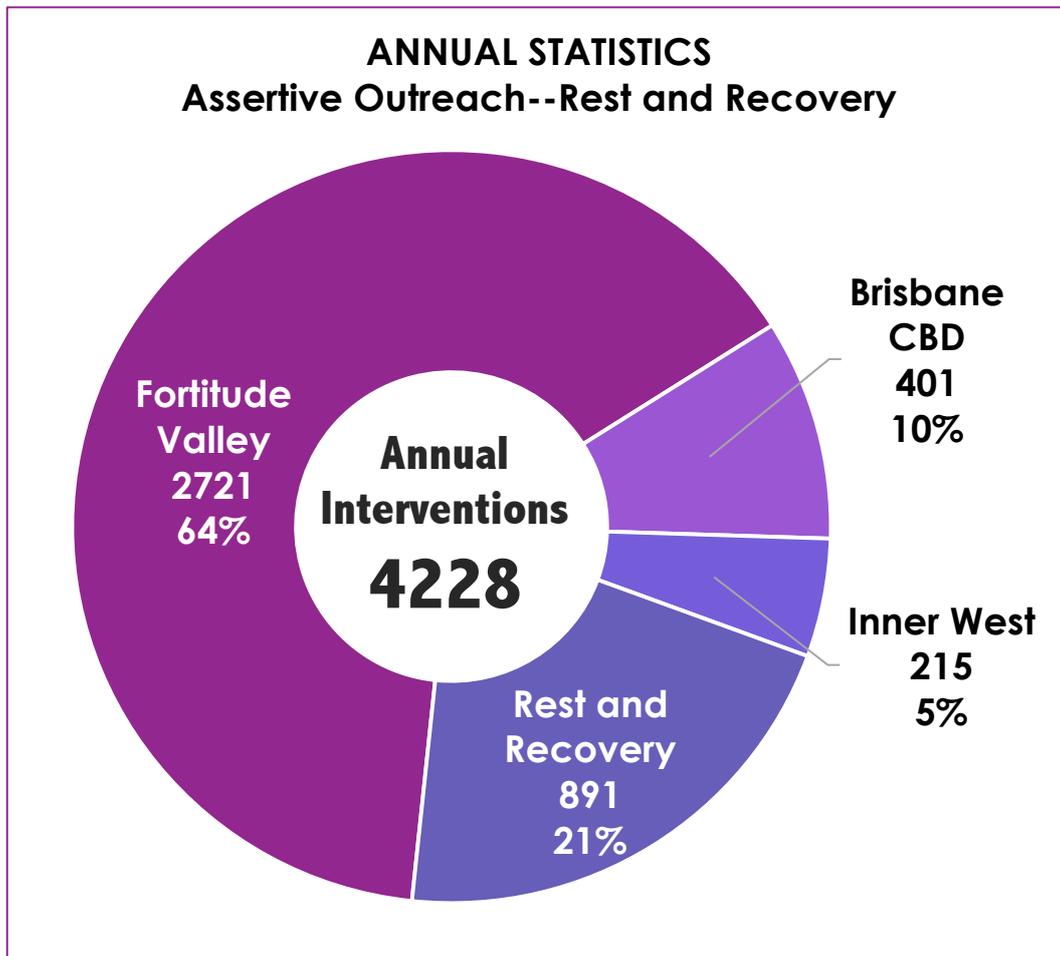


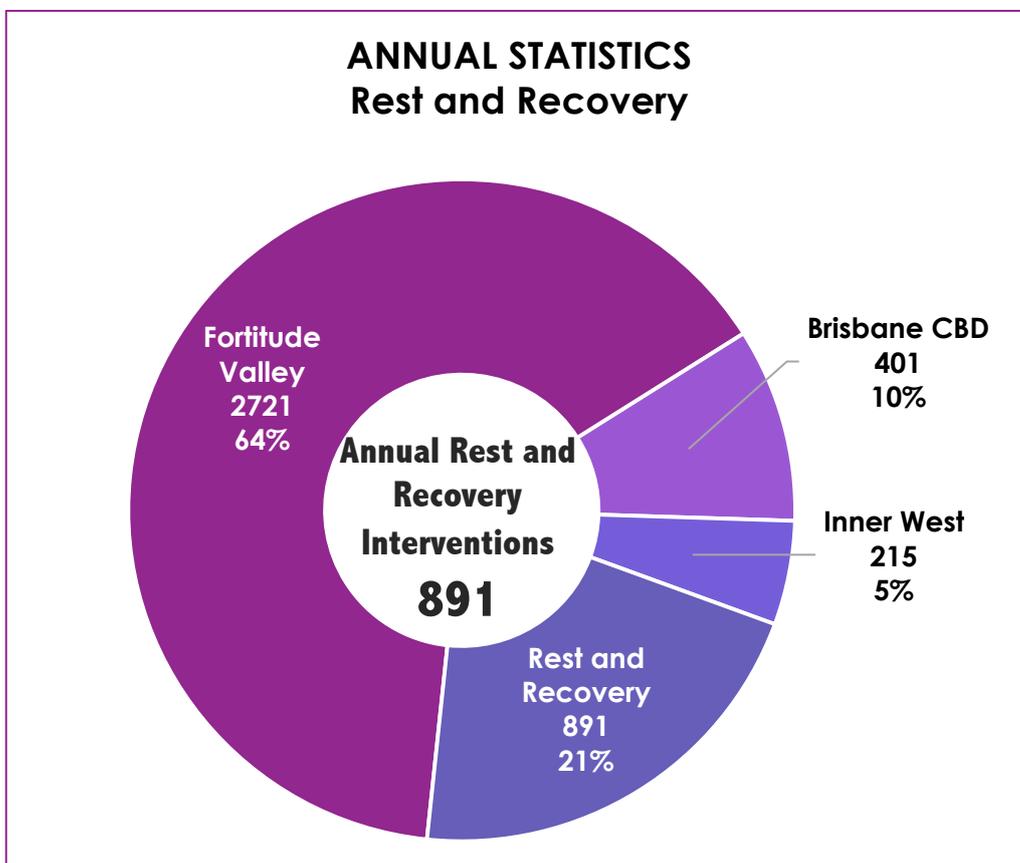
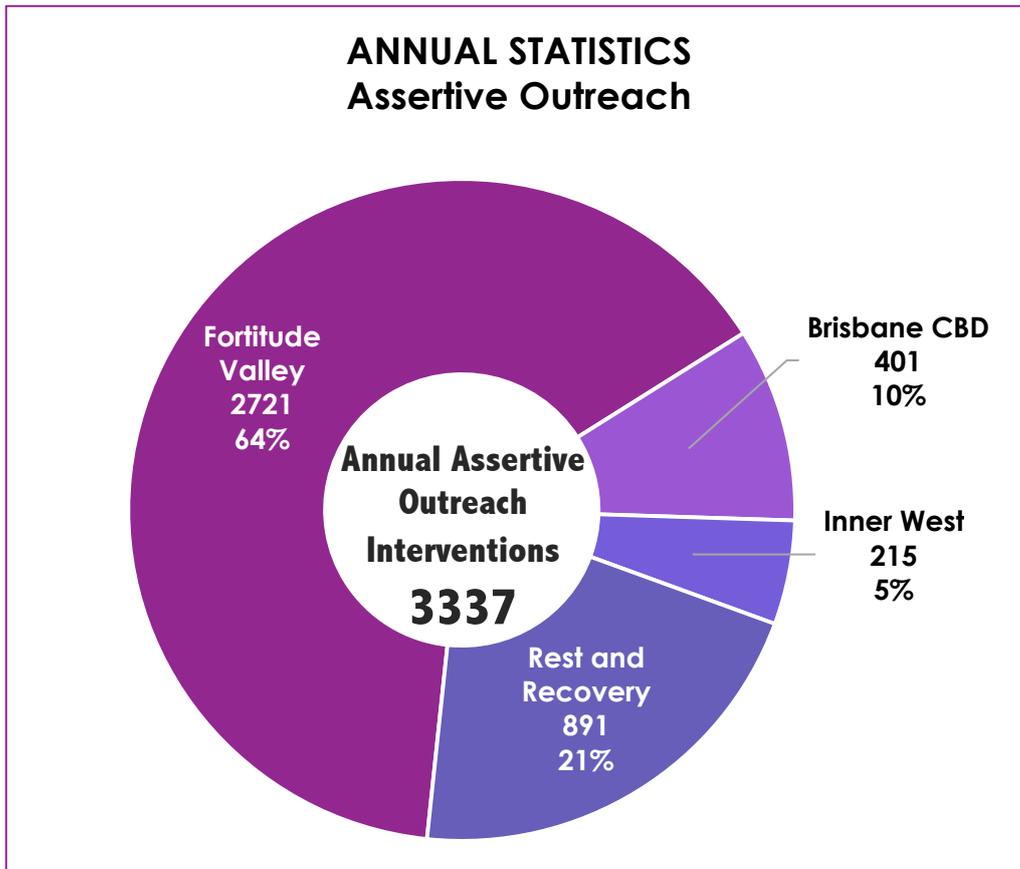
## 18. ANNUAL STATISTICS 2017-2018

In this reporting year NightWatch and NightSafe Rest and Recovery kicked goals.

### TOTALS—ALL SAFE NIGHT PRECINCTS

<i>Fortitude Valley</i>	2721
<i>Brisbane CBD</i>	401
<i>Inner West</i>	215
<i>Rest and Recovery</i>	891
<b>TOTAL</b>	<b>4228</b>



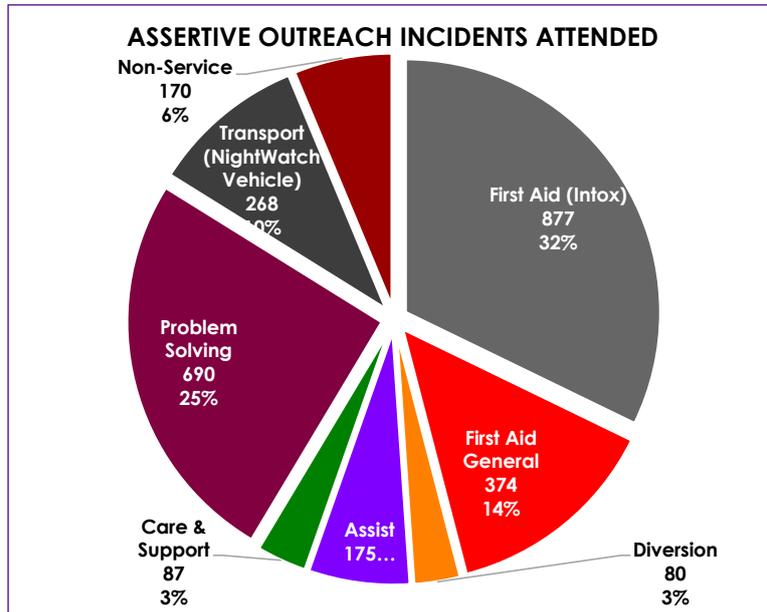


## FORTITUDE VALLEY SAFE NIGHT PRECINCT— NIGHTWATCH ASSERTIVE OUTREACH

### ASSERTIVE OUTREACH – Valley Safe Night Precinct (T316)

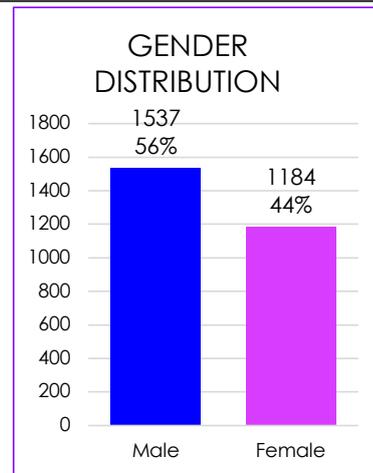
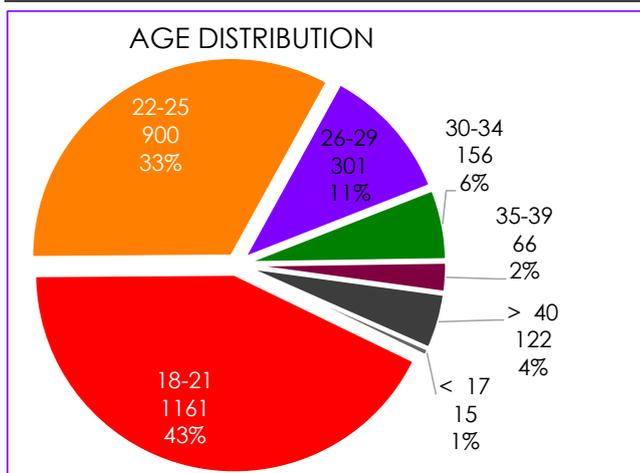
Service Name	Brisbane Valley - SN580929
Service Number	CCS22510
Reporting Period	1/7/17 - 30/6/18

Activity	Comments (if relevant)	Numbers	TOTAL
<b>IS147–Number of service users who received service</b>			<b>2721</b>
<b>First Aid (Intox)</b>	<i>Alcohol</i>	778	<b>877</b>
	<i>Alcohol &amp; Drugs</i>	76	
	<i>Drugs</i>	23	
<b>First Aid General</b>	<i>Accident</i>	148	<b>374</b>
	<i>Assault</i>	123	
	<i>Medical</i>	77	
	<i>Self Harm</i>	1	
	<i>Mental Health</i>	13	
	<i>Distress/Anxiety</i>	11	
	<i>Unknown</i>	1	
<b>Diversion</b>	<i>Assault in progress</i>	11	<b>80</b>
	<i>Conflict Diversion (physical)</i>	20	
	<i>Relational Disputes</i>	17	
	<i>Aggression Deflection (verbal)</i>	32	
<b>Assist</b>	<i>Ambulance</i>	15	<b>175</b>
	<i>Police</i>	50	
	<i>Taxi</i>	13	
	<i>Venue</i>	13	
	<i>Public</i>	36	
	<i>NightSafe</i>	28	
	<i>NightWatch</i>	20	
<b>Care &amp; Support</b>	<i>Guidance</i>	48	<b>87</b>
	<i>Comfort</i>	37	
	<i>Homeless</i>	2	
<b>Problem Solving</b>	<i>Personal Safety</i>	120	<b>690</b>
	<i>Safe Drinking</i>	13	
	<i>Directions</i>	275	
	<i>Exit Strategy</i>	269	
	<i>Lost Property</i>	13	
<b>Transport (NightWatch Vehicle)</b>	<i>To Home/Friends</i>	45	<b>268</b>
	<i>To NightSafe</i>	99	
	<i>To Royal Brisbane Hospital</i>	90	
	<i>To Princess Alexandra Hospital</i>	0	
	<i>To Private Hospital</i>	1	
	<i>Other</i>	6	
	<i>To Mater Hospital</i>	27	
<b>Non-Service</b>	<i>Assistance not required</i>	140	<b>170</b>
	<i>Assistance Refused</i>	30	



### GENDER AND AGE BREAKDOWN

GENDER			
	Male	1537	<b>2721</b>
	Female	1184	
AGE DISTRIBUTION			
	< 17	15	<b>2721</b>
	18-21	1161	
	22-25	900	
	26-29	301	
	30-34	156	
	35-39	66	
	> 40	122	



ACTIVITY	Comments (if relevant)	Numbers	TOTAL	
<b>Number of clients referred to Queensland Ambulance Service</b>				
<b>Reasons for referral:</b>	<i>Category 1:</i>	2	<b>116</b>	
	<i>Category 2:</i>	114		
<b>Number of those QAS clients taken to Emergency Room (Hospital), if known</b>	<i>Royal Brisbane Hospital:</i>	73	<b>73</b>	
	<i>Mater-Hospital:</i>	0		
	<i>PA-Hospital:</i>	0		
	<i>Private-Hospital:</i>	0		
<b>Number of occasions SNPSS attended to instances of violence (either as primary or secondary response)</b>	<i>Assault in progress:</i>	11	<b>80</b>	
	<i>Conflict Diversion (physical):</i>	20		
	<i>Relational Dispute:</i>	17		
	<i>Aggression Deflection (Verbal):</i>	32		
<b>Number of instances of transport assistance (taxi vouchers, third party etc.)</b>	<i>Home or Friends Place:</i>	0	<b>269</b>	
	<i>NightSafe Rest and Recovery:</i>	0		
	<i>Royal-Brisbane Hospital:</i>	0		
	<i>Mater-Hospital:</i>	0		
	<i>PA-hospital:</i>	0		
	<i>Private-Hospital:</i>	0		
	<i>Taxi-rank:</i>	0		
	<i>Exit Strategy:</i>	269		
	<b>Include \$ spent on taxi vouchers, number of vouchers</b>			
		<i>\$ spent on taxi vouchers</i>		<b>0</b>
	<i>number of vouchers</i>	<b>0</b>		

<sup>1</sup> **Immediately Life Threatening** – threats to life (or imminent risk of deterioration) and require immediate aggressive intervention.

<sup>2</sup> **Imminently Life-Threatening** – patient's condition is serious enough or deteriorating so rapidly that there is the potential of threat to life, or organ system failure, if not treated within 10 minutes of arrival OR

**Important Time-Critical Treatment.** – potential for time-critical treatment (e.g. thrombolysis, antidote) to make a significant effect on clinical outcome depends on treatment commencing within a few minutes of the patient's arrival in the ED OR

**Very Severe Pain** – humane practice mandates the relief of very severe pain or distress within 10 minutes

<sup>3</sup> Potential aggression and/or violence

<sup>4</sup> Potential aggression and/or violence

<sup>5</sup> Actual transport by Safe Night Precinct Support Services

<sup>6</sup> Defined as being transported by an actual NightWatch vehicle and not by other means.

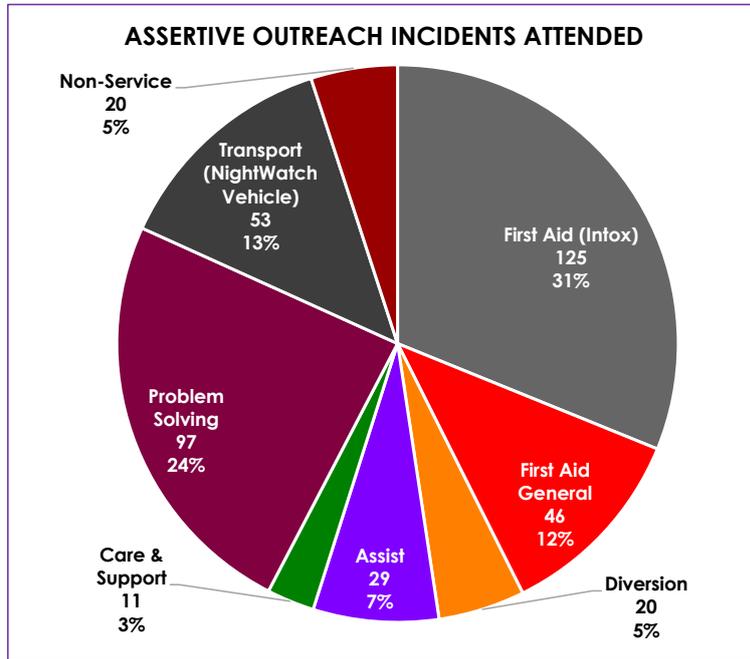
<sup>7</sup> Transported by a NightWatch vehicle to the Safe Night Precinct Rest and Recovery centre from locations within the precincts.

## BRISBANE CBD SAFE NIGHT PRECINCT – NIGHTWATCH ASSERTIVE OUTREACH

### ASSERTIVE OUTREACH–Brisbane CBD Safe Night Precinct

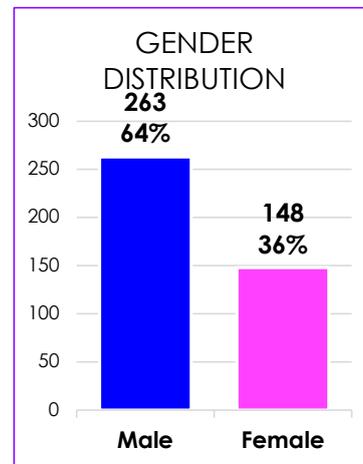
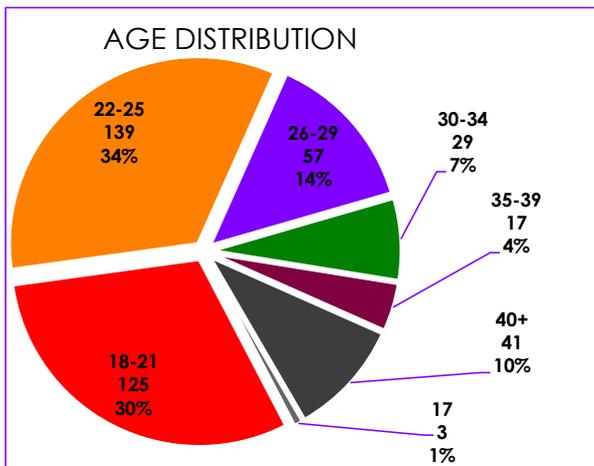
Service Name Brisbane CBD - SN582185  
 Service Number CCS22510  
 Reporting Period 1/7/17 - 30/6/18

Activity	Comments (if relevant)	Numbers	TOTAL
<b>IS147–Number of service users who received service</b>			<b>401</b>
<b>First Aid (Intox)</b>	<i>Alcohol</i>	92	<b>125</b>
	<i>Alcohol &amp; Drugs</i>	33	
	<i>Drugs</i>	0	
<b>First Aid General</b>	<i>Accident</i>	10	<b>46</b>
	<i>Assault</i>	17	
	<i>Medical</i>	7	
	<i>Self Harm</i>	0	
	<i>Mental Health</i>	8	
	<i>Distress/Anxiety</i>	4	
	<i>Unknown</i>	0	
<b>Diversion</b>	<i>Assault in progress</i>	3	<b>20</b>
	<i>Conflict Diversion (physical)</i>	4	
	<i>Relational Disputes</i>	2	
	<i>Aggression Deflection (verbal)</i>	10	
<b>Assist</b>	<i>Ambulance</i>	5	<b>29</b>
	<i>Police</i>	5	
	<i>Taxi</i>	5	
	<i>Venue</i>	6	
	<i>Public</i>	8	
	<i>NightSafe</i>	0	
	<i>NightWatch</i>	0	
<b>Care &amp; Support</b>	<i>Guidance</i>	2	<b>11</b>
	<i>Comfort</i>	9	
	<i>Homeless</i>	0	
<b>Problem Solving</b>	<i>Personal Safety</i>	22	<b>97</b>
	<i>Safe Drinking</i>	3	
	<i>Directions</i>	41	
	<i>Exit Strategy</i>	30	
	<i>Lost Property</i>	1	
<b>Transport (NightWatch Vehicle)</b>	<i>To Home/Friends</i>	13	<b>53</b>
	<i>To NightSafe</i>	25	
	<i>To Royal Brisbane Hospital</i>	13	
	<i>To Princess Alexandra Hospital</i>	0	
	<i>To Mater Hospital</i>	2	
	<i>To Taxi Rank</i>	2	
<b>Non-Service</b>	<i>Assistance not required</i>	15	<b>20</b>
	<i>Assistance Refused</i>	5	



### GENDER AND AGE BREAKDOWN

GENDER			
	Male	263	<b>411</b>
	Female	148	
AGE DISTRIBUTION			
	< 17	3	<b>411</b>
	18-21	125	
	22-25	139	
	26-29	57	
	30-34	29	
	35-39	17	
	> 40	41	



ACTIVITY	Comments (if relevant)	Numbers	TOTAL	
<b>Number of clients referred to Queensland Ambulance Service</b>				
<b>Reasons for referral:</b>	<i>Category 1<sup>1</sup>:</i>	0	<b>17</b>	
	<i>Category 2<sup>2</sup>:</i>	17		
<b>Number of those QAS clients taken to Emergency Room (Hospital), if known</b>	<i>Royal Brisbane Hospital:</i>	17	<b>17</b>	
	<i>Mater-Hospital:</i>	0		
	<i>PA-Hospital:</i>	0		
	<i>Private-Hospital:</i>	0		
<b>Number of occasions SNPSS attended to instances of violence (either as primary or secondary response)</b>	<i>Assault in progress:</i>	3	<b>20</b>	
	<i>Conflict Diversion (physical)<sup>3</sup>:</i>	5		
	<i>Relational Dispute<sup>4</sup>:</i>	2		
	<i>Aggression Deflection (Verbal):</i>	10		
<b>Number of instances of transport assistance (taxi vouchers, third party etc.)</b>	<i>Home or Friends Place<sup>5</sup>:</i>	0	<b>30</b>	
	<i>NightSafe Rest and Recovery<sup>6</sup>:</i>	0		
	<i>Royal-Brisbane Hospital:</i>	0		
	<i>Mater-Hospital:</i>	0		
	<i>PA-hospital:</i>	0		
	<i>Private-Hospital:</i>	0		
	<i>Taxi-rank:</i>	0		
	<i>Exit Strategy:</i>	30		
	<b>Include \$ spent on taxi vouchers, number of vouchers</b>			
		<i>\$ spent on taxi vouchers</i>		<b>0</b>
	<i>number of vouchers</i>	<b>0</b>		

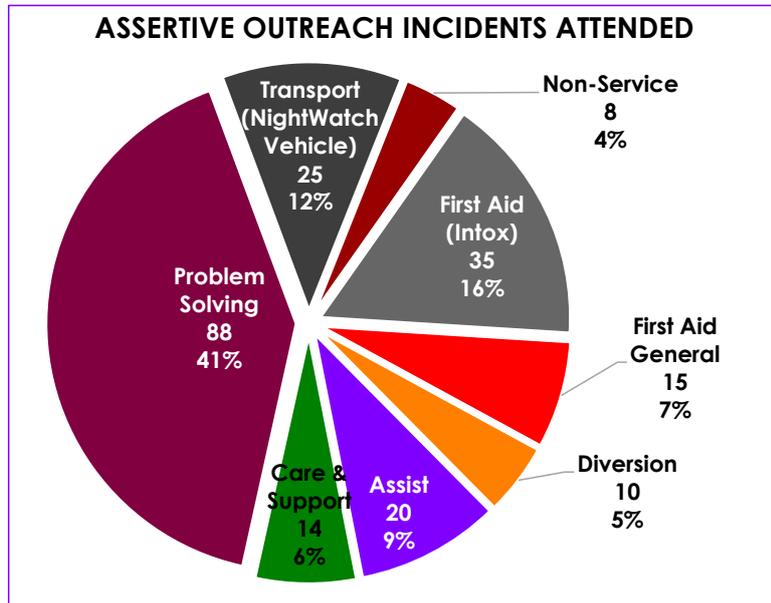
- <sup>1</sup> **Immediately Life Threatening** – threats to life (or imminent risk of deterioration) and require immediate aggressive intervention.
- <sup>2</sup> **Imminently Life-Threatening** – patient's condition is serious enough or deteriorating so rapidly that there is the potential of threat to life, or organ system failure, if not treated within 10 minutes of arrival *OR*  
**Important Time-Critical Treatment**. – potential for time-critical treatment (e.g. thrombolysis, antidote) to make a significant effect on clinical outcome depends on treatment commencing within a few minutes of the patient's arrival in the ED *OR*  
**Very Severe Pain** – humane practice mandates the relief of very severe pain or distress within 10 minutes
- <sup>3</sup> Potential aggression and/or violence
- <sup>4</sup> Potential aggression and/or violence
- <sup>5</sup> Actual transport by Safe Night Precinct Support Services
- <sup>6</sup> Defined as being transported by an actual NightWatch vehicle and not by other means.
- <sup>7</sup> Transported by a NightWatch vehicle to the Safe Night Precinct Rest and Recovery centre from locations within the precincts.

## INNER WEST (CAXTON STREET) SAFE NIGHT PRECINCT—NIGHTWATCH ASSERTIVE OUTREACH

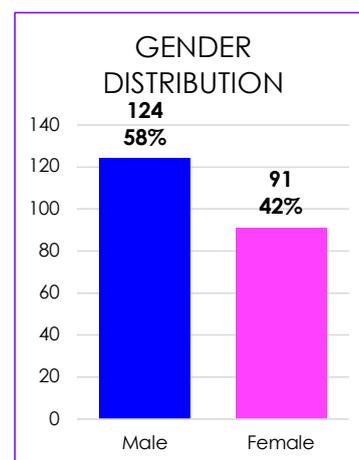
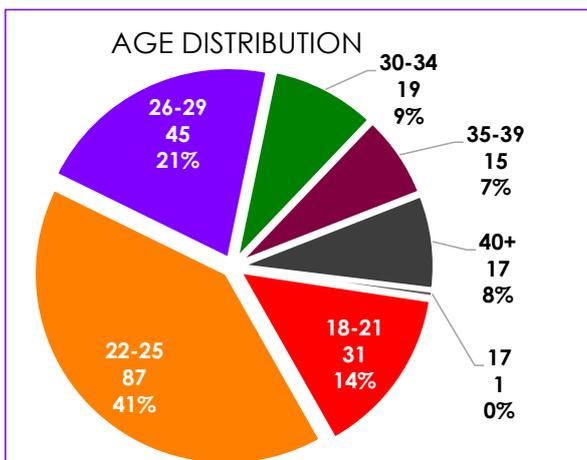
### ASSERTIVE OUTREACH—Brisbane CBD Safe Night Precinct

Service Name Brisbane Inner West - SN582186  
 Service Number CCS22510  
 Reporting Period 1/7/17 - 30/6/18

Activity	Comments (if relevant)	Numbers	TOTAL
<b>IS147—Number of service users who received service</b>			<b>215</b>
<b>First Aid (Intox)</b>	<i>Alcohol</i>	33	<b>35</b>
	<i>Alcohol &amp; Drugs</i>	2	
	<i>Drugs</i>	0	
<b>First Aid General</b>	<i>Accident</i>	7	<b>15</b>
	<i>Assault</i>	5	
	<i>Medical</i>	2	
	<i>Self Harm</i>	0	
	<i>Mental Health</i>	0	
	<i>Distress/Anxiety</i>	1	
	<i>Unknown</i>	0	
<b>Diversion</b>	<i>Assault in progress</i>	1	<b>10</b>
	<i>Conflict Diversion (physical)</i>	5	
	<i>Relational Disputes</i>	1	
	<i>Aggression Deflection (verbal)</i>	3	
<b>Assist</b>	<i>Ambulance</i>	0	<b>20</b>
	<i>Police</i>	4	
	<i>Taxi</i>	4	
	<i>Venue</i>	5	
	<i>Public</i>	7	
	<i>NightSafe</i>	0	
	<i>NightWatch</i>	0	
<b>Care &amp; Support</b>	<i>Guidance</i>	5	<b>14</b>
	<i>Comfort</i>	9	
	<i>Homeless</i>	0	
<b>Problem Solving</b>	<i>Personal Safety</i>	21	<b>88</b>
	<i>Safe Drinking</i>	4	
	<i>Directions</i>	30	
	<i>Exit Strategy</i>	27	
	<i>Lost Property</i>	6	
<b>Transport (NightWatch Vehicle)</b>	<i>To Home/Friends</i>	3	<b>25</b>
	<i>To NightSafe</i>	18	
	<i>To Royal Brisbane Hospital</i>	4	
	<i>To Princess Alexandra Hospital</i>	0	
	<i>To Mater Hospital</i>	0	
	<i>To Taxi Rank</i>	0	
<b>Non-Service</b>	<i>Assistance not required</i>	8	<b>8</b>
	<i>Assistance Refused</i>	0	



GENDER AND AGE BREAKDOWN			
<b>GENDER</b>			
	<i>Male</i>	124	<b>215</b>
	<i>Female</i>	91	
<b>AGE DISTRIBUTION</b>			
	< 17	1	<b>215</b>
	18-21	45	
	22-25	81	
	26-29	49	
	30-34	19	
	35-39	9	
	> 40	11	



ACTIVITY	Comments (if relevant)	Numbers	TOTAL		
<b>Number of clients referred to Queensland Ambulance Service</b>					
<b>Reasons for referral:</b>	<i>Category 1</i> <sup>1</sup> :	0	<b>4</b>		
	<i>Category 2</i> <sup>2</sup> :	4			
<b>Number of those QAS clients taken to Emergency Room (Hospital), if known</b>	<i>Royal Brisbane Hospital:</i>	4	<b>4</b>		
	<i>Mater-Hospital:</i>	0			
	<i>PA-Hospital:</i>	0			
	<i>Private-Hospital:</i>	0			
<b>Number of occasions SNPSS attended to instances of violence (either as primary or secondary response)</b>	<i>Assault in progress:</i>	1	<b>10</b>		
	<i>Conflict Diversion (physical)</i> <sup>3</sup> :	5			
	<i>Relational Dispute</i> <sup>4</sup> :	1			
	<i>Aggression Deflection (Verbal):</i>	3			
<b>Number of instances of transport assistance<sup>5</sup> (taxi vouchers, third party etc.)</b>	<i>Home or Friends Place</i> <sup>6</sup> :	0	<b>27</b>		
	<i>NightSafe Rest and Recovery</i> <sup>7</sup> :	0			
	<i>Royal-Brisbane Hospital:</i>	0			
	<i>Mater-Hospital:</i>	0			
	<i>PA-hospital:</i>	0			
	<i>Private-Hospital:</i>	0			
	<i>Taxi-rank:</i>	0			
	<i>Exit Strategy:</i>	27			
	<b>Include \$ spent on taxi vouchers, number of vouchers</b>				
		<i>\$ spent on taxi vouchers</i>		<b>0</b>	
	<i>number of vouchers</i>	<b>0</b>			

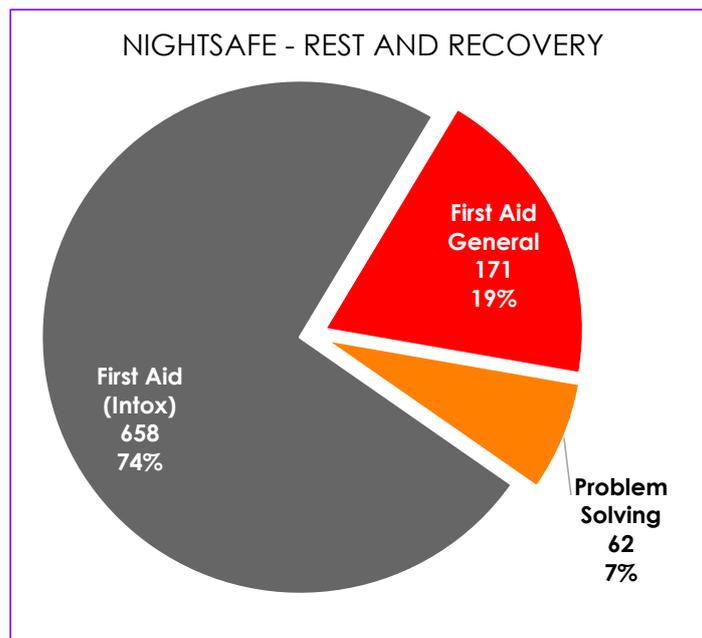
- <sup>1</sup> **Immediately Life Threatening** – threats to life (or imminent risk of deterioration) and require immediate aggressive intervention.
- <sup>2</sup> **Imminently Life-Threatening** – patient’s condition is serious enough or deteriorating so rapidly that there is the potential of threat to life, or organ system failure, if not treated within 10 minutes of arrival *OR*  
**Important Time-Critical Treatment.** – potential for time-critical treatment (e.g. thrombolysis, antidote) to make a significant effect on clinical outcome depends on treatment commencing within a few minutes of the patient’s arrival in the ED *OR*  
**Very Severe Pain** – humane practice mandates the relief of very severe pain or distress within 10 minutes
- <sup>3</sup> Potential aggression and/or violence
- <sup>4</sup> Potential aggression and/or violence
- <sup>5</sup> Actual transport by Safe Night Precinct Support Services
- <sup>6</sup> Defined as being transported by an actual NightWatch vehicle and not by other means.
- <sup>7</sup> Transported by a NightWatch vehicle to the Safe Night Precinct Rest and Recovery centre from locations within the precincts.

## COMBINED SAFE NIGHT PRECINCTS—NIGHTSAFE REST AND RECOVERY

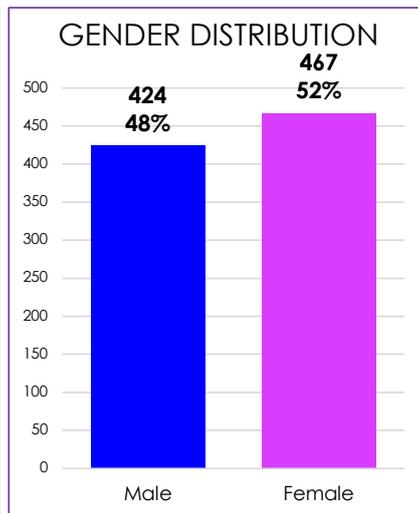
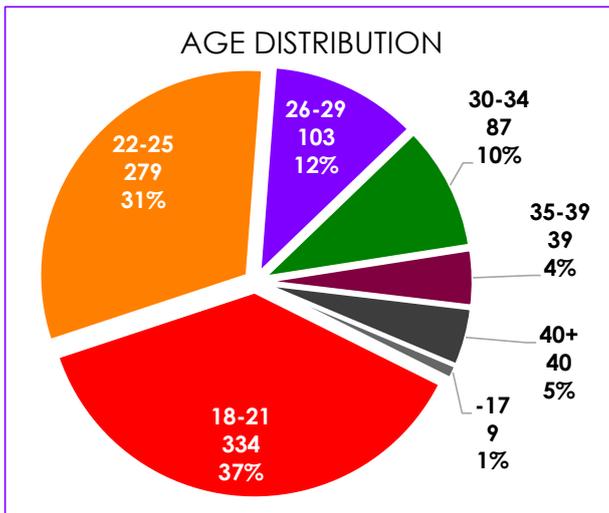
### NightSafe Rest and Recovery – Safe Night Precinct

Service Name..... Brisbane Valley - SN580929  
 .....Brisbane CBD - SN582185  
 .....Brisbane Inner West - SN582186  
 Service Number CCS22510  
 Reporting Period 1/7/17 - 30/6/18

Activity	Comments (if relevant)	Numbers	TOTAL
<b>IS147 – Number of service users who received a service</b>			<b>891</b>
<b>First Aid (Intox)</b>	<i>Alcohol</i>	582	<b>658</b>
	<i>Alcohol &amp; Drugs</i>	16	
	<i>Drugs</i>	60	
<b>First Aid General</b>	<i>Accident</i>	0	<b>171</b>
	<i>Assault</i>	0	
	<i>Medical</i>	155	
	<i>Self Harm</i>	0	
	<i>Mental Health</i>	16	
	<i>Distress/Anxiety</i>	0	
	<i>Unknown</i>	0	
<b>Problem Solving</b>	<i>Personal Safety</i>	12	<b>62</b>
	<i>Safe Drinking</i>	5	
	<i>Directions</i>	4	
	<i>Exit Strategy</i>	37	
	<i>Lost Property</i>	4	
	<i>To Mater Hospital</i>	27	



GENDER AND AGE BREAKDOWN			
GENDER			
		Male	424
		Female	467
			<b>891</b>
AGE DISTRIBUTION			
		< 17	5
		18-21	271
		22-25	254
		26-29	60
		30-34	70
		35-39	26
		> 40	26
			<b>891</b>



ACTIVITY	Comments (if relevant)	Numbers	TOTAL	
<b>Number of clients referred to Queensland Ambulance Service</b>				
<b>Reasons for referral:</b>	<i>Category 1:</i>	0	<b>9</b>	
	<i>Category 2:</i>	9		
<b>Number of those QAS clients taken to Emergency Room (Hospital), if known</b>	<i>Royal Brisbane Hospital:</i>	9	<b>9</b>	
	<i>Mater-Hospital:</i>	0		
	<i>PA-Hospital:</i>	0		
	<i>Private-Hospital:</i>	0		
<b>Number of occasions SNPSS attended to instances of violence (either as primary or secondary response)</b>	<i>Assault in progress:</i>	11	<b>80</b>	
	<i>Conflict Diversion (physical):</i>	20		
	<i>Relational Dispute:</i>	17		
	<i>Aggression Deflection (Verbal):</i>	32		
<b>Number of instances of transport assistance (taxi vouchers, third party etc.)</b>	<i>Home or Friends Place:</i>	0	<b>37</b>	
	<i>NightSafe Rest and Recovery:</i>	0		
	<i>Royal-Brisbane Hospital:</i>	0		
	<i>Mater-Hospital:</i>	0		
	<i>PA-hospital:</i>	0		
	<i>Private-Hospital:</i>	0		
	<i>Taxi-rank:</i>	0		
	<i>Exit Strategy:</i>	37		
	<b>Include \$ spent on taxi vouchers, number of vouchers</b>			
		<i>\$ spent on taxi vouchers</i>		<b>0</b>
	<i>number of vouchers</i>	<b>0</b>		

- <sup>1</sup> **Immediately Life Threatening** – threats to life (or imminent risk of deterioration) and require immediate aggressive intervention.
- <sup>2</sup> **Imminently Life-Threatening** – patient’s condition is serious enough or deteriorating so rapidly that there is the potential of threat to life, or organ system failure, if not treated within 10 minutes of arrival *OR*  
**Important Time-Critical Treatment.** – potential for time-critical treatment (e.g. thrombolysis, antidote) to make a significant effect on clinical outcome depends on treatment commencing within a few minutes of the patient’s arrival in the ED *OR*  
**Very Severe Pain** – humane practice mandates the relief of very severe pain or distress within 10 minutes
- <sup>3</sup> Potential aggression and/or violence
- <sup>4</sup> Potential aggression and/or violence
- <sup>5</sup> Actual transport by Safe Night Precinct Support Services
- <sup>6</sup> Defined as being transported by an actual NightWatch vehicle and not by other means.
- <sup>7</sup> Transported by a NightWatch vehicle to the Safe Night Precinct Rest and Recovery centre from locations within the precincts.

## ***About Us***



## 19. CHAPLAINWATCH INC™

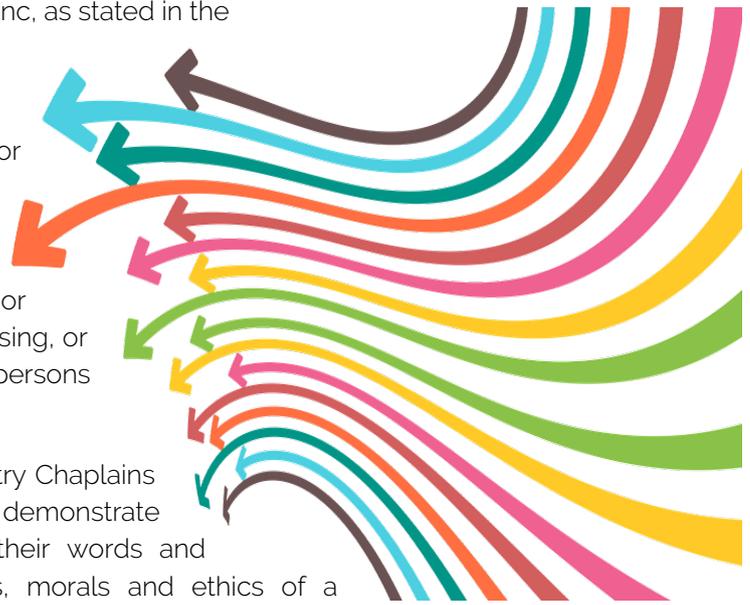
ChaplainWatch is a not-for-profit charity registered as ChaplainWatch Inc™ in 2007. Pioneered in Brisbane, Queensland, from 2001, we are a faith-based community service, tasked with the mission—watching out for you when your good times turn bad.

We are a faith-based community service ministry. We have chosen to express our faith by intentionally respond to when their good times go bad.

### OBJECTS

The objectives of ChaplainWatch Inc, as stated in the Incorporated Association's Rules are as follows:

1. supply help, aid, relief, or support to, or the education or instruction, (whether spiritual, mental, physical, technical, social, or otherwise) of, or the care, housing, or assistance otherwise of, any persons in distress
2. have as the core of this ministry Chaplains and Associate Chaplains to demonstrate the love of Christ through their words and deeds upholding the values, morals and ethics of a Chaplain, and to be trained so as to fulfil these objectives
3. offer specialised 'pastoral care' such as welfare support, emergency assistance, crisis intervention, secondary victim response, incident defusing, situation negotiation, coaching, counselling, referrals, practical assistance and the like
4. provide, specifically but not exclusively, out of office, after hours, generally at night, mobile on-street community service to anyone who is deemed to be in crisis, at risk and/or in need through a pro-active intervention programme, directed toward the disenfranchised, the city stakeholders and officials, and the general public without fear or favour
5. do develop strategic partnerships with businesses, organisations, officials, departments, ministries and the like with the desired outcome of meeting their stated goals and achieving this organisations goals
6. all other things whatsoever is necessary and appropriate to realise these objectives



In short, we exist for the purpose of providing a specialised outreach service to people in crisis, at risk or in need.

## PURPOSE

### Our Mission

watching out for you when good times go bad.



### Core Values

- © We believe **people matter**
- © We believe in **intervening intentionally**.
- © We believe in **owning response-ability**
- © We believe we are **divinely led**.

### Our Calling

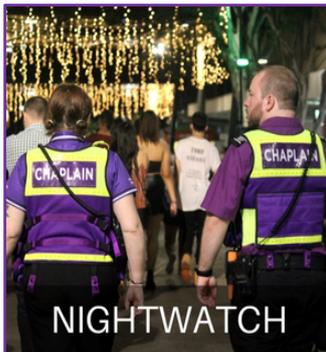
To be watchmen of the night (Isaiah 62:6 and Lamentations 2:19)

## PROJECTS

There are 4 projects which are Chaplain-Watch's ministry.

### 1. NightWatch

With a clear public safety watching brief, this NightWatch actively watch out for those whose good times have gone bad, overnight in the entertainment precincts of Brisbane



NIGHTWATCH

### 2. StreetWatch

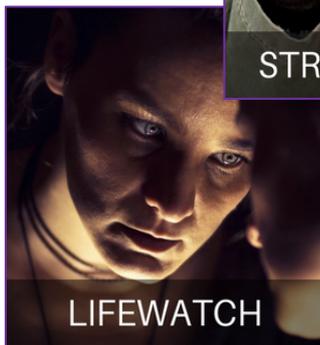
Incorporating VAKS.org.au, your one-stop online national directory to finding a Van or a Kitchen for anyone needing a feed and some TLC, nearby



STREETWATCH

### 3. LifeWatch

We've designed LifeWatch to be a frontline crisis and trauma intervention service, we call TRUST-Trauma Response Urban Support Service

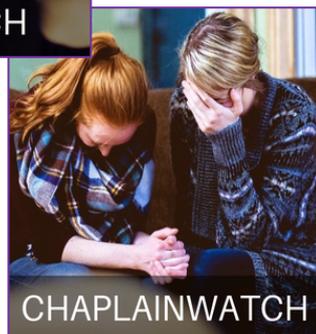


LIFEWATCH

### 4. ChaplainWatch

This Project has been raised up to inspire and facilitate the work of Chaplaincy.

Our desire is to be able express our faith, life and mission through Christian Chaplaincy



CHAPLAINWATCH

## 20. GOVERNANCE

ChaplainWatch Inc is an Incorporated Association with the Office of Fair Trading, Queensland. All fiscal and procedural management responsibilities rest with the Management Committee. They are responsible for 'the Rules' of ChaplainWatch Inc and meet at least 4 times per year.



The day to day running responsibility of ChaplainWatch Inc is rested in the hands of the Senior Chaplain who in return is required to report to the ChaplainWatch Inc Management Committee.

In 2007 ChaplainWatch became an Incorporated Association operating under the Rules of the Association, which are registered with the Office of Fair Trading, Queensland.

Accordingly, we are overseen by the Management Committee, who are annually elected. The day to day running of the charity is invested with the Senior Chaplain who in turn reports to the Management Committee.

## 21. AUTHORITIES

### OFFICE OF FAIR TRADING, QUEENSLAND

Incorporated Association—Certificate of Registration IA35518, dated 22 June 2007

Registered Charity - Queensland Collections Act

Under the provisions of the Queensland Collections Act 1966, ChaplainWatch Inc is a registered charity. This allows ChaplainWatch to raise funds through public appeals

### AUSTRALIAN TAX OFFICE

ABN

*ABN 60 338 945 269 dated 27 July 2007*

#### 4.1.7 Charitable Services Institution

*We are endorsed as a Charitable Services Institution allowing access the following tax concessions from 2 July 2007*

#### Income tax exemptions

*5 (a) Income tax exemptions 2 July 2007 Subdivision 50-B of the Income Tax Assessment Act 1997.*

#### Deductible Gift Recipient

*Item 1 Section 30-15 of the Income Tax Assessment Act 1997.*

### GST concessions

*5 (B) GST concessions 2 July 2007 Div 176 of A New Tax System (Goods and Services Tax) Act 1999.*

### Fringe Benefit Tax rebate

*5 (C) FBT rebate 2/7/2007 Sect 123E of Fringe Benefits Tax Assessment Act 1986*

## AUSTRALIAN CHARITIES AND NOT-FOR-PROFIT COMMISSION



ChaplainWatch is a registered charity with the ACNC and holds its 'Registered Charity Tick'. ChaplainWatch Inc is registered for the following:

- 01/01/2014 Advancing health*
- 01/01/2014 Advancing social or public welfare*
- 01/01/2014 Advancing the security or safety of Australia or Australian public*
- 01/06/2018 Advancing religion*

## TRADE MARKS

*ChaplainWatch™ is now a trade mark number 15171017 dated 11 August 2014.*

( Note: While not in the 2017-2018 reporting period—We have applied for a trade mark for VAKS™ on the 31/7/18 and is now awaiting confirmation and registration number.

***Stories from the  
night watch-ers***



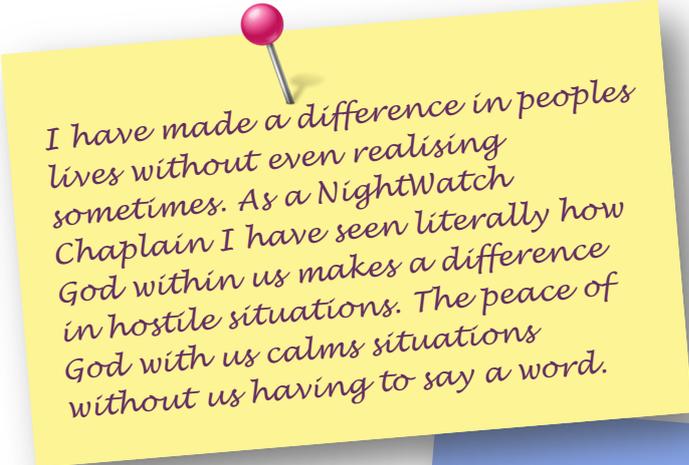


### Why are you a NightWatch Chaplain?

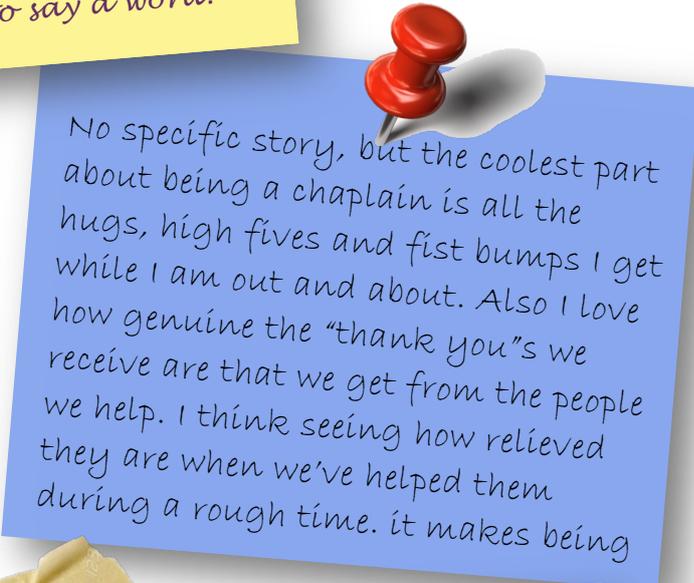
- Ⓒ Because the first time I saw a chaplain I knew I wanted to be one. I've loved it since my first night out.
- Ⓒ Being a chaplain makes me feel like I'm making a difference for God in this world.
- Ⓒ Something to do. meeting new people/making a presence and providing support to those who need it.
- Ⓒ I wanted to be a part of something bigger than myself and help people who can't help themselves.
- Ⓒ I want to serve the kingdom of God in a loving and meaningful way. I genuinely love helping people. Saz
- Ⓒ I felt called by God to help people and show the practical love of Christ.



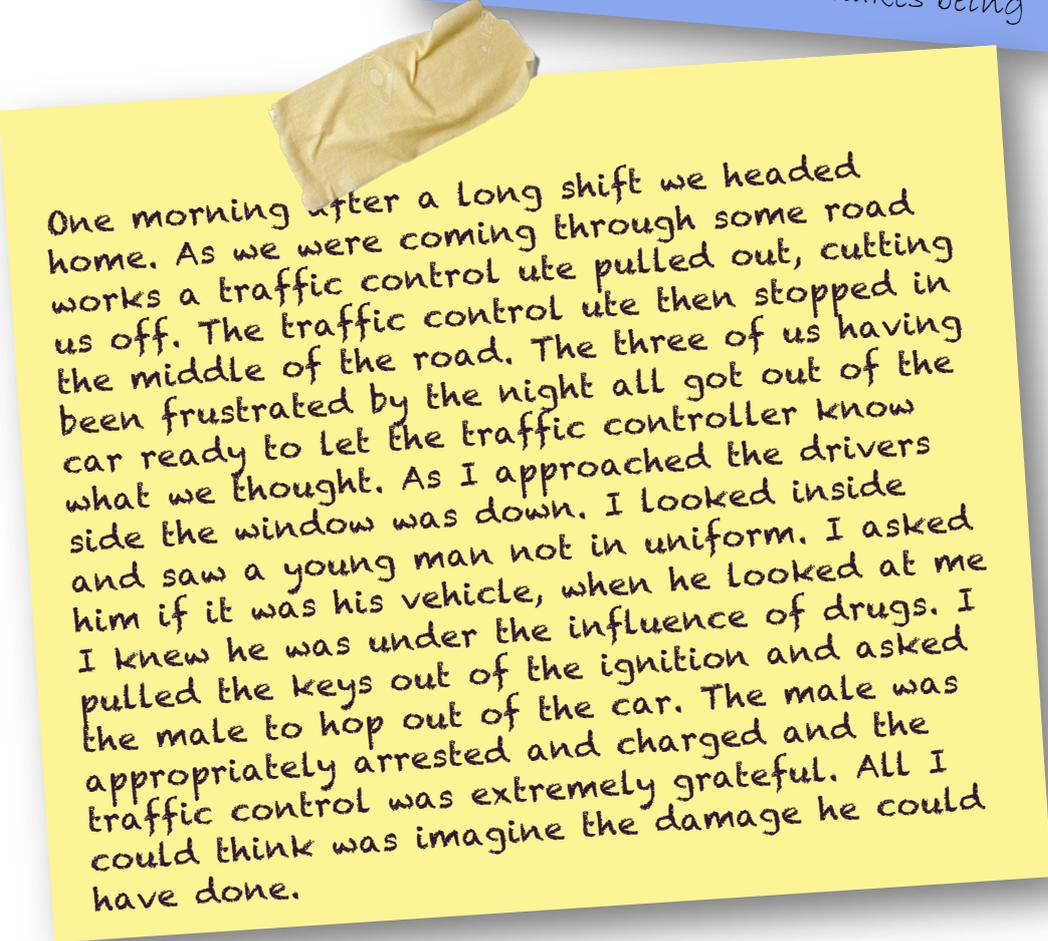
*I remember a time when we were caring for a highly intoxicated young lady. Her friends were sitting next to her on the footpath in a similar state, having just got out of their Uber. They were so drunk from 'pre-loading' they never got to a venue just the footpath and had vomited all over her lovely party dress. We came across them as we were patrolling the area. She was just able to talk and said that this was her 18th birthday. They had been drinking a lot at home and now it was 11.30pm in the precinct totally wasted. We cared for them, cleaning up the vomit as much as is possible. Our assessment was that they didn't need hospital but needed to go home and sober up. I had been able to call her Mum to come and get them. 30 minutes on Mum arrived. When Mum saw her daughter in such a state with NightWatch Chaplains caring for her, all Mum could say was 'Oh well, it her birthday and she's now an adult she needs to learn how to drink. I hope she had a good time'. Then laughed and drove off.*



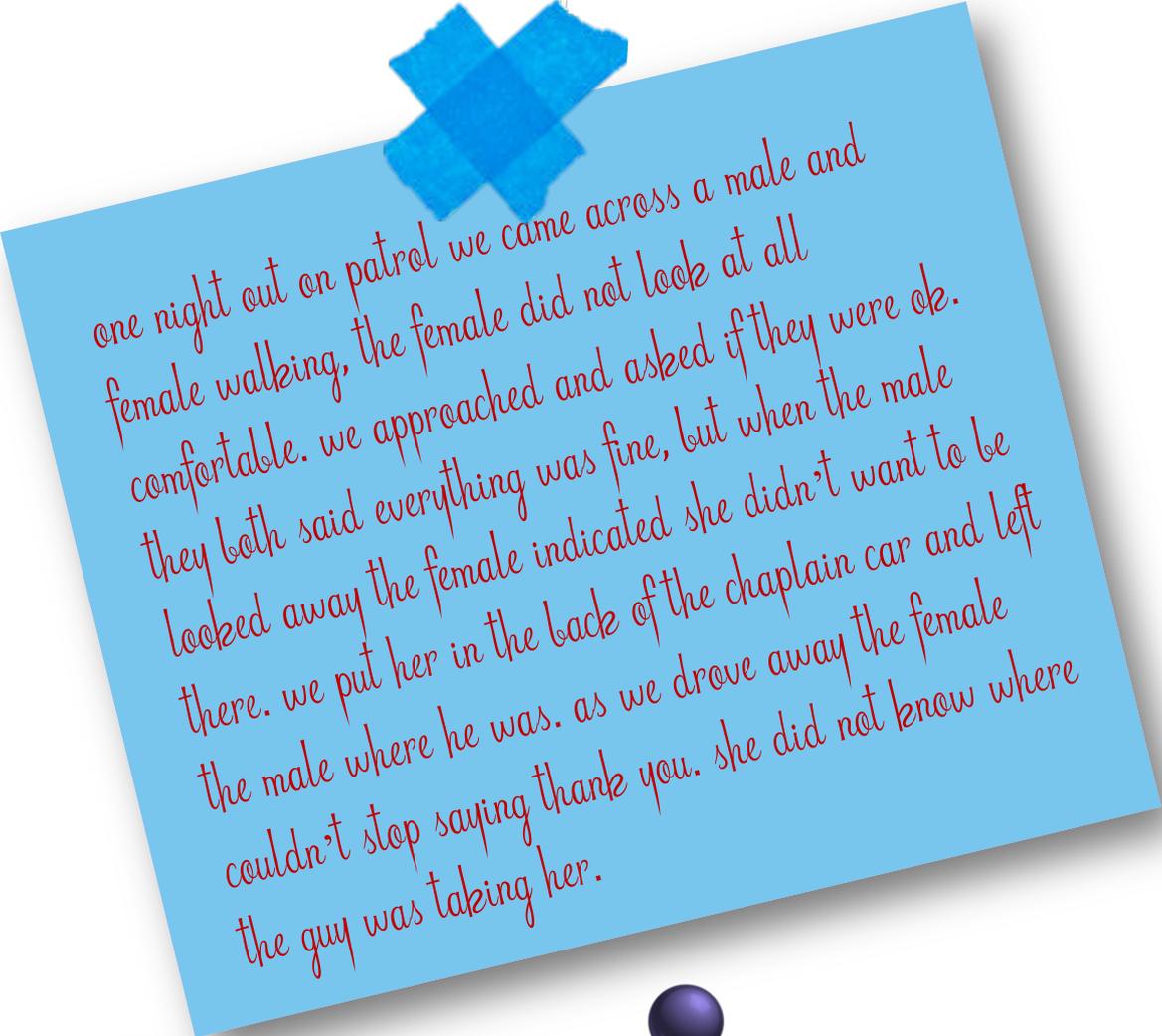
I have made a difference in peoples lives without even realising sometimes. As a NightWatch Chaplain I have seen literally how God within us makes a difference in hostile situations. The peace of God with us calms situations without us having to say a word.



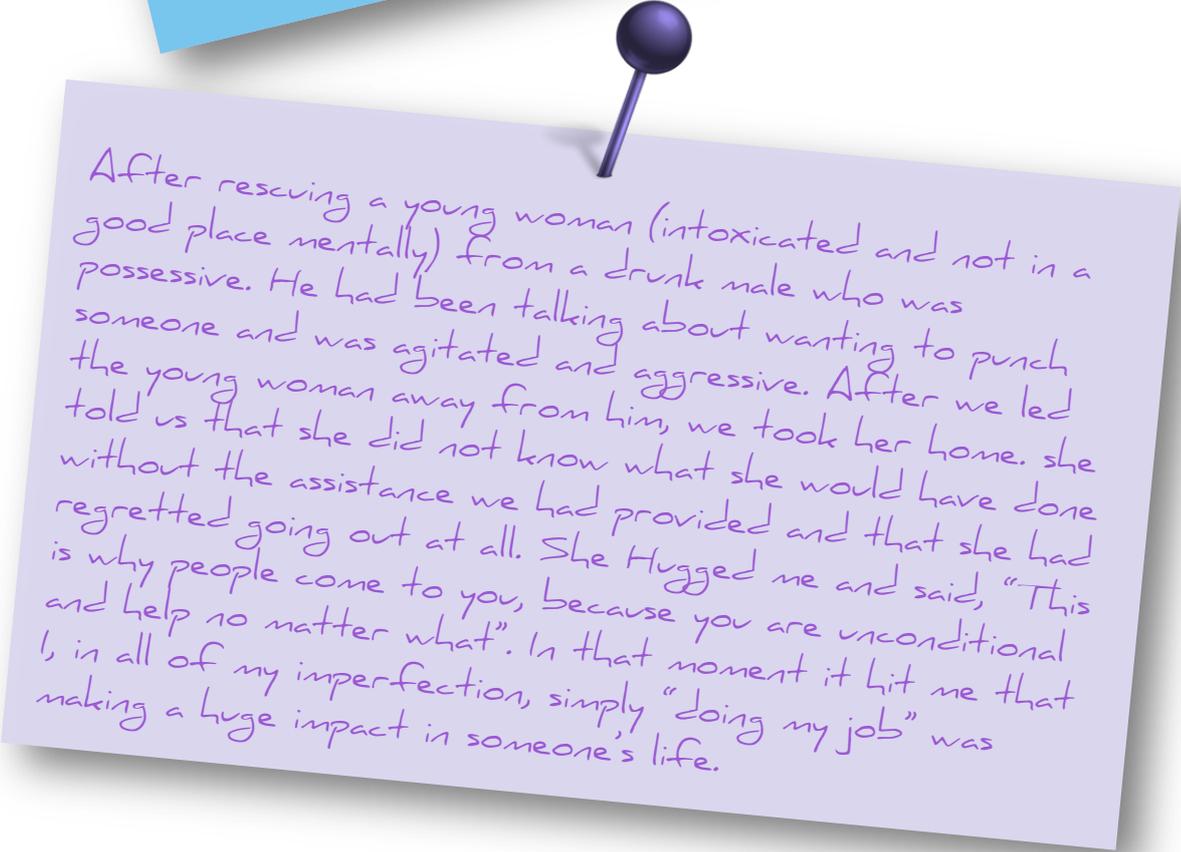
No specific story, but the coolest part about being a chaplain is all the hugs, high fives and fist bumps I get while I am out and about. Also I love how genuine the "thank you"s we receive are that we get from the people we help. I think seeing how relieved they are when we've helped them during a rough time. it makes being



One morning after a long shift we headed home. As we were coming through some road works a traffic control ute pulled out, cutting us off. The traffic control ute then stopped in the middle of the road. The three of us having been frustrated by the night all got out of the car ready to let the traffic controller know what we thought. As I approached the drivers side the window was down. I looked inside and saw a young man not in uniform. I asked him if it was his vehicle, when he looked at me I knew he was under the influence of drugs. I pulled the keys out of the ignition and asked the male to hop out of the car. The male was appropriately arrested and charged and the traffic control was extremely grateful. All I could think was imagine the damage he could have done.



one night out on patrol we came across a male and female walking, the female did not look at all comfortable. we approached and asked if they were ok. they both said everything was fine, but when the male looked away the female indicated she didn't want to be there. we put her in the back of the chaplain car and left the male where he was. as we drove away the female couldn't stop saying thank you. she did not know where the guy was taking her.



After rescuing a young woman (intoxicated and not in a good place mentally) from a drunk male who was possessive. He had been talking about wanting to punch someone and was agitated and aggressive. After we led the young woman away from him, we took her home. she told us that she did not know what she would have done without the assistance we had provided and that she had regretted going out at all. She Hugged me and said, "This is why people come to you, because you are unconditional and help no matter what". In that moment it hit me that in all of my imperfection, simply "doing my job" was making a huge impact in someone's life.



A security guard I regularly spoke to was having a bad few weeks that turned into months. His life had fallen apart, because of the relationship I had built I was able to speak to him about what was going on. I helped him to work through some of his personal things. One night after finishing his security shift he was considering going to jump off the story bridge and end his life. As he walked towards the bridge he saw me on patrol. He walked up and stopped me, hugging me he began to cry. Eventually when the tears subsided he started to talk. We referred him to a counsellor and hot line, walked him to his car and got his promise to go home safely. Today he is still here with us and has said if he didn't see us he would have followed through.

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*One of the stories that has stood out to me the most in the last 12 months of being on the street as a NightWatch chaplain was while we were patrolling down a back street. We came across this girl who I heard ask her boyfriend to “stop” whilst they were making out. When we approached her she told us to “get lost” (in a matter of speaking) and said she knows what Chaplains do and she doesn’t need one.*

*Feeling as though this girl was at risk and not having her consent to intervene we just hung around. She got angry at this, however, I explained that I had the right to stand there.*

*She went by and I made the choice for my team to stay there and to not leave this girl despite her stopping to yell expletives at us every so often. Watching her boyfriend escalate as the verbal arguments went on and seeing her frustration growing towards him I knew this was the right thing to do despite the fact I could hear on the radio that the streets were getting busy. Finally, when the boyfriend started punching the wall the girl came over to me and fell apart. She said he’d been violent towards her for years and she was scared to leave. She asked if we could help get her out of there and so we did and called her friend to take her back to her place. I hooked her up with support services and explained how police are able to escort women back to their homes to collect their things if they feel unsafe. She was so grateful for what we had done for her and I felt relieved having made the right call despite the pressure to attend other incidents that were happening on the streets. It’s crucial decisions like these that make me think what could have happened if we weren’t in the right place at the right time.*



Volunteering is a design feature that allows ChaplainWatch to be viable. This is not to dismiss the professional, nor to denigrate the unique. Our Chaplains are not chosen because of their ‘normal-ness’ but for their commitment, their capacity, their calling. Yet each of our Chaplains are ordinary people, who live average lives. Each hold down normal jobs and work normal hours. Each has families or relationships along with accompanying normal responsibilities.

It is not to suppose our volunteers are without capabilities. Individual uniqueness is celebrated. To the position each bring the skills of their vocation. Some bring specialists qualifications. They are wonderfully street-wise men and women with a world of life experience and useful training. Each comes with a raft of proficiency and insights that enhance the team’s dynamic.

After a full week of typical work these normal volunteers come out from 10pm to dawn, to serve others.

They are, with a doubt, unsung heroes.

