



ANNUAL REPORT

2019-2020



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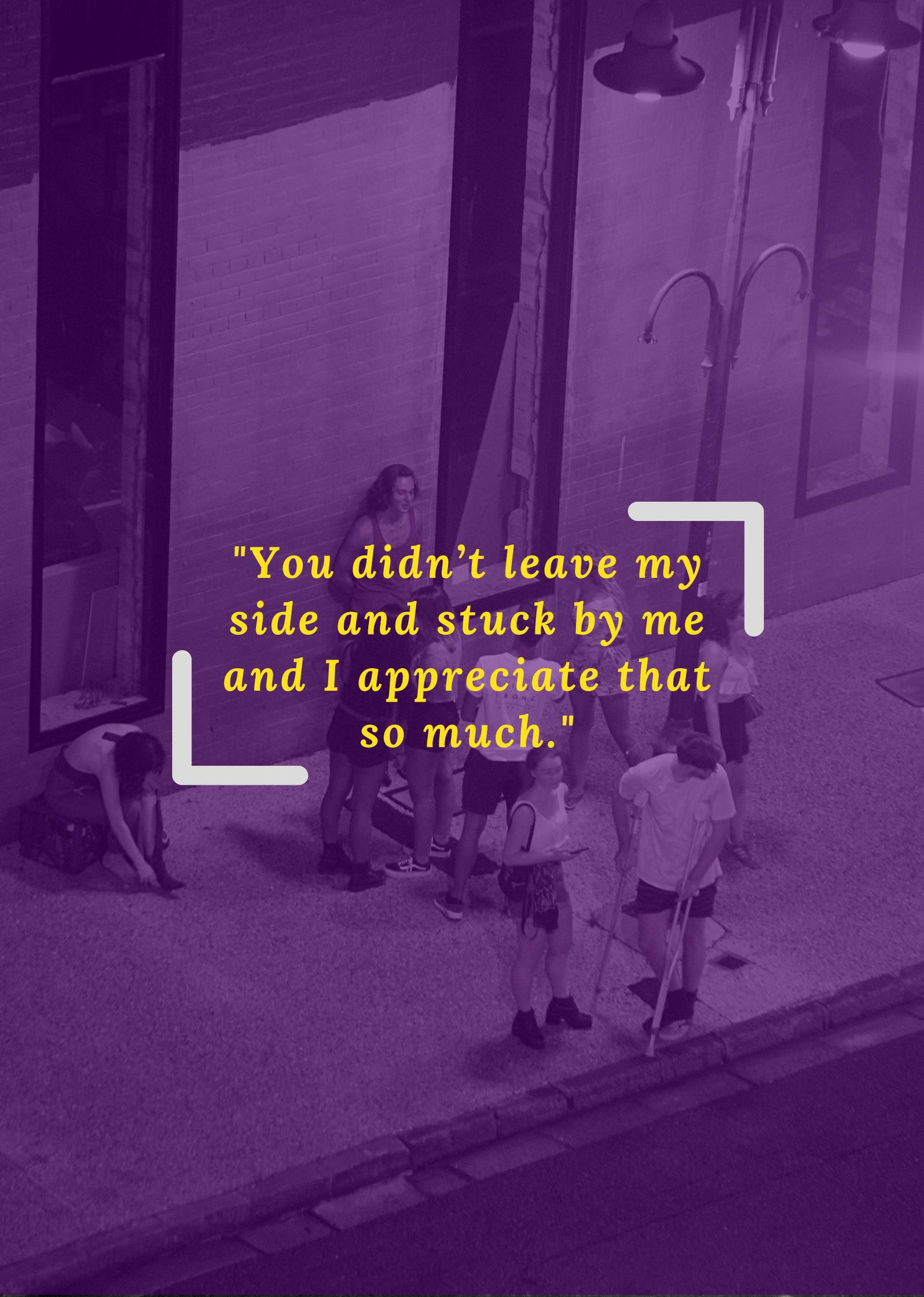
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"You didn't leave my side and stuck by me and I appreciate that so much."

WHO WE ARE

OUR MISSION

Watching Out For You When Good Times Go Bad.

OUR CALLING

Isaiah 62:6

"I have posted watchmen on your walls, Jerusalem; they will never be silent day or night. You who call on the LORD, give yourselves no rest"

Lamentations 2:19

"Arise, cry out in the night, as the watches of the night begin; pour out your heart like water in the presence of the Lord. Lift up your hands to him for the lives of your children, who faint from hunger at every street corner."

OUR VALUES

DIVINELY LED

INTENTIONAL INTERVENTION

OWNING RESPONSE-ABILITY

PEOPLE MATTER

OUR PROJECTS

NIGHTWATCH

Watching out for you when good times go bad in the entertainment precincts overnight

- NightWatch Chaplains - proactive patrols providing public safety in public spaces
- NightSafe Rest and Recovery - A safe place for you providing safety comfort and somewhere to rest when intoxicated.

STREETWATCH

Watching out for you when your good times go bad and you find yourself in need.

- Vans and Kitchens (VAKS) - vaks.org.au
Your one stop online directory to connect with food and homelessness services.

LIFEWATCH

Watching out for you when good times go bad through crisis or disaster

- Community Crisis Chaplains - responding to the community in Crisis and Disaster.

FROM THE CHAIR

It has been a year that we are likely to never experience again in our lifetime. The devastating bushfires over Summer were just coming to an end when the world was hit with a pandemic – COVID19. The impact to everyone's lives because of these events completely changed the way we had to live and interact.

Leadership through a time of dramatic change within any organization is necessary and critical. Having only recently been recruited into the role of Chief Executive Officer (CEO), Jesse Webb has been instrumental in guiding ChaplainWatch through these changes. Through his clear and concise communication, he has worked with and guided the team to provide Chaplaincy assistance in the areas of greatest need.

Throughout the bushfire crisis, Chaplains were a critical support to communities devastated by what has been recognized as one of the worst bushfires in Australian history. Both Jesse Webb and Angie Herranz were deployed from ChaplainWatch, providing great support to evacuation centers in Woolgoolga, Macksville and Kempsey in NSW.

Similarly, when Australia came to a standstill with the corona virus at the end of March 2020, restaurants, bars, and nightclubs were forced to close. The NightWatch staff and volunteers successfully shifted their focus to their temporary new roles, supporting the increased demand on specific organisations including St Vincent de Paul and Micah Projects. These voluntary services provided much needed assistance while demonstrating the skills, values and professionalism of our Chaplains and staff.

With Jesse Webb leading ChaplainWatch and taking on the primary responsibilities for NightWatch, it is inspiring to see Senior Chaplain Lance Mergard drive forward the Community Crisis Chaplaincy (CCC) initiative. On numerous occasions over the last 12 months, Lance and his team have attended critical incidents and provided essential on-scene support and counselling to secondary victims.

A special mention goes to Lance for being awarded the Order of Australia Medal for recognition for service to the community through social welfare organisations. This is a truly well-deserved honour – congratulations on behalf of everyone at ChaplainWatch.

The financial management and governance of ChaplainWatch continues to provide strength to the sustainability of our work. The primary fundraising event, the Purple and White Ball, held in February 2020 was another resounding success. We were privileged to have outstanding attendance from state, federal, and local government officials, corporate supporters, and long-term friends of ChaplainWatch, raising \$26K with a further generous \$20K donation from the Rotary Club of Fortitude Valley.. Recognition and appreciation go to the organising committee led by Mandy Cooper and Karen Howe.

The success of ChaplainWatch comes from its people. The commitment and diligence of the staff, volunteers, and Management Committee is unwavering. This year, one of the backbones to the organisation, Jenny Mergard, decided to step down from her role managing the finances, administration, and reporting. Jenny has faithfully served this responsibility since the foundation of ChaplainWatch over the past 20 years and has been key to the overall success and growth of the organisation. Her tireless efforts are extremely appreciated by everyone.

With the year ahead no doubt going to bring more uncertainty in the economy, health and well-being of our nation, it's heartening to know that ChaplainWatch is in the strongest possible position to continue to serve its community.

ROSS HOWE

ChaplainWatch Inc Chair



FROM THE SECRETARY

It is somewhat trite to say we live in challenging times and that to overcome those challenges requires the ability to adapt and change. I know some of my other committee members have addressed ChaplainWatch's changes, both in the current climate and into the future, in their reports. I wish, however, to throw a slightly different perspective into the mix and suggest that ChaplainWatch, in spirit and culture at least, has not changed at all. We remain steadfastly dedicated to our Christian-based, non-judgmental service to the community or, as we say - *watching out for you when good times go bad.*

It occurred to me after the last management committee meeting in August that ChaplainWatch is always changing... so change, paradoxically, is our normal.

Since our street chaplaincy beginnings lead by Pastors Lance and Larry, we have grown, evolved, adapted and overcome for over 20 years to the nationally-recognised organisation we are today. Pastor Lance's recent Order of Australia medal is testament to this. Such change is driven by an ordained desire to outwork the love of Christ to not just restore, but improve, our community.

The bricks have fallen down, but we will rebuild with dressed stone; the fig trees have been felled, but we will replace them with cedars - Isaiah 9:10 (NIV)

It is this ethos that has seen ChaplainWatch respond to current events with amazing grace, versatility and effect to not just restore what is broken but to do our best to develop a stronger and more resilient future. In addition to our usual NightWatch and StreetWatch patrols, members of ChaplainWatch have supported other outreach services such as Micah Projects and St Vincent de Paul to address the effects on our City's most vulnerable. We have developed further our community crisis Chaplain program, which has been discharged with distinction at several highly traumatic events over the last year.

All this has been done with the health and well-being of our wonderful frontline staff and volunteers first and foremost (which is no simple task) and supported by capable and wise stewardship of Pastor Lance and Jesse and the rest of the Management Committee. In this regard, I acknowledge Jesse's fine work for managing the ship, which has given Pastor Lance great inspiration (and time) to develop a course to even bigger and better things and possible expansion of our ministrations.

My thanks to my fellow committee members for another year of great ideas, wisdom and direction. It has been a privilege to serve for another year. I commend this Secretary's report to the ChaplainWatch 2020 AGM.



PETER VAN EPS

ChaplainWatch Inc. Secretary

CEO REPORT



It is my deep privilege to submit this, my first annual CEO's report for ChaplainWatch Inc. It continues to be a humbling and immense blessing to be entrusted with the leadership of this great organisation for which I have the utmost love and admiration.

Upon my appointment to the CEO role, ChaplainWatch Inc Chair, Ross Howe gave me very accurate and almost prophetic advice, saying "When an organisation is well managed, you only really ever have to be a CEO when a crisis occurs". Little did I know that my first year in the job would be one which would be described constantly as "unprecedented" and "uncertain". While the year has presented a number of significant challenges, I have been greatly encouraged in the knowledge that 'unprecedented' and 'uncertain' are the fertiliser which cause ChaplainWatch to grow.

When Australia's 'unprecedented' bushfire's struck, ChaplainWatch knew how to respond.

When the horror of homicidal domestic violence struck in Brisbane's suburbs, ChaplainWatch was there and ready to support the community.

And when the pandemic struck, ChaplainWatch was ready to adapt.

2019-2020 has not been straightforward, but when you're in the business of watching out when good times go bad, you get very good at adapting to meet the needs that present.

Retrospectively, I write this report with great pride in reflection on the year that has been. Pride in our responses, pride in our adaptability, pride in our services. Most of all I write this report with pride in ChaplainWatch's people, who have continued to respond with grace, humility, servanthood and unity, regardless of the changes and challenges presented to them.

When I consider the future, prospectively, I am filled with hope and a deep sense of security and confidence. Not only has the Lord been good to us, but through the trials we have faced, it has been so incredibly evident that this organisation is ready for anything. Come what may, ChaplainWatch, and every individual who makes up its number, is uniquely, adaptively and missionally equipped to meet new challenges, reach new heights and make greater leaps than we have ever thought possible.

And it's a good thing.

Not only is there the promise of more unprecedented times on the horizon (when is there not), but the work that ChaplainWatch has done for nearly two decades has placed our service model in a position of great demand by our community. Each of ChaplainWatch's three projects (NightWatch, StreetWatch and LifeWatch) has found new ways and had new requests to meet the needs of those in need, at risk or in crisis in our community.

We are championing the chaplaincy approach to meeting the needs of the community, and this is being recognised by our community, who are increasingly seeking us out.

The remainder of my report will demonstrate, once again, why the trust of our community is always well-placed with ChaplainWatch.

LANCE OAM

Along with everyone in ChaplainWatch, everyone who has ever engaged with ChaplainWatch and everyone who has ever received services from ChaplainWatch, I know the incredible force of nature who is Lance Mergard. Even prior to that fateful night on September 11, 2001, when Lance provided life saving first aid and the Lord placed the spark in Lance's heart that eventually became ChaplainWatch, Lance had already made an incredible contribution to communities and individuals through his work in community services, pastoral ministry and in disaster recovery. Through ChaplainWatch Lance's influence and impact has been immense, with tens of thousands of people assisted over 20 years, and Brisbane made safer overnight.

Lance's lifelong service to the Australian community has been recognised at the highest level.

It is my pleasure to congratulate Lance on being awarded the Medal of the Order of Australia (OAM) at a ceremony at Government House on July 7 2020.

HSQF

As a recipient of State Government Funding through the Department of Communities, Disability Services and Seniors, ChaplainWatch is required to be compliant with the intent and standards of the Human Services Quality Framework. This 18 monthly process is an evaluation of ChaplainWatch's conformance with 6 Standards, and has a strong focus on demonstrating continuous improvement in our Governance, Administration, Regulatory Compliance and Service Delivery. In July 2020, ChaplainWatch underwent our second full HSQF audit. The result of the audit was outstanding, with a finding of full conformity, including feedback from the auditor that ChaplainWatch represents best practice in service delivery and governance and feedback from our staff, volunteers and stakeholders which "demonstrates the strong alignment between the stated values of the organisation and that demonstrated in practice".

This result is a great reflection on ChaplainWatch and it's people in all roles.

NIGHTWATCH FUNDING

The funding contract from the Queensland Department of Communities, Disability Services and Seniors was renewed for a further year from July 1 2019 to June 30 2020. With Covid-19 restrictions causing Queensland's pubs and clubs to be closed from March to July 2020, and the Qld State budget under substantial pressure, there was some uncertainty regarding the continuance of that funding following June 30 this year. I am grateful to the Queensland Government for their ongoing confidence and recognition of the important role which the Safe Night Precinct Support Services play across Queensland, through the renewal of funding for a further 12 months from July 1 2020 to June 30 2021.

PURPLE AND WHITE BALL

Having been held just prior to the onset of COVID19 restrictions, the Purples and White Ball 2020, was a fantastic night with friends and supporters of ChaplainWatch, raising important funds for the continuation of ChaplainWatch's vital work in the community.

CHAPLAINWATCH'S COVID-19 RESPONSE

ChaplainWatch has weathered the the COVID-19 pandemic exceptionally well. With Australia's growing understanding of the threat that COVID-19 posed, the Queensland Government began introducing advice and restrictions from late February. ChaplainWatch responded with best practice infection control measures and COvid-Safe Planning. When the Qld Government announced the close down of pubs and clubs in Queensland, we had already begun making plans for this eventuality. The Queensland Government, Department of Communities, Disability Services and Seniors were generous in supporting ChaplainWatch to 'pivot' to have our NightWatch Staff redirect their efforts to be able to meet the immediate needs that were now presenting to our city:

- Through volunteer efforts, we maintained a public safety patrol in Fortitude Valley, Brisbane CBD and Inner west overnight, watching out for you when good times go bad.
- We developed a partnership with Micah Projects, placing staff and volunteers with their Street to Home teams, every night of the pub and club shutdown and every Friday to Sunday during the day.
- We partnered with St Vincent de Paul Society to reopen and maintain the Spring Hill Support Centre.

With Micah Projects alone, we were able to assist in the delivery of an incredible response to Brisbane's homeless population. According to Micah Projects, the team we contributed to achieved:

- 1280 Emergency Housing Responses
- Approximately 23000 meals delivered
- support provided to 700+ participants at 43+ hotels

Overall, our teams provided **1404 hours** to Micah Projects, **273 hours** to St Vincent De Paul and **143 hours** of ongoing NightWatch Patrols during the COVID19 closures of venues.

An incredible outcome only made possible by our hardworking, adaptable staff and volunteers!

Bushfires

Having multiple Qualified and accredited Chaplains trained and accredited in Disaster Recovery Chaplaincy, ChaplainWatch was equipped and able to send two Chaplains; Jesse Webb and Angie Herranz to NSW under the auspices of the NSW Disaster recovery Chaplaincy Network, as part of the bushfire evacuation centre response. Jesse and Angie spent a week supporting evacuation centres in Woolgoolga, Macksville and Kempsey.

Community Crisis Chaplaincy

In Lance's Senior Chaplain's Report you'll have a more in depth look at our emerging service, 'Community Crisis Chaplaincy'. I want to commend Lance for his work in this area, as ChaplainWatch now reaches even deeper into our Chaplaincy heart, to see the pain and trauma of crisis and disaster alleviated in our communities.

A Special Thanks to our supporters for the provision of new vehicles.

I'd like to make special mention of the contributions made by **The Rotary Club of Fortitude Valley** and **Motorama Nissan**, each of whom has generously provided a new vehicle (total of 2) for use by ChaplainWatch. Thanks so much!



OUR PROJECTS

NIGHTWATCH & NIGHTSAFE

NIGHTWATCH TEAM REPORT – CHRIS OWENS, NIGHTWATCH TEAM LEADER

This has been an enormous year for the NightWatch Project in the end half of 2019 we were seeing some of our highest numbers of jobs per shift.

NightWatch and NightSafe had 3,161 for this period, compared to 2,586 for the same period in 2018. For a period of 6 weeks in November and December James and I both went on leave to the US. While we were gone Jesse and the team did a fantastic job. We were back for the New Years Eve shift when we had a total of 122 jobs.

Of course, the first half of this year really didn't go to plan. COVID 19 didn't shut us down though. Instead it gave us cause to pivot our response to a new area of the community in need.

Our NightWatch staff and even some of our volunteers partnered with us to support Micah Projects and St Vincent De Paul. Micah Projects was responsible for taking care of and housing the homeless population of Brisbane through the COVID crisis period. Our team members supported them both in practical assistance and by manning their phones and referring people to the appropriate supports.

We had two team members with Micah Projects every night of the week and another two on Friday, Saturday and Sunday during the day. In addition to our work with Micah Projects we worked alongside St Vincent de Paul Society with a team of three, two days a week packing and delivering care packages. We also helped them to streamline their processes.

While we were busy supporting those at risk, in crisis and in need away from the NightClubs we still made sure that we had a NightWatch Patrol every Friday and Saturday night, keeping the streets of Brisbane safe. I am immensely proud of the efforts of our teams through this period.

As nightclubs reopened we got back to work on the streets of Brisbane and continued to look for ways to improve our services in a post-COVID world. We implemented face masks and a COVID safe plan. Our team has done a great job following these and keeping themselves and our service users safe.

This year so far our team has had over 1000 interventions, helping to ensure the best possible outcomes for our community and minimising harm in each. Each of these incidents has a real person with a real story attached.

This year we have worked on everything from solidifying procedures and improving NightSafe facilities, to upgrading our cars. We have worked on our training and seen a large influx of new volunteers coming through induction process.

We have focused on encouraging a positive culture that respects the diversity of our team and service users. The NightWatch Chaplaincy project has had its struggles through this period but we have not just survived, we have improved and we will continue to do so on into 2021.



NIGHTSAFE REPORT – LEANNE MALONE, NIGHTSAFE NURSE



NightSafe has seen some changes over the last financial year, mainly due to the Covid-19 pandemic.

New Year's Eve 2019 was as busy as ever. NightSafe only had the one space to work from however the shift ran smoothly, with team members stepping in to assist as needed.

Some maintenance was undertaken to improve beds in NightSafe and to provide better safety and support for people using the services to be cared for when not in full control of their body.

Like many organisations, Chaplainwatch was affected by the global Covid-19 pandemic. As a result of the pandemic and subsequent SNP venue restrictions and closures, NightSafe implemented changes to comply with social distancing and Covid-19 screening (using every second bed, limiting the number of people allowed in NightSafe and monitoring temperatures and asking questions to screen for the possibility of Covid-19 upon entry to NightSafe). Following full pub and club closures, NightSafe was temporarily closed to the public in March (re-opening on the 10th of July), however was still used as a base for Chaplainwatch patrols.

NightSafe continues to be a safe place for people to come to when they need rest, recovery, first aid/medical treatment, mental health support and someone to talk to.



NIGHTWATCH VOLUNTEERS REPORT – ANGIE HERRANZ, NIGHTWATCH COORDINATOR

2019-2020 financial year has been interesting given the circumstances.

Pre March 2020, things ran smoothly as per usual. For NYE we had 22 volunteers and staff on duty, along with a visitor and a ride along. February quietened down a little and up until March we had consistency with our teams and volunteers coming and going as per usual. This obviously changed when we had to re-purpose our service for COVID19.

Working with Micah Projects and St Vincent De Paul influenced our teams, as many of the volunteer opportunities with these organisations arose throughout the week as opposed to weekend shifts. A number of our volunteers initially put their hand up to work with in these alternative opportunities, but very quickly their availabilities changed. This was largely due to the continuously changing environment with workplaces closing and reopening, universities switching to on-line, and the escalating concerns being reported in the media, all of which impacted our volunteers' availabilities.

Despite this though, I was still able to keep the shifts filled that we had proposed to fulfil including one vehicular patrol for NightWatch Friday and Saturday night. All staff completed their full hours between these three projects keeping everyone busy.

For my role this created a lot of work. Managing shifts over 7 days with varying hours, and collecting availabilities from approximately 40 staff and volunteers to cover 14 shifts weekly, with availabilities changing daily. This proved challenging and took all my focus to manage rosters. In addition, I kept my eye on the well-being of the team through phone calls and texts, and ensuring they happened more frequently to those who were impacted the most.

After the clubs reopened this year, we saw a return of all our volunteers except two who left for work and personal reasons.

Over the entire financial year, we had 24 new enquiries come through which has left us today with 33 team members on file and 7 current ride alongs. Since the return of full teams on the streets we have had an influx of ride alongs, with them primarily being paramedic students.

We stand today having a strong engagement from our volunteers which is testament to God's favour. Upon reflection of these last few months I believe we have had the most consistency with the number of people working in NightWatch and NightSafe per shift ranging between 12-16 people a night. Despite the challenges this year has brought, our staff and volunteers have fared well and we were not only able to continue providing NightWatch but have also been able to adapt well to the need that presented.

TEAM CHAPLAIN REPORT – STEPHEN BELL

An Introductory year; establishing the role of a Team Chaplain.

Role:

- Supporting team members of NightWatch by being available to discuss any issue that was concerning them in their role or personal life during and outside of their shift. Be part of the debriefing team after an incident involving team members to ensure their wellbeing.
- Be available to walk-in clients referred to us by QPS or walked in by our patrols showing signs of self-harm, anxiety and distress and provide assistance to NightSafe nurses with clients that require additional support as they recover from the effects of alcohol or and drugs.

The Team Chaplain can have one to three discussions a night ranging from distress to Suicidal thoughts, covering the whole spectrum of Mental Health issues.

The Outcome is to have them leave in a better frame of mind, with friends or home safe to family, with referrals (if required) and an agreed action plan. Sometimes that referral can be straight to Hospital for assessment by our mobile team or QAS depending on their condition.

Currently while under our Covid19 Safety Plan, the Team Chaplain mans the entrance to greet and register all clients and visitors.



LIFEWATCH

SENIOR CHAPLAIN'S REPORT



On the 1st October 2019 Jesse Webb became ChaplainWatch's Chief Executive Officer, and from my point of view the transition has been seamless and proficient. In consultation with the President, we put in place a plan, which covered areas such as:

Change management - to do all appropriate measures in preparation for, and during the transition.

Operational issues - role and responsibilities of the Chief Executive Officer and the Senior Chaplain

Financial issues - put in place the Chief Executive Officer as authorising officer with the ATO; banks and financial institutions, insurance, government and statutory agencies; non-statutory agencies, etc. This included official signatories to act for and on behalf of ChaplainWatch Inc.

Legal considerations - meet any and all legal requirements in relation to the transition.

Business structure - transfer of licences and registrations to the Jesse Webb as authorising officer.

While obviously there will be fine tuning as time passes, the substantive measures have been fulfilled, much is to the credit of Jesse's proficiencies.

THE TRANSITION

From my perspective, I am pleased with the transition. As discussed, and accepted by the Management Committee, I remain as Senior Chaplain, but the Chief Executive Officer role and responsibilities have been handed over to Jesse. What the change has done is that it has freed me up somewhat to focus on other aspects of the ChaplainWatch's vision, other than NightWatch/NightSafe. NightWatch and NightSafe are now firmly entrenched conceptually and operationally. It is a well-oiled, professional machine. I am now working with Jesse to begin to cast a refreshed vision for ChaplainWatch especially around LifeWatch.

ACTIVE

There are areas that have already opened up to us and there are other areas that have possibilities. LifeWatch-Chaplaincy working-group (Lance / Angie / Steve) developing a framework to oversee chaplaincy. We have overseen numerous avenues open up to us Steve Bell is working with 2 and possibly 3 of Brisbane City Council cemeteries assisting the cemetery and maintenance staff on a fortnightly basis. Angie Herranz is assisting Chaplaincy Australia Qld is running the Southside Chaplaincy Network supporting chaplains. Jesse and Angie have had positive discussions with Moreton Regional Council as to being the lead organisation to respond to disasters and crises in their LGA. They have been given a possibility to do similar with Redlands Regional Council in their LGA.

Lance has focused on LifeWatch and has have initiated Community Crisis Chaplains. It has grown over the past 6 months into a rapid response ministry deployed to critical crisis events to bring divinely led care — during & after— a crisis event, responding to those in crisis, at risk, in need.

Community Crisis Chaplains engagements over 6 months January - July 2020:

- 26 January—stabbing murder in city hotel—responded within the hour and engaged with hotel patrons and the public.
- 19-23 February (5 days)—Murder/Suicide tragedy—5 days meeting hundreds of mourners as they brought flowers and teddy bears to a memorial site, in memory of the family who died in the tragedy. Supported public vigil and funeral for the family.
- 23 February—Police shooting in CBD—Responded and intervened with witnesses, onlookers and hotel staff and de-briefed with staff the next day.

...And then Covid interrupted life!

- 20 May—Nightclub death by misadventure—Responded within 4 hours and engaged with staff and management. Provided emotional /spiritual support over 2 weeks including debriefing with staff.

But since 1 July 2020 the list has grown.

Lance has also:

- developed a chaplaincy opportunity with FV Brisbane by Peppers.
- working with Queensland Rail Customer Incident Coordinator to assist and coordinate a rapid response chaplain team to respond to any Catastrophic Disaster Event relating to QR.
- general discussions with Brisbane City
- Council disaster emergency committee to have chaplains prepared and deployment ready in case of a disaster.
- working with Brisbane City Council the bus network for a callout to customer incidents on buses. This will include TransLink as well.

Jesse, Angie, Chris, Stephen and Lance have done two day refresher course in Disaster Chaplaincy Management and signed up to be on disaster callout with (a) Lifeline Community Recovery and (b) Queensland Disaster Recovery Chaplaincy Network. This puts us in the frame for future disaster responses.

IN THE PIPELINE

It is interesting but by opening up ChaplainWatch's LifeWatch vision, there are opportunities and people beginning to tough base with us to see if their chaplain vision and ours can work together. "Be strong and let us fight bravely for our people and the cities ..." "He has shown you, O mortal, what is good. And what does the Lord require of you? To act justly and to love mercy and to walk humbly with your God. 2 Samuel 10:12 and Micah 6:8"

**LANCE MERGARD OAM
Senior Chaplain, ChaplainWatch**

COMMUNITY CRISIS CHAPLAINS IN ACTION



Camp Hill Tragedy

- 5 day deployment including 4 chaplains
- Supporting mourners at scene
- Supporting public vigil
- Supporting funeral of family



NSW Bushfires

1 week deployment, supporting evacuation centres in Woolgoolga, Macksville and Kepsy.

Motorcyclist Prayer Vigil

Supporting motorcycling club in Logan after the death of a friend.



Inaugural BCC Missing Person's Day

Planned and led Missing Person's day service at Brisbane City Council's newly completed Missing Person's garden.

Supporting staff and attendees.



STREET WATCH

VAKS REPORT

KAREN HOWE - VAKS COORDINATOR



The Vans And KitchenS (VAKS) project underwent a review over the last year to determine the viability of ChaplainWatch retaining the service.

After discussions with technology partner, My Community Directory, it was agreed that ChaplainWatch's vision for the service was key and that Karen Howe would continue to manage the online directory.

It became evident throughout the Covid-19 lockdowns and the emergency hotel accommodation for Brisbane's rough sleepers, that one central coordinated data resource was more than ever vital to ensuring that rapidly changing information could be effectively communicated.

For the first time in over a decade, service providers were looking for a one-stop-shop solution and were willing to join forces to maximise outputs and decrease duplication. This is exactly the model of the VAKS website and became the go-to resource for information. As a result, a working group led by ChaplainWatch / Karen Howe was established with industry peers with a view to collaboration between providers and suppliers. Meeting monthly, the main focus is on finding solutions to ensuring more accurate data on the VAKS website and making the website the go to source for supporting the homeless and vulnerable sector. Karen is working closely with My Community Directory to deliver required changes that are being identified from the working group.



AWARDS & ACKNOWLEDGEMENTS

LANCE MERGARD OAM

On July 7 2020, ChaplainWatch Founder and Senior Chaplain, Lance Mergard, received the Medal of the Order of Australia from the Governor of Queensland, His Excellency the Honourable Paul de Jersey AC in a private investiture ceremony held at Government House.

Lance was joined by ChaplainWatch CEO, Jesse Webb, ChaplainWatch Chair, Ross Howe, and family to share in this great honour.

While Lance sees the honour as a reflection of all who make up ChaplainWatch, this award is a great reflection of a career lived for the service of the community.



"For service to the community through social welfare organisations, including roles in both Queensland and New South Wales as a minister, welfare worker, and as the founder, Senior Chaplain and Chief Executive Officer of ChaplainWatch, a community charity which intervenes when people are in crisis, at risk, and in need."



MEDAL (OAM) OF THE ORDER OF AUSTRALIA IN THE GENERAL DIVISION

Pastor Lance Gregory MERGARD, Fortitude Valley QLD 4006
For service to the community through social welfare organisations.

ChaplainWatch

- Founder, 2001.
- Senior Chaplain and Chief Executive Officer, since 2001.
- Established the NightWatch, Nightsafe Rest and Recovery, StreetWatch and LifeWatch programs.
- Founder, VAKS (Vans and Kitchens), current.

Clerical Roles

- Ordained as a Minister through the Assemblies of God in Australia.
- Minister, Jimboomba Baptist Church, 1998-2000.
- Minister, Parramatta Christian Family Church, 1981-1985.

Fortitude Valley Rotary Club

- Member, since 2019.
- Paul Harris Fellowship, 2015.

Valley Chamber of Commerce

- Member, Fortitude Valley Safety Committee, since 2009.

Professional

- Chief Executive Officer, Teen Challenge New South Wales, 1988-1996.
- Drug and Alcohol Assessment Officer and Principal, Academy of Youth Ministry, 1984-1986.
- Social Worker, North Gosford Private Hospital, 1997-1998.
- Social Welfare Cadet, Department of Family Services Brisbane, 1974-1979.

Awards and recognition include:

- Citizen of the Year, Brisbane City Council, 2013.
- Commissioner's Commendation for Bravery, Queensland Ambulance Service, 2002.

THANKS JENNY

With immense gratitude we acknowledge the support and commitment of Jenny Mergard, who after 12 years, officially, and many more years unofficially has been a stalwart in the development of ChaplainWatch.

Since ChaplainWatch became an incorporated association in 2007, Jenny has provided wise stewardship of the resources entrusted to ChaplainWatch. Jenny has been a fixture at every event, and fundraiser ensuring the smooth planning and running of each event and that all monies were accounted for meticulously. Since then Jenny has also been the ChaplainWatch bookkeeper.

Without the diligence that Jenny has provided, ChaplainWatch would not be in the strong position in which we now find ourselves.

From 31 July 2020, Jenny has stepped back from the bookkeeping role with ChaplainWatch, allowing her some extra time with her grandkids, some added peace and headspace.



We thank Jenny for her outstanding contribution to the founding and effective running of ChaplainWatch from our very beginnings.

She goes with our full blessings and every hope for the future!

THANK YOU TO OUR AMAZING PEOPLE!

MANAGEMENT COMMITTEE

- Ross Howe (Chair) - Peter Van Eps (Secretary) - Kalum De Silva (Treasurer) - Rod Peters - Mark Vincent
- Mandy Cooper - Trent Meade

CHAPLAINWATCH STAFF

- Jesse Webb (CEO) - Lance Mergard (Senior Chaplain) - Karen Howe (Book Keeper, VAKS Coordinator)

NIGHTWATCH STAFF

- Chris Owens (NightWatch Team Leader) - Angie Herranz (NightWatch Coordinator) - Daniel Malcolm
- James Owens - Stephen Bell - Leanne Malone - Saz Myers - Clinton Stephen - Alexander Shields

NIGHTWATCH VOLUNTEERS

- Susan Cordwell - Rhys McLeister - Rachael Draper - Nicolas Rowe - Mitchell Trethowan - Marcaus Muller
- Laura Jaques - Kerry Thirlwell - Katharine Melvill - Katelyn Draper - Kai Fitzsimmons - Justin Vickers
- Joshua Myers - Joseph Horder - Jim Greene - Jatinder (Jimmy) Singh - Jack D'Arcy - Indiah Collings
- Harry Jahnke - Fiona Waites - Dylan Clendinning - Declan Matheson - Curtis Jesse King - Corwin Mabugat
- Connor Routley - Chloe Andrews - Angela (Gelly) McAuliffe-Bunker - Andrew Chadwick - Anastasia Owens
- Jennifer Kim Sang A

AWARDS

EXTERNAL AWARDS

Lance Mergard

Awarded the Medal (OAM) of the Order of Australia
For Service to the Community through Social Welfare Organisations



Jesse Webb & Angie Herranz - Awarded the NSW Premier's Bushfire Emergency Citation
For responding as front-line workers to the NSW Bushfires



INTERNAL AWARDS

Service Recognition Awards

For active engagement in a ChaplainWatch role over a period of time; engaging in continuous service throughout a defined period, in line with the expected engagement for that role.

2 Year's Service Award

- Andrew Chadwick (NightWatch Team Member)
- Mandy Cooper (Management Committee Member)
- Dylan Clendinning (NightWatch Team Member)
- Angie Herranz (NightWatch Coordinator)
- Joseph Horder (NightWatch Team Member)
- Laura Jaques (NightWatch Team Member)
- Leanne Malone (NightSafe Nurse)
- Trent Meade (Management Committee Member)
- Katharine Melvill (NightWatch Team Member)
- Anastasia Owens (NightWatch Team Member)
- Alexander Shields (NightWatch Team Member)



5 Year's Service Award

- Stephen Bell (NightWatch Team Chaplain)
- Susan Cordwell (NightWatch Team Member)
- Kalum De Silva (ChaplainWatch Inc. Treasurer)
- Joshua Myers (NightWatch Team Member)
- Sarah Myers (NightSafe Assistant)
- Marcaus Muller (NightWatch Team Member)
- James Owens (NightWatch Team Member)
- Rod Peters (Management Committee Member)
- Clinton Stephen (NightWatch Team Member)
- Mark Vincent (Management Committee Member)
- Jesse Webb (Chief Executive Officer)



10 Year's Service Award

- Ross Howe (ChaplainWatch Inc. Chair)
- Karen Howe (VaKs Coordinator, Project Officer)
- Daniel Malcolm (NightWatch Team Member, WHS Adviser)
- Lance Mergard (Founder, Senior Chaplain)
- Jenny Mergard (Bookkeeper)
- Chris Owens (NightWatch Team Leader)
- Peter Van Eps (ChaplainWatch Inc. Secretary)



CHAPLAINWATCH FOUNDERS' AWARDS

Recognising exemplary service in the demonstration of ChaplainWatch values in keeping with the attitudes and approaches upon which ChaplainWatch was founded.

While Lance Mergard is rightly recognised as the founder of ChaplainWatch, he did not do it alone.

Since 2011, Lance has awarded an outstanding member of the ChaplainWatch team, the Larry Evans Medal. Larry was one of the original team of four NightWatch Chaplains who commenced serving alongside Lance, before ChaplainWatch even existed, back in 2004. Along with Lance; Larry Evans carved the way in developing new and intentional ways of intervening through NightWatch, Colin Davis ensured that all the organisational foundation ChaplainWatch needed were in place, and; Melissa Johnson (Now Melissa Wallace), captured the vision immediately, and with her nursing skills and missional heart, showed the team how people matter.



As ChaplainWatch nears its twentieth year, since Lance first intervened providing life saving first aid on September 11, 2001. It is right that we expand our recognition of the huge shoulders upon which we stand, through the commencement of awarding four Founders' awards each year, with a reflection on how our foundations inform and guide our values and services into the future.

Award Criteria:

- Excellence in service for the 12 months prior to nomination
- Ongoing demeanour and service demonstrating the value associated with the award, recognisable to others.
- At least one example in the 12 months prior to nomination which exemplifies the value associated with the award beyond what is usually expected.

2020 Recipients of the ChaplainWatch Founders' Medals

The Lance Mergard Medal, For Being Divinely Led.

Awarded to: Indiah Collings



Indiah has consistently and enthusiastically attended shift nearly every weekend for the past two years. She is committed to NightWatch Chaplaincy as a reflection of her calling, which she seeks to follow in all parts of her life. Indiah expects to find people to care for spiritually on every shift, and even she doesn't, she is intentional about seeking people out and providing a chaplaincy-based and holistic approach while engaging with as many people as she can. Indiah has been proactive in presenting ideas to the leadership about how we can better spiritually, emotionally and practically support one another as a team. She is an enthusiastic and encouraging member of the NightWatch Team.

The Larry Evans Medal, For Intentional Intervention.

Awarded to: James Greene

Jim has been serving with the NightWatch Chaplains since 2019, and has quickly earned the respect and admiration of the NightWatch Team. Jim has served consistently every Friday night and is always prepared to support the team by taking on extra shifts and by being involved in supporting any other ChaplainWatch initiatives when given the opportunity. Jim helped to ensure that the NightWatch Chaplains continued to serve the city during COVID19 closures, and went above and beyond in ensuring that he connected with everyone who was still out on the street. This meant Jim frequently located and assisted people who would otherwise have been missed, including providing exceptional support and patience in ensuring the safety of the few overlooked homeless people who remained unserved in the city.



The Colin Davis Medal, For Owning Response-Ability

Awarded to: Joseph Horder

Joseph is an exceptionally enthusiastic volunteer team member with the NightWatch Chaplains, who goes above and beyond to be fully available to serve with the NightWatch Chaplains whenever the call is put out. Of particular note, Joseph is the only person on the NightWatch team who has completed every available shift in one week, since the inclusion of the regular Wednesday night Shift (Wednesday through Sunday). Joseph is always keen and happy to be on board with the team. Joseph has demonstrated exceptional humility and open to growth and is committed to learning from every incident, seeking advice from team members, appropriately challenging team mates and consistently becoming an even more capable NightWatch Chaplain and minister within his community.



The Melissa Johnson Medal, Because People Matter

Awarded to: Laura Jaques

Having been with the NightWatch team consistently for nearly five years as a volunteer NightWatch Chaplain, Laura has been a constant encouragement to the NightWatch Team. Laura has recently taken up a volunteer administrative position with ChaplainWatch. Laura is extremely welcoming of new team members, and seeks always to bring a smile to the faces of those she works with (including her campaign to have a therapy dog added to the team, making candles for team members or seeking gluten-free options to include other teammates). Laura has consistently gone above and beyond when serving those in her care, and recently, by following the lord's leading, was able to intervene with care and professionalism to prevent the suicide of a young woman who may well have been overlooked due to her seemingly calm disposition.



WITH MANY THANKS

THE QUEENSLAND GOVERNMENT



We thank the Queensland Government for their ongoing confidence, support and partnerships with ChaplainWatch. In Particular, we thank:

- Department of Communities, Disability Services and Seniors & **Minister Hon Coralee O'Rourke MP.**
- The Department of the Attorney General and Justice & **Attorney General and Minister for Justice, Hon Y'vette D'ath MP.**
- **Member for McConnell and Minister for Education and Industrial Relations, Grace Grace MP**

Also from the Queensland State Government we thank the following for your openness and cooperation by partnering with us to serve our community together

- The Office of Liquor and Gaming Regulation
- The Queensland Police Service
- The Queensland Ambulance Service
- Queensland Health

CHAPLAINWATCH DONORS AND SPONSORS

We are so humbled and grateful when we consider the huge support we receive from the community of Brisbane. Without each of you, we could not do what we do.

- The Rotary Club of Fortitude Valley
- Motorama Nissan
- Secure Parking
- Greig-Asbury Foundation
- St Paul's Anglican East Brisbane
- Teneriffe Lions Club
- Hope Centre International
- Regular Direct Debit Donors
- Everyone who attended the 2019 Purple and White Ball

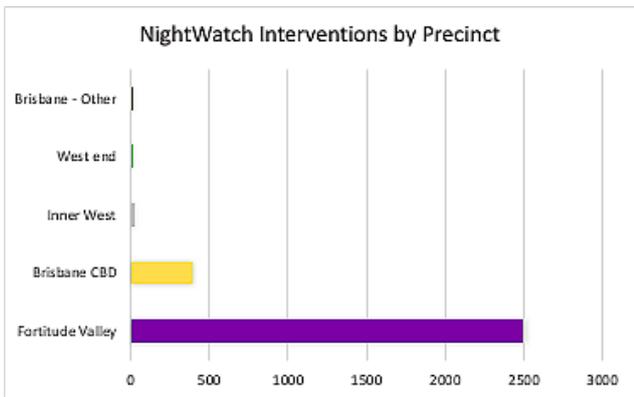
Thank
you

An aerial, high-angle photograph of a city street grid, showing a dense pattern of buildings and streets. The image is rendered in a monochromatic purple and blue color scheme. The word "STATISTICS" is prominently displayed in the center in a bold, bright yellow, sans-serif font.

STATISTICS

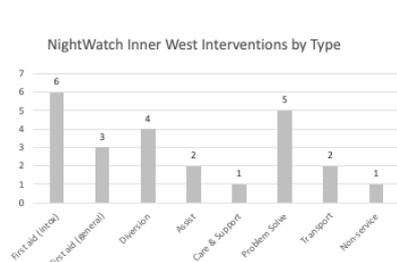
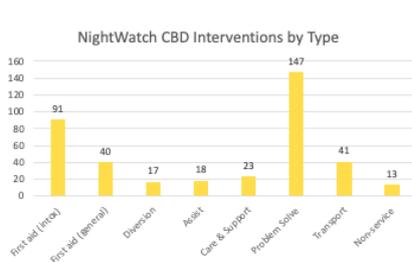
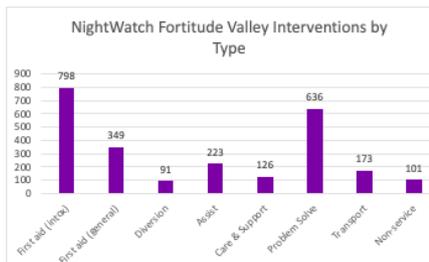
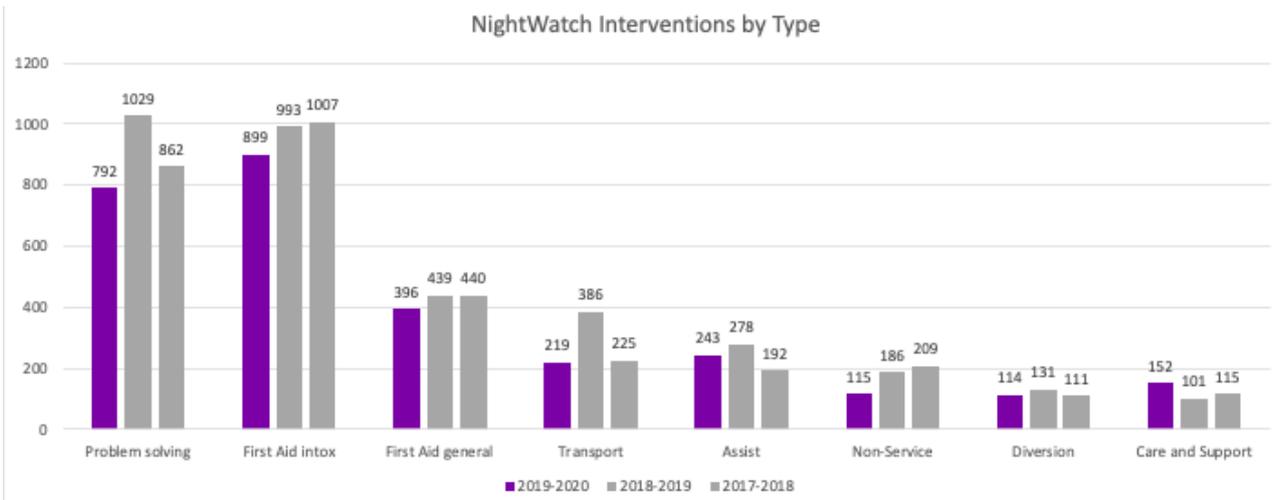
NIGHTWATCH & NIGHTSAFE STATISTICS

<p>WE COMPLETED A TOTAL OF</p> <h2>2930</h2> <p>TOTAL NIGHTWATCH INTERVENTIONS IN 2019-2020</p>	<p>WE COMPLETED A TOTAL OF</p> <h2>836</h2> <p>TOTAL NIGHTSAFE INTERVENTIONS IN 2019-2020</p>	<p>IN THOSE INTERVENTIONS WE ASSISTED</p> <h2>4957</h2> <p>PEOPLE IN 2019-2020</p>	<p>IN THOSE INTERVENTIONS WE ASSISTED</p> <h2>4957</h2> <p>PEOPLE IN 2019-2020</p>
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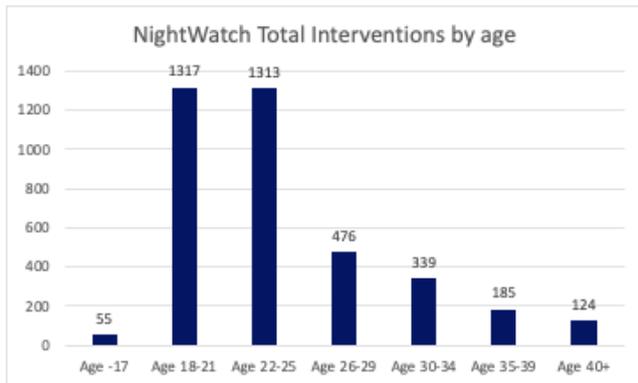


THE VALLEY MEANS A LOT TO NIGHTWATCH CHAPLAINS

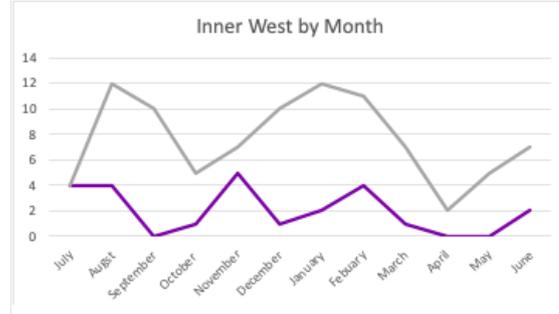
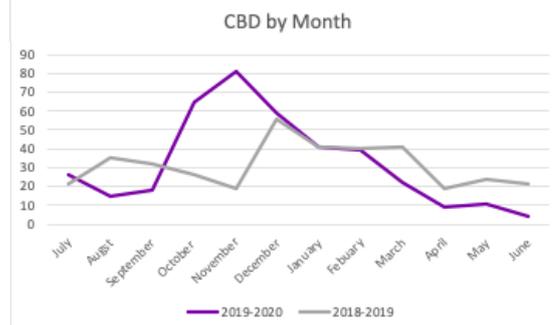
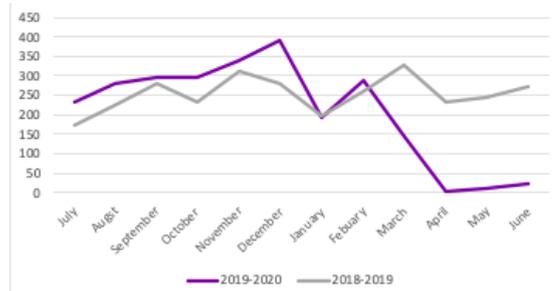
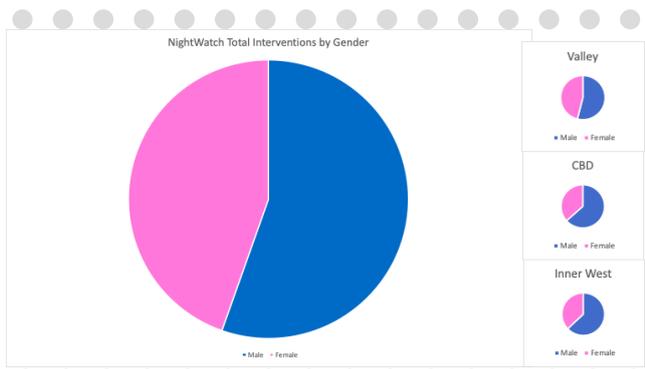
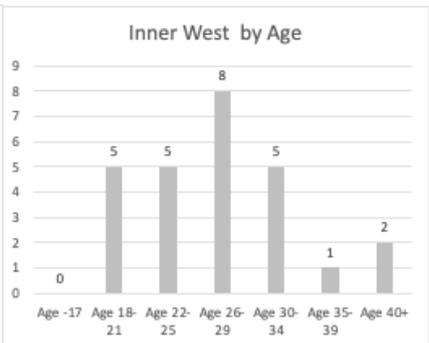
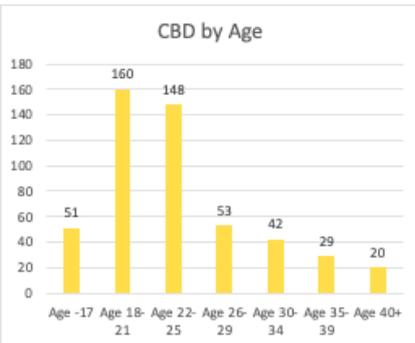
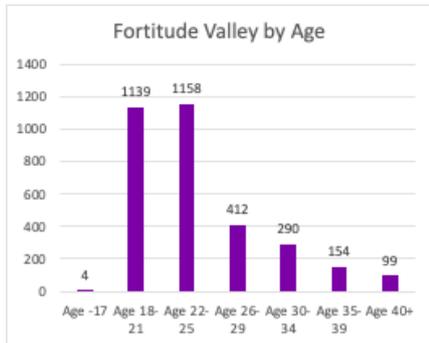
85% OF ALL NIGHTWATCH INTERVENTIONS HAPPENED IN THE VALLEY IN 2019-2020



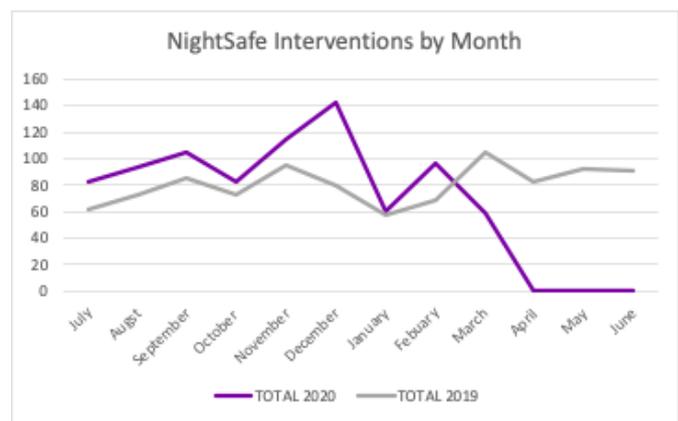
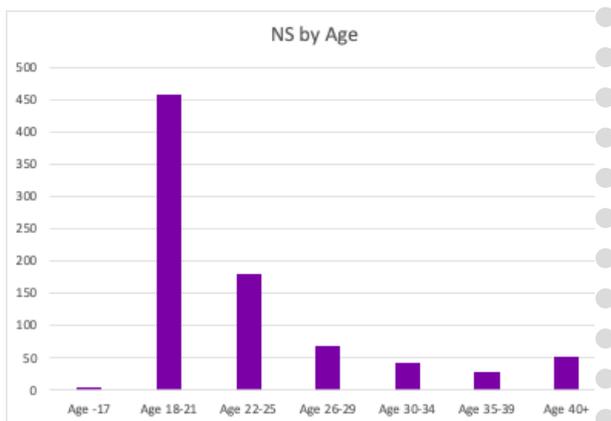
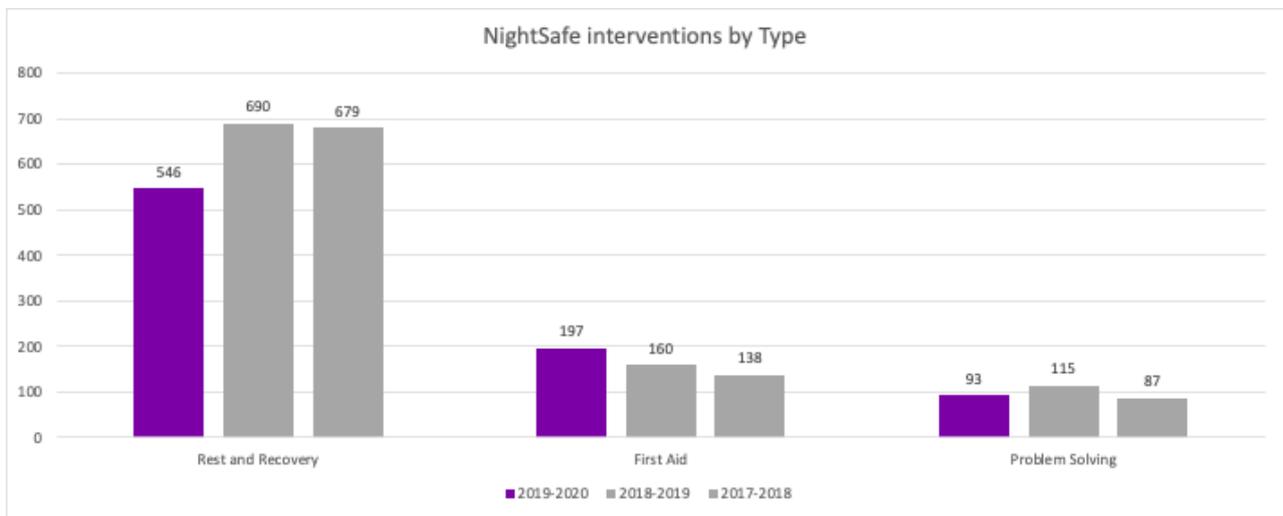
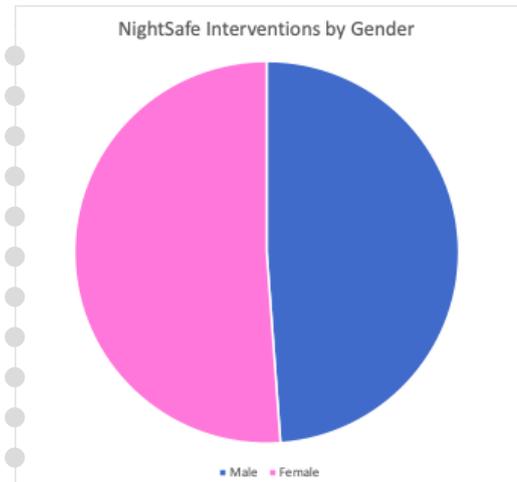
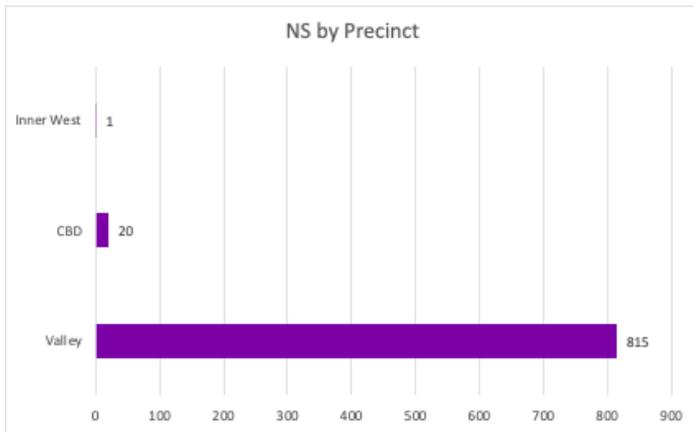
NIGHTWATCH STATISTICS



**MALES AGED 18-25
CONTINUE TO BE THE MAIN
GROUP REQUIRING
INTERVENTION**



NIGHTSAFE STATISTICS





FINANCIAL REPORTS

TREASURER'S REPORT

ChaplainWatch Inc. completed another year of successful operations and this report covers the financial details of the operations for the year ending the 30th of June 2020.

- The Management Committee of ChaplainWatch Inc. have the financial books audited externally,
- ☐ to comply with the ChaplainWatch Inc. rules;
- ☐ as a part of the agreement with the State Government for funding;
- ☐ to comply as a Level 3 Incorporated Association in Queensland and;
- ☐ as a charity registered with the Australian Charities and Not-for-Profit Commission.

Michael G Flint, CPA of Smart Audit Pty Ltd Trading as SMART AUDIT AUSTRALIA, was re-appointed as auditor at the last AGM. The Auditor's Report for 2019-2020 is attached herewith. Some key areas have been highlighted below. The income for the year increased by approximately \$43,000 over the previous year. The main reason was the Cash Flow Boost of \$50,000 received as a Covid-19 relief measure. Expenses dropped by approximately \$16,000 resulting in a surplus of \$46,685 for the year in comparison to a deficit of \$12,651 in the previous year. The cash balance improved by \$83,687 and the Net Asset position improved by \$27,639 during the financial year. ChaplainWatch Inc. is well set for another year of providing its services to the public. I wish

Jesse, Lance, and the team all the success. Just after the financial year ended, Jenny Mergard stepped down from her position as our bookkeeper. We are all grateful to her for years of yeoman service and wish her the absolute best.

It is my privilege to present this Treasurer's Report containing the following Profit and Loss Statement, Balance Sheet, and Statement of Cash Flow for the 2019-2020 financial year for adoption.



KALUM DE SILVA

ChaplainWatch Inc Treasurer



PROFIT & LOSS

Profit and Loss
ChaplainWatch Inc
1 July 2019 to 30 June 2020

	30 Jun 20
Income	
Dept of Communities	\$799,764.00
Dept of Communities HSQF Audit income	\$3,800.00
Donations	\$45,267.46
First Aid Services	\$17,880.00
Fundraising event income	\$49,072.91
Total Income	\$915,784.37
<hr/>	
Less Cost of Sales	
Freight	\$36.32
Total Cost of Sales	\$36.32
<hr/>	
Gross Profit	\$915,748.05
<hr/>	
Plus Other Income	
Cash Flow Boost	\$50,000.00
Interest Income	\$855.22
Profit on disposal	\$5,783.14
Total Other Income	\$56,638.36
<hr/>	
Less Operating Expenses	
Accounting	\$985.00
Audit	\$615.00
Bank fees	\$2,143.90
Cleaning	\$5,850.00
Computer maintenance	\$3,678.10
Contractors [61355]	\$47,722.73
Depreciation	\$1,309.90
Dues and subscriptions	\$2,395.06
Electricity	\$2,844.09
Equipment and Uniforms	\$6,517.85
Fundraising event expenses	\$24,301.08
Insurance	\$7,085.14
Loss on disposal	\$66.89
Maintenance	\$3,153.96
NightSafe supplies	\$9,276.14
Petrol, parking, cabs	\$8,880.47
Postage & Shipping	\$179.86
Printing & Stationery	\$1,936.20
Provision for Annual Leave Expense	\$57,732.21
Rent	\$66,245.75
Seminars & conferences	\$12,732.87
Staff Amenities	\$2,278.16
Staff training & PD	\$6,174.18
Storage	\$3,182.70
Superannuation	\$54,171.05
Telephone	\$2,105.69
VAKS Website	\$15.95
Vehicles & Maintenance	\$17,305.51
Wages & Salaries	\$570,685.69
Website	\$460.32
Workers' Compensation	\$3,669.66
Total Operating Expenses	\$925,701.11
<hr/>	
Net Profit	\$46,685.30
<hr/>	

BALANCE SHEET

Balance Sheet ChaplainWatch Inc As at 30 June 2020

	30 Jun 2020	30 Jun 2019
Assets		
Bank		
ChaplainWatch Expense Account	\$1,380.40	\$0.00
ChaplainWatch Inc	\$32,339.42	\$37,840.19
Grand Wealth Working A/c	\$301.40	\$39.02
WBC Maxi Account	\$293,788.85	\$203,549.28
Total Bank	\$327,810.07	\$241,428.49
Current Assets		
Bank guarantee term deposit	\$19,249.99	\$19,249.99
Electronic Clearing Account	\$0.00	\$29.07
First Aid Services Receivable	\$1,925.00	\$4,620.00
Lease deposit	\$11,666.66	\$11,666.66
Total Current Assets	\$32,841.65	\$35,565.72
Fixed Assets		
Furniture & Equip Accum Dep	-\$42,292.51	-\$47,723.83
Furniture & Equipment at Cost	\$74,573.19	\$77,070.85
Motor Vehicles Accum Dep	-\$14,951.24	-\$38,563.11
Motor Vehicles at Cost	\$52,298.32	\$55,325.14
Total Fixed Assets	\$69,627.76	\$46,109.05
Total Assets	\$430,279.48	\$323,103.26
Liabilities		
Current Liabilities		
GST	\$13,088.10	\$12,366.21
PAYG Withholding Payable	\$8,936.00	\$7,996.00
Provision for Annual Leave	\$57,732.21	\$0.00
Rounding	\$0.12	\$0.00
Superannuation Payable	\$1,809.35	\$0.00
Trade Creditors	\$0.00	\$712.65
Total Current Liabilities	\$81,565.78	\$21,074.86
Total Liabilities	\$81,565.78	\$21,074.86
Net Assets	\$348,713.70	\$302,028.40
Equity		
Current Year Earnings	\$46,685.30	-\$12,650.91
Retained Earnings	\$302,028.40	\$314,679.31
Total Equity	\$348,713.70	\$302,028.40

Not-For-Profit - Association Report

ChaplainWatch Inc
ABN 60 338 945 269
For the year ended 30 June 2020

Contents

- 3 Declaration of the Management Committee
- 4 Income and Expenditure Statement
- 6 Assets and Liabilities Statement
- 7 Movements in Equity
- 8 Statement of Cash Flows - Direct Method
- 9 Notes to the Financial Statements
- 11 Reviewer's Independence Declaration
- 12 Independent Auditor's Review Report

Declaration of the Management Committee

ChaplainWatch Inc

For the year ended 30 June 2020

The management committee have determined that the Association is a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

The management committee of the association declare that:

1. The financial statements and notes, present fairly the company's financial position as at 30 June 2020 and its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements; and
2. In the management committees' opinion there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Management committee.

Ross Howe (President) Ross Howe 03-09-2020

Kalum de Silva (Treasurer) Kalum De Silva 06-09-2020

Income and Expenditure Statement

ChaplainWatch Inc For the year ended 30 June 2020

	2020	2019
Income		
Dept of Communities	799,764	799,764
Dept of Communities HSQF Audit income	3,800	-
Donations	45,267	38,102
Fundraising event income	49,073	58,555
Interest Income	855	1,270
First Aid Services	17,880	31,403
Profit on disposal	5,783	-
Cash Flow Boost	50,000	-
Total Income	972,423	929,093
Expenditure		
Audit	615	600
Audit - HSQF	-	4,973
Bank fees	2,144	2,187
Accounting	985	489
Cleaning	5,850	7,950
Computer maintenance	3,678	4,217
Contractors [61355]	47,723	59,930
Depreciation	1,310	23,556
Dues and subscriptions	2,395	2,326
Electricity	2,844	220
Equipment and Uniforms	6,518	1,658
FitOut expenses	-	20,669
Freight	36	-
Fundraising event expenses	24,301	27,430
Insurance	7,085	5,301
Loss on disposal	67	77,992
Maintenance	3,154	1,120
NightSafe supplies	9,276	3,540
Petrol, parking, cabs	8,880	12,317
Postage & Shipping	180	255
Printing & Stationery	1,936	3,426
Rent	66,246	50,903
Seminars & conferences	12,733	11,206
Staff Amenities	2,278	1,670
Staff training & PD	6,174	5,049
Storage	3,183	3,063
Superannuation	54,171	51,610
Telephone	2,106	3,111
VAKS Website	16	475
Vehicles & Maintenance	17,306	7,392

The accompanying notes form part of these financial statements.

Income and Expenditure Statement

	2020	2019
Wages & Salaries	570,686	543,258
Website	460	143
Workers' Compensation	3,670	3,162
Application fees	-	546
Provision for Annual Leave Expense	57,732	-
Total Expenditure	925,737	941,744
Net Current Year Surplus	46,685	(12,651)

The accompanying notes form part of these financial statements.

Assets and Liabilities Statement

ChaplainWatch Inc As at 30 June 2020

	NOTES	30 JUN 2020	30 JUN 2019
Assets			
Current Assets			
ChaplainWatch Inc		32,339	37,840
Grand Wealth Working A/c		301	39
WBC Maxi Account		293,789	203,549
ChaplainWatch Expense Account		1,380	-
Bank guarantee term deposit		19,250	19,250
First Aid Services Receivable		1,925	4,620
Total Current Assets		348,985	265,298
Non-Current Assets			
Plant and Equipment and Vehicles		69,628	46,109
Electronic Clearing Account		-	29
Lease deposit		11,667	11,667
Total Non-Current Assets		81,294	57,805
Total Assets		430,279	323,103
Liabilities			
Current Liabilities			
Trade Creditors		-	713
Rounding		-	-
PAYG Withholding Payable		8,936	7,996
GST		13,088	12,366
Superannuation Payable		1,809	-
Total Current Liabilities		23,834	21,075
Non-Current Liabilities			
Provision for Annual Leave		57,732	-
Total Non-Current Liabilities		57,732	-
Total Liabilities		81,566	21,075
Net Assets		348,714	302,028
Member's Funds			
Current Year Earnings		46,685	(12,651)
Retained Earnings		302,028	314,679
Total Member's Funds		348,714	302,028

The accompanying notes form part of these financial statements.

Movements in Equity

ChaplainWatch Inc For the year ended 30 June 2020

	2020	2019
Equity		
Opening Balance	302,028	314,679
Increases		
Surplus for the Period	46,685	(12,651)
Total Increases	46,685	(12,651)
Total Equity	348,714	302,028

The accompanying notes form part of these financial statements.

Statement of Cash Flows - Direct Method

ChaplainWatch Inc For the year ended 30 June 2020

	2020
Operating Activities	
Receipts From Grants	883,920
Receipts From Customers	49,339
Cash Receipts From Other Operating Activities	129,166
Cash Payments From Other Operating Activities	(944,741)
Net Cash Flows from Operating Activities	117,684
Investing Activities	
Proceeds From Sales of Property, Plant and Equipment	147
Payment for Property, Plant and Equipment	(29,031)
Other Cash Items From Investing Activities	(1,351)
Net Cash Flows from Investing Activities	(30,235)
Other Activities	
Other Activities	(2,449)
Net Cash Flows from Other Activities	(2,449)
Net Cash Flows	85,001
Cash and Cash Equivalents	
Cash and cash equivalents at beginning of period	241,428
Cash and cash equivalents at end of period	326,430
Net change in cash for period	85,001

Notes to the Financial Statements

ChaplainWatch Inc For the year ended 30 June 2020

1. Summary of Significant Accounting Policies

The financial statements are special purpose financial statements prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act 1981 [QLD] and ACNC Act. The committee has determined that the association is a non-reporting entity.

The financial statements have been prepared on an accrual basis and are based on historic costs and do not take into account changing money values or, except where stated specifically, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless stated otherwise, have been adopted in the preparation of these financial statements.

Property, Plant and Equipment (PPE)

Property, Plant and Equipment are carried at cost less, where applicable, any accumulated depreciation.

The depreciable amount of all PPE is depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

Employee Provisions

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee provisions have been measured at the amounts expected to be paid when the liability is settled.

Cash and Cash Equivalents

Cash and Cash Equivalents includes cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

Revenue and Other Income

Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognising revenue.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established.

Grant and donation income is recognised when the entity obtains control over the funds, which is generally at the time of receipt.

If conditions are attached to the grant that must be satisfied before the association is eligible to receive the contribution, recognition of the grant as revenue will be deferred until those conditions are satisfied.

All revenue is stated net of the amount of goods and services tax.

These notes form part of the accompanying financial statements.

Notes to the Financial Statements

Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the assets and liabilities statement.

These notes form part of the accompanying financial statements.

Notes to the Financial Statements

Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the assets and liabilities statement.

These notes form part of the accompanying financial statements.

Reviewer's Independence Declaration

ChaplainWatch Inc For the year ended 30 June 2020

REVIEWER'S INDEPENDENCE DECLARATION

TO THOSE CHARGED WITH GOVERNANCE OF CHAPLIAN WATCH INC

I declare that, to the best of my knowledge and belief, during the year ended 30 JUNE 2020 there have been:

- i. No contraventions of the auditor independence requirements as set out in the Australian Charities and Not-for-profits Commission Act 2012, in relation to the review, and
- ii. No contraventions of any applicable code of professional conduct in relation to the review.



Michael G Flint, CPA

Smart Audit Pty Ltd

25/20 Enterprise Drive

BUNDOORA VIC 3083

Dated: 08-09-2020

Independent Auditor's Review Report

ChaplainWatch Inc For the year ended 30 June 2020

Report on the Financial Report

We have reviewed the accompanying financial report being a special purpose financial report of Chaplain Watch Inc, which comprises the statement of financial position as at 30 June 2020 the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year ended on that date, notes comprising a summary of significant accounting policies and other explanatory information, and the management committee declaration.

Management Committees' Responsibility for the Financial Report

The responsible entities of the registered entity are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act) and the needs of the members. The responsible entities' responsibility also includes such internal control that the responsible entities determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express a conclusion on the financial report based on our review. We conducted our review in accordance with Auditing Standard on Review Engagements ASRE 2415 Review of a Financial Report: Company Limited by Guarantee or an Entity Reporting under the ACNC Act or Other Applicable Legislation or Regulation, in order to state whether, on the basis of the procedures described, we have become aware of any matter that makes us believe that the financial report is not in accordance with the ACNC Act including: giving a true and fair view of the entity's financial position as at 30 June 2020 and its performance for the year ended on that date; and complying with the Australian Accounting Standards and ACNC Act. ASRE 2415 requires that we comply with the ethical requirements relevant to the review of the financial report.

A review of a financial report consists of making enquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with Australian Auditing Standards and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

Independence

In conducting our review, we have complied with the independence requirements of the Corporations Act 2001. We confirm that the independence declaration required by the Corporations Act 2001, which has been given to the board of management of Chaplain Watch Inc, would be in the same terms if given to the board of management as at the time of this auditor's report.

Conclusion

Based on our review, which is not an audit, we have not become aware of any matter that makes us believe that the financial report of Chaplain Watch Inc is not in accordance with the ACNC Act including:

(a) giving a true and fair view of the company's financial position as at 30 June 2020 and of its performance for the year ended on that date; and (b) complying with Australian Accounting Standards.

Auditor's signature:

Auditor's Name:

Auditor's address: 25 /20 Enterprise Drive, Bundoora VIC 3083

Dated:

Grant Report

ChaplainWatch Inc
ABN 60 338 945 269
For the year ended 30 June 2020

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Declaration of the Management Committee

ChaplainWatch Inc For the year ended 30 June 2020

This representation letter is provided in connection with

Your audit of ChaplainWatch Inc's statement of grant income and expenditure for the year ended June 30th 2020 for the purpose of expressing an opinion as to whether the statement of grant income and expenditure are presented fairly, in all material respects, in accordance with the grant agreement with Queensland Government Department of Communities, Child Safety and Disability Services (Service Agreement number CDSS22510.2) for the year ended June 30th, 2020; and

We confirm that to the best of our knowledge and belief, having made such inquiries as we considered necessary for the purpose of appropriately informing ourselves:

Statement of grant income and expenditure

- We have fulfilled our responsibilities, as set out in the terms of the audit engagement dated 18th July 2017, for the preparation of the statement of grant income and expenditure in accordance with the cash basis of accounting and the terms of the grant agreement with Queensland Government Department of Communities, Child Safety and Disability Services (Service Agreement number CDSS22510.2) for the year ended June 30th 2020; in particular, the statement of grant income and expenditure presents fairly in accordance therewith.
- All events subsequent to the date of the statement of grant income and expenditure which require adjustment or disclosure so as to present fairly the statement of grant income and expenditure, have been adjusted or disclosed. (ASA 560) in compliance with the grant agreement.
- We have fulfilled our responsibilities, as set out in the terms of the grant agreement with Queensland Government Department of Communities, Child Safety and Disability Services (Service Agreement number CDSS22510.2).

Information provided

We have provided you with:

- Access to all information of which we are aware that is relevant to the preparation of the statement of grant income and expenditure; and the entity's compliance with the grant agreement with Queensland Government Department of Communities, Child Safety and Disability Services (Service Agreement number CDSS22510.2) such as records, documentation and other matters;
- Additional information that you have requested from us for the purpose of the engagement; and
- Unrestricted access to persons within the entity from whom you determined it necessary to obtain audit and other assurance evidence.

All transactions relating to the grant referred to above, have been recorded in the accounting records and are reflected in the statement of grant income and expenditure.

We have disclosed to you the results of our assessment of the risk that the statement of grant income and expenditure may be materially misstated, or that the entity has not complied with the grant agreement, as a result of fraud. (ASA 240)

We have disclosed to you all information in relation to fraud or suspected fraud that we are aware of and that affects the entity and involves:

- Management.
- Employees who have significant roles in internal control; or
- Others where the fraud could have a material effect on the statement of grant income and expenditure or compliance with the terms of the grant referred to above. (ASA 240)

We have disclosed to you all information in relation to allegations of fraud, or suspected fraud, affecting the entity's statement of grant income and expenditure and compliance with the terms of the grant referred to above, communicated by employees, former employees, analysts, regulators or others. (ASA 240)

Declaration of the Management Committee

We have disclosed to you all known instances of non-compliance or suspected non-compliance with laws and regulations whose effects should be considered when preparing the statement of grant income and expenditure and complying with the terms of the grant, referred to above. (ASA 250)

We have disclosed to you the identity of the entity's related parties and all the related-party relationships and transactions of which we are aware. (ASA 550)

We have provided you with all requested information, explanations, and assistance for the purposes of the audit and other assurance work.

We have provided you with all information required by the grant agreement with Queensland Government Department of Communities, Child Safety and Disability Services (Service Agreement number CDSS22510.2).

Ross Howe (President) Ross Howe 03-09-2020

Kalum de Silva (Treasurer) Kalum De Silva 06-09-2020

Statement of Grant Profit & Loss

ChaplainWatch Inc
For the year ended 30 June 2020

DCS0023 - Totals
1 July 2019 to 30 June 2020

30 Jun 20

Income	
Dept of Communities	\$799,764.00
Total Income	\$799,764.00
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Gross Profit	\$799,764.00
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Less Operating Expenses	
Accounting	\$985.00
Audit	\$615.00
Bank fees	\$1,993.84
Cleaning	\$5,850.00
Computer maintenance	\$3,678.10
Contractors [61355]	\$47,722.73
Dues and subscriptions	\$2,395.06
Electricity	\$2,547.87
Equipment and Uniforms	\$6,517.85
Insurance	\$7,085.14
Maintenance	\$3,153.96
NightSafe supplies	\$9,203.41
Petrol, parking, cabs	\$8,880.47
Postage & Shipping	\$179.86
Printing & Stationery	\$1,718.20
Rent	\$66,245.75
Seminars & conferences	\$12,732.87
Staff Amenities	\$2,011.34
Staff training & PD	\$6,174.18
Storage	\$3,182.70
Superannuation	\$54,171.05
Telephone	\$2,105.69
Vehicles & Maintenance	\$16,487.91
Wages & Salaries	\$570,685.69
Website	\$460.32
Workers' Compensation	\$3,669.66
Total Operating Expenses	\$840,453.65
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Net Profit	-\$40,689.65
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Notes to the Financial Statements

ChaplainWatch Inc For the year ended 30 June 2020

1. Summary of Significant Accounting Policies

The financial statements are special purpose financial statements prepared to satisfy the financial reporting requirements of the Queensland Government Department of Communities, Child Safety and Disability Services (Service Agreement number CDSS22510.2). The committee has determined that the association is a reporting entity.

The financial statements have been prepared on an accrual basis and are based on historic costs and do not take into account changing money values or, except where stated specifically, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless stated otherwise, have been adopted in the preparation of these financial statements.

Employee Provisions

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee provisions have been measured at the amounts expected to be paid when the liability is settled.

Revenue and Other Income

Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognizing revenue.

Interest revenue is recognized using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognized when the right to receive a dividend has been established.

Grant and donation income is recognized when the entity obtains control over the funds, which is generally at the time of receipt.

If conditions are attached to the grant that must be satisfied before the association is eligible to receive the contribution, recognition of the grant as revenue will be deferred until those conditions are satisfied.

All revenue is stated net of the amount of goods and services tax.

Goods and Services Tax (GST)

Revenues, expenses and assets are recognized net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the assets and liabilities statement.

These notes form part of the accompanying financial statements.

Auditor's Report

ChaplainWatch Inc For the year ended 30 June 2020

Independent Auditors Report to the members of ChaplainWatch Inc

We have audited the accompanying grant annual statements, of ChaplainWatch Inc (the association), which comprises the income and expenditure statement for the year then ended, and notes comprising a summary of significant accounting policies and other explanatory information, and the certification by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

ChaplainWatch Inc's compliance with the terms of the grant agreement between ChaplainWatch Inc and the Queensland Government Department of Communities, Child Safety and Disability Services (Service Agreement number CDSS22510.2) for the year ended June 30th, 2020 (the Grant Agreement).

We have reviewed ChaplainWatch Inc's Grant statement of profit and loss required under the Grant Agreement.

Committee's Responsibility for the Financial Report

The committee of Chaplain Watch Inc is responsible for

- The preparation and fair presentation of the financial report, and has determined that the basis of preparation described in Note 1 is appropriate to meet the requirements of the grant agreement.
- Compliance with the terms of the Grant Agreement.
- The preparation of the Performance Measurement Data required under the Grant Agreement; and
- Such internal control as the committee determines is necessary to; enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error, and enable compliance with the terms of the Grant Agreement.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation and fair presentation of the financial report, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial report presents fairly, in all material respects, the financial position of ChaplainWatch Inc as at 30th June 2020 and (of) its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements, and the requirements of the Queensland Government Department of Communities, Child Safety and Disability Services (Service Agreement number CDSS22510.2).

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Auditor's Report

Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to Note 1 to the financial statements, which describes the basis of accounting. The financial report has been prepared to assist ChaplainWatch Inc to meet the requirements of the Queensland Government Department of Communities, Child Safety and Disability Services (Service Agreement number CDSS22510.2). As a result, the financial report may not be suitable for another purpose.

Auditor's signature: 

Auditor's Name: Michael G Flint

Auditor's address: 25 /20 Enterprise Drive, Bundoora VIC 3083

Dated: 08-09-2020

Statement of Grant Profit & Loss

ChaplainWatch Inc

For the year ended 30 June 2020

SN 580929 SN 582185 SN 582186

FV CBD IW

Job No:	DCS0023	DCS003	DCS001	DCS002
Income				
Dept of Communities	799,764	439,870	255,924	103,969
Total Income	799,764	439,870	255,924	103,969
Expense				
Accounting	985	542	315	128
Audit	615	338	197	80
Bank fees	1,994	1,097	638	259
Cleaning	5,850	3,218	1,872	761
Computer maintenance	3,678	2,023	1,177	478
Contractors [61355]	47,723	26,248	15,271	6,204
Dues and subscriptions	2,395	1,317	766	311
Electricity	2,548	1,401	815	331
Equipment and Uniforms	6,518	3,585	2,086	847
Insurance	7,085	3,897	2,267	921
Maintenance	3,154	1,735	1,009	410
NightSafe supplies	9,203	5,062	2,945	1,196
Petrol, parking, cabs	8,880	4,884	2,842	1,154
Postage & Shipping	180	99	58	23
Printing & Stationery	1,718	945	550	223
Rent	66,246	36,435	21,199	8,612
Seminars & conferences	12,733	7,003	4,075	1,655
Staff Amenities	2,011	1,106	644	261
Staff training & PD	6,174	3,396	1,976	803
Storage	3,183	1,750	1,018	414
Superannuation	54,171	29,794	17,335	7,042
Telephone	2,106	1,158	674	274
Vehicles & Maintenance	16,488	9,068	5,276	2,143
Wages & Salaries	570,686	313,877	182,619	74,189
Website	460	253	147	60
Workers' Compensation	3,670	2,018	1,174	477
Total Expense	840,454	462,250	268,945	109,259
Net Profit/(Loss)	(\$40,689.65)	(\$22,379.31)	(\$13,020.69)	(\$5,289.65)

A person wearing a dark vest with the word 'CHAPLAIN' printed in white on the back is shown from behind. They are holding a microphone. The background is dark and out of focus.

*"Thank you for
rescuing me in the
early hours of the
morning. I'd had too
much to drink and
don't know what would
have happened to me if
you had not come to my
aid"*



PO Box 191 Fortitude Valley
Qld 4006 Australia

225 Wickham Street
(McWhirter's Building)
Fortitude Valley
Qld 4006 Australia

E info@chaplainwatch.org.au
T 0422 145 544

NightWatch Hotline: 0475 558 000

www.chaplainwatch.org.au
www.vaks.org.au